Assessment Web Sites

http://ucblibraries.colorado.edu/internal/assessment/index.htm

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University**Libraries**

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Assessment Committee

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Assessment Committee

Charge

To foster a culture of evidence-based practice, the Libraries Assessment Committee will promote and initiate ways by which measurement and evaluation can be integrated into existing library management practices.

The Committee will initiate and/or coordinate the regular measurement of such subjects as patron use of library services, quality of collections, use of technology, and impacts of technical operations. The Committee will undertake and/or coordinate measurements of the quality of services and collections and the needs and expectations of the Libraries' clientele to support strategic planning, facilities planning, budget or performance review cycles, vendor contract renewals, or technology/systems conversions. It will endeavor to conduct library assessment in relation to institutional goals and outcomes. The Committee will recommend to Library Council and/or other committees actions based on the results of measurement and assessment.

Colorado
University of Colorado at Boulder

University Libraries, 184 UCB, 1720 Pleasant Street, University of Colorado, Boulder, CO 80309-0184
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UNIVERSITY LIBRARY

University of Illinois at Urbana-Champaign » University Library » Library Assessment @ UIUC

ASSESSMENT @ UIUC LIBRARY

Welcome to the University of Illinois Library Assessment Website. Assessment is helping our library to be more responsive. The Services Advisory Committe (http://www.library.uiuc.edu/committee/charges/advise.htm) is overseeing assessment activities and welcomes your suggestions.

FACTS @ A GLANCE (facts.html)

UIUC Library unit annual reports by fiscal year, University of Illinois quick facts, and Library Assessment Working Group (LAWG) minutes (facts.html)

ARL COMPARISON STATISTICS (arl.html)

ARL resources including statistical annual reports, publications and comparative graphs and tables (arl.html)

LIBRARY SURVEYS (surveys.html)

Library surveys including introductory documents, recent student and faculty surveys, LibQUAL+ and user surveys (surveys.html)

DEPARTMENTAL LIBRARIES (departmental.html)

Check out statistical information being collected by departmental libraries (departmental.html)

WEB RESOURCES & TOOLS (tools.html)

Online tools to assist in the research process of compiling statistics and forming surveys, includes survey builder tools (tools.html)

BIBLIOGRAPHY (biblio.html)

Readings on assessment, books on survey research methods and related Library faculty publications (biblio.html)

USEFUL LINKS (links.html)

Online resources including the National Center for Education Statistics and peer institution library assessment (links.html)

FEEDBACK (feedback.html)

Please send us your comments and suggestions for this site (feedback.html)

This site was developed by Merinda Hensley, Lisa Hinchliffe, and Bob Burger with resources and feedback from throughout the University Library. Funding was provided by the University Library Executive Committee.

http://library.osu.edu/sites/staff/assess/

The Ohio State University   www.osu.edu   Help   Campus map   Find people   Webmail   Search   Go

University Libraries ▶ [subheading]

OSUL Home · Find · Borrow · About OSUL · Libraries · Learn · Off-campus Sign-in · My Record · Help

OHIO STATE

Members

Andersen, Lila, 6/30/2009
Burns, Beth, 6/30/2009
Cetwinski, Tom Co-Chair, 6/30/2010
Feather, Celeste, *ex officio*
Hall, Kathy, *ex officio*
Helmick, Nancy Co-Chair, 6/30/2010
Kissel, Laura, 6/30/2008
Murphy, Sarah, 6/30/2010
Opperman, Bill, 6/30/2008
Pearson, Penny, *ex officio*
Powell, Carol, 6/30/2008
Rahnema, Sue, 6/30/2010

Assessment Committee

The charge to the Committee includes, but is not limited to:

- Creating an atmosphere and culture of assessment in the Libraries
- Analyzing statistical data that is gathered on a continuing basis in various departments/offices
- Conducting systematic and ongoing assessments of the Libraries' services, facilities, and operations using a variety of survey and assessment tools.

Information gathered will be used to identify trends in collections, services, and use within University Libraries and in comparison with our peer institutions and other ARL libraries and develop recommendations for meeting the Libraries? Service Values.

Reports from Surveys/Questionnaires

- 2007 LibQUAL
- 2006 Exit Survey
- 2006 LibQUAL
- 2004 OSU Poll
- 2001 Exit Survey
    - Overview
    - Main Library

Annual Committee Reports

- April 10, 2007
- April 11, 2006
- April 12, 2005
- April 7, 2004

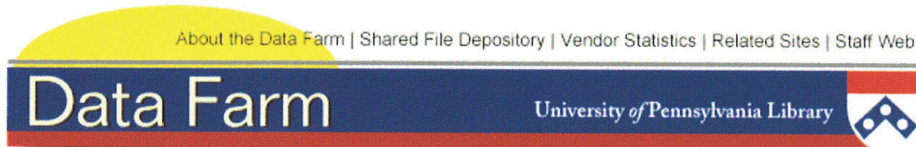### Presentations

- ServQUAL (ASC Meeting, March 13, 2006)
- LibQual (ASC meeting, March 13, 2006)
- Assessment Committee Activities (General Staff Meeting, March 6/7, 2006)
- Assessment in the Libraries (Regional Campus Meeting, February 23, 2006)

Minutes of Meetings

- September 25, 2007
- May 22, 2007
- April 24, 2007
- February 27, 2007
- January 23, 2007
- December 15, 2006
- October 27, 2006
- September 22, 2006
- August 25, 2006
- August 11, 2006
- July 14, 2006
- June 9, 2006
- May 26, 2006
- May 12, 2006
- April 14, 2006
- February 24, 2006
- January 27, 2006
- December 16, 2005
- December 2, 2005
- November 18, 2005
- October 28, 2005
- September 9, 2005
- August 26, 2005
- August 5, 2005

Send comments or questions to Betty Sawyers
Last modified: 6/28/2007

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1858 Neil Avenue Mall

About the Data Farm | Shared File Depository | Vendor Statistics | Related Sites | Staff Web

Data Farm
University *of* Pennsylvania Library

Penn Library Facts 2006

Tools and Data

E-resource Tracking (use measures for e-journals, databases, and other electronic resources)

Selected Counter Data (the interface loads slowly) Vendors and coverage dates

Gate Counts

Photocopier & Printer Use

Image Collection Use (down pending log changes)

BorrowDirect Data Repository

EZBorrow Data Repository

Public Web Log Analytics (down pending log changes)

Research & Instructional Services

Annual Data Collection

2004 Library Quality/Impact Survey

2002 Library Quality/Impact Survey

Graduate Student Workshops

Annual Survey of Who Asks Questions Where

Library Staff Census (under construction)

Voyager Reports

Voyager Funds - Report Builder

Circulation | Collection Management Reports

Report: Items with no circulation since the introduction of Voyager. Available for specific locations and classifications

Report: List call numbers and holdings records (mfhd) without items in Voyager. Available for Van Pelt, Lippincott and East Asia

Report: Collection Inventories. Item by item report for perm_location, includes

http://metrics.library.upenn.edu/prototype/datafarm/

bibliographic details, detailed circ history and item status.

Bib-Action | MFHD-Action Reports [contact M. Rohdy for info.]

Test Folder

Webdoc Analysis

Web Trends Reports [tests and samples, not consistently updated]

Visits to www.library   Link Analysis

Websites By Subject   Alumni Portal
(pre 2002 web redesign)
                               BlackBoard Summary
Historical Corporate Reports

Online Books Page

UNIVERSITY of VIRGINIA LIBRARY — Management Information Services

Management Information Services (MIS) has responsibility for coordinating the collection and reporting of management information throughout the Library, and for advising Library administrators and managers on the uses of management information.

About MIS

Balanced Scorecard

Surveys & Reports

Statistics

Web Usability Testing

Links

Management Information Services
University of Virginia Library
PO Box 400114
Charlottesville, VA 22904-4114
phone: 434.924.3240 • fax: 434.924.1431

UVa Library Home
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Last Modified: Friday, November 09, 2007
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UW Libraries Assessment
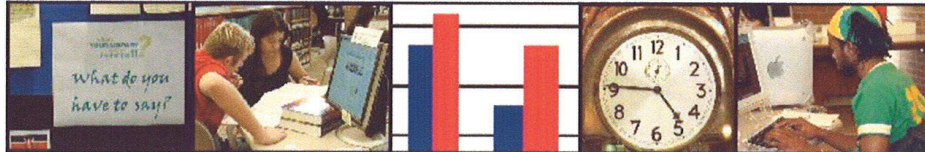
Libraries Assessment Group | UW Libraries Triennial Survey | Other Surveys | Activities

Library Assessment Group

The Library Assessment Group works with Steve Hiller, Director of Assessment and Planning, to initate and support library assessment efforts within the University Libraries.

Members

UW Libraries Triennial Survey

The University of Washington Libraries has conducted extensive large-scale surveys of faculty and students since 1992. These triennial surveys focus on library use and satisfaction as well as user needs and library priorities.

2007 Survey Information

Previous Triennial Surveys and Results

Other Surveys, Results & and Assessment Info

In Library Use Surveys

LibQual

Usability Testing

Library Statistics

Selected Library Statistics

User Query Sampling

Circulation Statistics

Monthly Gate Counts (.xls)

Gate Count Summary (.xls)

Activities

Presentations

http://www.wsulibs.wsu.edu/Assessment/default.html

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THE LIBRARIES

Libraries Home
Assessment Home
Current Activities
Procedures/ Guidelines
Assessment Resources
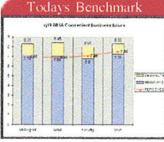Past Projects
Standards
Benchmarking

Assessment Home

This site provides information and resources on assessment, benchmarking, and standards as these relate to academic institutions and libraries. Since much of this information is immediately accessible through the Internet, annotation has been omitted.

Definitions

- **Assessment:** any evaluative resource (process, tools, expertise, text) used to examine and clarify organizational operations and goals with a view to enhancing their effectiveness.
- **Benchmarking:** a comparitive analysis of operations and goals across similar organizations and institutions designed to help determine best local practices.
- **Standards:** accrediting criteria established and disseminated by professional organizations and bodies, officially defining the practices, status rights, duties, and responsibilitesof members within a profession or professional organization.

Todays Benchmark

Contact us: libweb@wsu.edu 509-335-9671 | Accessibility | Copyright | Policies
WSU Libraries, Washington State University, Pullman, WA, 99164-5610 USA

Last updated on Thursday May 18th, 2006.
http://www.wsulibs.wsu.edu/Assessment/default.html

Assessment Committee

WESTERN LIBRARIES' ASSESSMENT PROJECTS - USERS

In Progress

> Taylor Library EBL E-Book Survey

Completed

> Service Quality Survey LibQUAL+™ 2007
> MultiSearch Feedback Survey Useability Testing: Library Catalogue Display Information
> Western Libraries Chat with Us Online Survey
> Scholars Portal MultiSearch Usability Testing
> Taylor Graduate Students' Library Research Skills Needs Assessment Survey (summer2006)
> Information Discovery (Info Disco) Working Group Questionnaire
> Web Site Steering Committee, 2005 Feedback Team
> Project SAILS - Phase III
> Scholars Portal Evaluation
> Website Redesign Feedback (July 2004)
> LibQUAL+™ March 2004
> Western Libraries Website User Survey
> *Ad Hoc* Working Group on Web Site Feedback

In Progress

Project Name	EBL E-Book Survey
Team Names	Taylor Library E-Book Working Group (Harriet Rykse, contact)
Purpose	To obtain user perceptions of e-book use in general and EBL e-books specifically
Timing	December 2006 until enough data is collected to draw some valid conclusions
Sample Group	Anyone who accesses an EBL e-book
Sample Size	n/a
Methodology	A Web survey setup with four questions for users of EBL e-books. The survey pops up the second time a user accesses an EBL e-book. The person trying to access the e-book has an option to answer immediately, answer later or never answer. Once he/she has answered, they will not see the surgvey again. After answering the questions, the person is linked to the e-book initially requested.