SELECTED RESOURCES
**Journal Articles**


**Books**


**Web Resources**


Notable Innovations

Communicating Public Computing Info to Users

Blogs, Bulletin Board/Forums, RSS feeds

Case Western Reserve. KSL Tech Blog
Blog and RSS approach.
    http://library.case.edu/ksl/techteam/mission.html
Also see “ITS News.”
    http://library.case.edu/ksl/techteam/

University of California, Los Angeles. College Library Instructional Computing Commons
Includes technical bulletins via RSS.
    http://www.clicc.ucla.edu/

North Carolina State University. Talk
Online bulletin board with RSS feed available.

Communication of Policies

University of Iowa. Library Public Computer and Print Management
A remarkably well-written explanation to users regarding why the library implemented desktop authentication.
    http://www.lib.uiowa.edu/help/faq/faq-computers.html

University of South Carolina. Authentication Requirement for the Library’s Public Computers
Another example of a well-written explanation to users as to why the library chose to implement the procedure.
    http://www.sc.edu/library/systems/authenticate.html

University of Virginia. “When I go to U.Va...”—The Responsible Computing Video
Unique campus-level policy communication that benefits the library and its users.
and the “Responsible Computing at U.Va.” Web site
    http://www.itc.virginia.edu/pubs/docs/RespComp/
**Finding Hardware and Software**

University of Kansas. Computer Labs
Interactive and searchable campus-wide directory (includes libraries) of hardware and software by location.

   http://www2.ku.edu/cgiwrap/workshops/train/index.php?SCREEN=labs

University of Maryland. Where To Go To Find A Computer
Includes the library.

   http://www.oit.umd.edu/wheretogo/seeTable.cfm

Michigan State University. Software Search
Includes the library.

   http://attend.acns.msu.edu/computerLabs/searchSoftware.php

Yale University. Software Search

   http://research.yale.edu/css/student/software.jsp

and Equipment Search

   http://research.yale.edu/css/student/equipment.jsp

**Public Workstation Availability**

Boston College. Computer Availability

   http://www.bc.edu/offices/infotech/depts/slsc/availability/

University of California, Davis. Computer Rooms Available

   http://clm.ucdavis.edu/rooms/available/

Cornell University. Laptop Access
Real-time laptop availability at Mann Library.

   http://www.mannlib.cornell.edu/computing/laptops/index.cfm

Duke University. Are workstations available right now?

   http://library.duke.edu/services/computing.html

Emory University. Current Learning Commons Usage

   http://web.library.emory.edu/learningcommons/usage.php

North Carolina State University. Computers in D.H. Hill Library

   http://www.lib.ncsu.edu/compavailability/web.php

and Computers in the Learning Commons

   http://www.lib.ncsu.edu/compavailability/lc-web.php

Includes live video. They explain how they created these features here:

   http://www.lib.ncsu.edu/dli/projects/compavailability/
University at Albany, SUNY. Computers Availability in University Libraries
http://library.albany.edu/infocommons/map.htm

University of Tennessee. Current Labs Usage
http://www.labs.utk.edu/usage/currentusage.asp

University of Utah. Lab Status of the Marriott Library Multimedia Center
http://labstatus.scl.utah.edu/mmc_login.php

Yale University. Cluster Support Services
Campus map with pop-ups of lab locations (including libraries) that includes workstation availability.
http://research.yale.edu/css/student/clustermap.jsp

Reserving Public Workstations and/or Laptops

Brigham Young University. Reservations
http://www.lib.byu.edu/index.php?tab=tab1&menu=rese_menu

New York Public Library. Make a PC Reservation
http://nypl.org/pcres/reserve.pl

University of Oregon. Booking A Laptop
http://libweb.uoregon.edu/commons/laptops/booking.html
Reservations of collaborative workstations can be done at
http://janus.uoregon.edu/record=b3615397
Note that text messaging to cell phones is also available.

Scanning

University of North Carolina at Chapel Hill. How Do I Scan?
Flash-based online tutorials.
http://www.lib.unc.edu/reference/eref/howdoiscan.html

Software Installation

Northwestern University. Software Installation
A form submission for software installation requests which includes library computing areas.
http://database.at.northwestern.edu/p/SoftwareRequest/SoftwareRequest1.cfm

Foreign Languages

University of North Carolina at Chapel Hill. Typing in non-Roman languages
http://www.lib.unc.edu/reference/eref/keyboardcovers.html
Also provides information on switching keyboard characters
  http://www.lib.unc.edu/house/how_do_i/technology/switch_the_keyboard_to_another_language's_characters.html

"Knowledge," "Information," or "Learning Commons"

Note: although some of the institutions below were respondents to SPEC Kit 281 “The Information Commons” (2004), these URLs were not included in the SPEC Kit on that topic. Because they are public computing “hubs” they are included here.

Brigham Young University. Information Commons
  http://net.lib.byu.edu/gen/ic/index.html

University of British Columbia. The Information Commons at the UBCO Library
  http://www.library.ubc.ca/ubco/InfoCommons.html

McMaster University. @ Mills Learning Commons
  http://library.lib.mcmaster.ca/mills/learningcommons/

North Carolina State University. NCSU Libraries Learning Commons
  http://www.lib.ncsu.edu/learningcommons/

Northwestern University. InfoCommons
  http://infocommons.northwestern.edu/
  Includes an interactive, Flash-based floor plan with detailed information on computing workspaces at
  http://infocommons.northwestern.edu/features.html.

Ohio University. Learning Commons
  http://www.library.ohiou.edu/serv/lc/index.html

University of Saskatchewan. Learning Commons
  http://www.usask.ca/learningcommons/

University at Albany, SUNY. Information Commons
  http://library.albany.edu/infocommons/

University of Virginia. Scholars’ Lab
  http://www.lib.virginia.edu/scholarslab/

University of Washington. Computing Commons
  http://catalyst.washington.edu/learning_spaces/computing_commons.html
Washington University in St. Louis. ARC Library Technology Center
   http://library.wustl.edu/units/arc/index.html

Wayne State University. Extended Study Center
Provides a mostly 24-hour study area with computers, printers, copiers, study tables, and helpdesk support.
   http://www.lib.wayne.edu/services/computing/extended_study.php

University of Wisconsin-Madison. Steenbock Memorial Library Information Commons
   http://steenbock.library.wisc.edu/infocommons/index.html
and Ebling Library InfoCommons
   http://ebling.library.wisc.edu/infocommons/

**Podcast Production**

University of Southern California. Leavey Library Podcasting Studio
   http://www.usc.edu/libraries/locations/leavey/podcast/

**Printing and Scanning Services**

Syracuse University. Digital Imaging Services Center
   http://library.syr.edu/information/digital_services/disc/

**Software & Media Vending**

Kent State University. Computer Disk Vending Machine
   http://www.library.kent.edu/page/10313

**User Assistance**

University of Kansas. Deskside Coaching
   http://www.lib.ku.edu/instruction/it/deskside/

McMaster University. IT Chat help
   http://library.lib.mcmaster.ca/ithelp.htm

New York Public Library. Computer Page Program
   http://www.nypl.org/branch/services/pages/about.html
Purdue University. Customer Support Online
A twenty-four hours per day, seven days per week way to submit questions or requests for service to the Information Technology Department of Purdue University Libraries.
http://www.lib.purdue.edu/itd/customerservice/cso.html

Virtual Workstation
University of Texas at Austin. Software Installation Station
Virtual PC that gives software installation privileges to patrons.
http://www.lib.utexas.edu/help/libstations/Virtual_PC/sis.html

Web Conferencing
University of Utah. Virtual Classroom
https://marratech.scl.utah.edu:8001/

Institution Innovations (non-library)

Remote Access to Public Computers
University of California, Los Angeles. Social Sciences Computing After Hours
http://access.labs.sscnet.ucla.edu/

North Carolina State University. Virtual Computing Lab
http://vcl.ncsu.edu/

University of Wisconsin-Madison. Computer-Aided Engineering Center
http://www.cae.wisc.edu/site/public/?title=fsrwinxp

Note: All URLs accessed November 12, 2007.