## **B**IBLIOGRAPHY

## PART A: Selected Articles from the ARL Newsletter

- "The ARL Membership Criteria Index." ARL: A Bimonthly Newsletter of Research Library Issues and Actions no. 197 (April 1998): 9.
- "Assessing ILL/DD Services: New Cost-Effective Alternatives." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 236 (October 2004): 9.
- Askew Waller, Consuella, and Kaylyn Hipps. "Using LibQUAL+ and Developing a Culture of Assessment in Libraries." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 221 (April 2002): 10–11.
- Carter, Lisa R. "Special at the Core: Aligning, Integrating, and Mainstreaming Special Collections in the Research Library." Research Library Issues: A Report from ARL, CNI, and SPARC no. 283 (October 2013): 1–5. <u>http://publications.arl.org/rli283/1</u>
- Case, Mary M. "The Impact of Serial Costs on Library Collections." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 218 (October 2001): 9.
  - . "A Snapshot in Time: ARL Libraries and Electronic Journal Resources." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no.* 235 (August 2004): 1–10.
- Case, Mary M., and Judith Matz. "Framing the Issue: Open Access." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 226 (February 2003): 8–10.
- Case, Mary M., and Prudence Adler. "Promoting Open Access." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 220 (February 2002): 1–5.
- "Collections & Access for the 21st-Century Scholar: Changing Roles of Research Libraries." Report from the ARL Collections & Access Issues Task Force. *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* no. 225 (December 2002).
- Cook, Colleen, Fred Heath, and Bruce Thompson. "A Brief LibQUAL+ Phase One Progress Report." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 219 (December 2001): 7.
- Cook, Colleen, and Michael Maciel. "A Decade of Assessment at a Research-Extensive University Library Using LibQUAL+<sup>®</sup>." *Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC* no. 271 (August 2010): 4–12. <u>http://publications.arl.org/rli271/6</u>
- Crow, Raym. "The Case for Institutional Repositories: A SPARC Position Paper." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 223 (August 2002): 1–4.
- Crowe, William. "The End of History? Reflections on a Decade." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* no. 226 (February 2003): 12–13.
- Davidson, Catherine, and Martha Kyrillidou. "The Value of Electronic Resources: Measuring the Impact of Networked Electronic services (MINES for Libraries<sup>®</sup> at the Ontario Council of University Libraries." *Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC* no. 271 (August 2010): 41–47. <u>http://publications.arl.org/rli271/43</u>

- Dowd, Jacqui. "LibQUAL+<sup>®</sup> and the "Library as Place" at the University of Glasgow." *Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC* no. 271 (August 2010): 13–20. <u>http://publications.arl.org/rli271/15</u>
- "The Future of Human Resources in Canadian Libraries." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* no. 240 (June 2005): 9.
- Grosetta Nardini, Holly. "Building a Culture of Assessment." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 218 (October 2001): 11.
- Groves, Richard. "Sharing Best Practices by Disseminating Assessment Results via the Web." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 236 (October 2004): 6.
- Guedon, Jean-Claude. "Beyond Core Journals and Licenses: The Paths to Reform Scientific Publishing." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 218 (October 2001): 1–8.
- Hahn, Karla. "The State of the Large Publisher Bundle: Findings from an ARL Member Survey." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 245 (April 2006).
- Hipps, Kaylyn. "Diversity in the U.S. ARL Library Workforce." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 246 (June 2006): 1–2.
- Johnson, Richard K. "Whither Competition?" ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 217 (August 2001): 12–14.
- Killick, Selena. "Service Quality Assessment with LibQUAL+<sup>®</sup> in Challenging Times: LibQUAL+<sup>®</sup> at Cranfield University." *Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC* no. 271 (August 2010): 21–24. http://publications.arl.org/rli271/23
- Kyrillidou, Martha. "The ARL Library Scorecard Pilot: Using the Balanced Scorecard in Research Libraries." Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC no. 271 (August 2010): 33–35. <u>http://publications.arl.org/rli271/35</u>
- . "ARL Statistics: Redefining Serial Counts and Remaining Relevant in the 21st Century." ARL Newsletter: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 262 (February 2009): 18–20. http://publications.arl.org/rli262/19
- . "ARL University Libraries' Spending Trends." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* no. 242 (October 2005): 10.
- . "The Future of Librarians in the U.S. Workforce." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no.* 246 (June 2006): 5.
- . "LibQUAL+™ in 2004." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 236 (October 2004): 6.
  - \_\_\_\_\_. "Library Value May Be Proven, If Not Self-Evident." *Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC* no. 271 (August 2010): 1–3. <u>http://publications.arl.org/rli271/3</u>

- \_. "Research Library Trends: A Historical Picture of Services, Resources, and Spending." *Research Library Issues: A Quarterly Report from ARL, CNI, and SPARC* no. 280 (September 2012): 20–28. <u>http://publications.arl.org/rli280/20</u>
- \_\_\_\_\_. "Serials Trends Reflected in the ARL Statistics 2002–03." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 234 (June 2004): 14–15..
- Kyrillidou, Martha, and William Crowe. "In Search of New Measures." *ARL: A Bimonthly Newsletter of Research and Library Issues and Actions* no. 197 (April 1998): 8–10.
- Kyrillidou, Martha, and Kaylyn Hipps. "Symposium on Measuring Library Service Quality." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 215 (April 2001): 9–11.
- Lippincott, Sarah, and Martha Kyrillidou. "How ARL University Communities Access Information: Highlights From LibQUAL+™." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 236 (October 2004): 7–8.
- Lowry, Charles. "ARL Library Budgets after the Great Recession, 2011-2013." *Research Library Issues: A Report from ARL, CNI, and SPARC* no. 282 (June 2013): 1–12. <u>http://publications.arl.org/3p33q9/rli282/2</u>
- Lynch, Clifford. "Institutional Repositories: Essential Infrastructure for Scholarship in the Digital Age." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 226 (February 2003): 1–7.
- "Making Library Assessment Work." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 240 (June 2005): 9.
- Mays, Regina, Carol Tenopir, and Paula Kaufman. "Lib-Value: Measuring Value and Return on Investment of Academic Libraries." *Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC* no. 271 (August 2010): 36–40. <u>http://publications.arl.org/rli271/38</u>
- Potter, William Gray, Colleen Cook, and Martha Kyrillidou. "ARL Profiles: Qualitative Descriptions of Research Libraries in the Early 21st Century." *Research Library Issues: A Bimonthly Report from ARL, CNI, and SPARC* no. 271 (August 2010): 25–32. <u>http://publications.arl.org/rli271/27</u>
- Shim, Wonsik "Jeff", Charles McClure, and John Carlo Bertot. "Measures and Statistics for Research Library Networked Services: ARL E-Metrics Phase II Report." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no.* 219 (December 2001): 8–9.
- Stuber, Peter. "Where does the Free Online Scholarship Movement Stand Today?" ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 220 (February 2002): 9–15.
- Unsworth, John M. "The Crisis in Scholarly Publishing in the Humanities." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* no. 228 (June 2003): 1–4.
- Vetter, Matthew and Sara Harrington. "Integrating Special Collections into the Composition Classroom: A Case Study of Collaborative Digital Curriculum." *Research Library Issues: A Report from ARL, CNI, and SPARC* no. 283 (October 2013): 16–20. <u>http://publications.arl.org/rli283/16</u>
- Wetzel, Karen, and Mary Jackson. "Portal Functionality Provided by ARL Libraries: Results of an ARL Survey." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 222 (June 2002): 7–9.
- Wilder, Stanley. "New Hires in Research Libraries: Demographic Trends and Hiring Priorities." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 221 (April 2002): 5–8.

Young, Mark. "ARL Salary Survey Highlights." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC no. 246 (June 2006): 4.

## PART B: Related Books and Articles Published in Other Sources

- Arms, William. "Quality Control in Scholarly Publishing on the Web." *The Journal of Electronic Publishing* 8, no. 1 (August 2002). <u>http://quod.lib.umich.edu/j/jep/3336451.0008.103/--what-are-the-alternatives-to-peer-review-quality-control?rgn=main;view=fulltext</u>
- Band, Jonathan. "The Three P's: A Tribute to Duane Webster." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 367–74. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Baumol, W. J., and M. Marcus. Economics of Academic Libraries. Washington, DC: American Council of Education, 1973.
- Bertot, John Carlo, Charles McClure, and Joe Ryan. *Statistics and Performance Measures for Public Library Networked Services*. Chicago: American Library Association, 2001.
- Blixrud, Julia. "The Association of Research Libraries Statistics and Measurement Program: From Descriptive Data to Performance Measures." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Bowlby, Raynna. "Living the Future: Organizational Performance Assessment." *Journal of Library Administration* 51, no. 7–8 (October 2011): 618–44. <u>http://www.arl.org/storage/documents/publications/bowlby-organizational-performance-assessment-5-31-11.pdf</u>
- Branin, Joseph J. "Duane Webster's Contributions to Leadership Development in Research Libraries, 1970–2008." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 349–54. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Carlson, Scott. "The Deserted Library: As Students Work Online, Reading Rooms Empty Out Leading Some Campuses to Add Starbucks." *The Chronicle of Higher Education*, November 16, 2001.
- Case, Mary M. "Scholarly Communication: ARL as a Catalyst for Change." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 381–96. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Clapp, V. W. The Future of the Research Library. Urbana: University of Illinois Press, 1964.
- Coffman, Steve. "Building Earth's Largest Library: Driving into the Future." Searcher 7, no. 3 (March 1999).
- Competition Commission of the United Kingdom. *Reed Elsevier, PLC, and Harcourt General, Inc.: A Report on the Proposed Merger,* presented to Parliament by the Secretary of State and Trade and Industry by Command of Her Majesty, July 2001.
- Cook, Colleen, Fred Heath, Martha Kyrillidou, and Duane Webster. "The Forging of Consensus: A Methodological Approach to Service Quality Assessment in Research Libraries – the LibQUAL+ Experience." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Cook, Colleen, Fred Heath, and Bruce Thompson. "Score Norms for Improving Library Service Quality: A LibQUAL+ study." *portal: Libraries and the Academy* 2, no. 1 (January 2002): 13–26. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla2.1.html</u>

- Cook, Colleen, Fred Heath, Bruce Thompson, and Russell Thompson. "LibQUAL+: Service Quality Assessment in Research Libraries." *IFLA Journal* 27, no. 4 (2001): 264–68. <u>http://archive.ifla.org/V/iflaj/art2704.pdf</u>
- \_\_\_\_\_. "The Search for New Measures: The ARL LibQUAL+Project—A Preliminary Report." *portal: Libraries and the Academy* 1, no. 1 (January 2001): 103–12. <u>http://muse.jhu.edu/login?auth=0&type=summary&url=/journals/portal\_libraries\_and\_the\_academy/v001/1.1cook.pdf</u>
- Cook, Colleen, Fred Heath, Bruce Thompson, and Duane Webster. "LibQUAL+™ Preliminary Results from 2002." *Performance Measurement and Metrics* 4, no. 1 (2003): 38–47. <u>http://www.emeraldinsight.com/journals.</u> <u>htm?issn=1467-8047&volume=4&issue=1</u>
- Council on Library and Information Resources. *A Different Approach to the Evaluation of Research Libraries*. Research Brief 6. Washington, DC: The Council, 1998.
- Cronenwett, Philip N., Kevin Osborn, Samuel A. Streit, eds. *Celebrating Research: Rare and Special Collections from the Membership of the Association of Research Libraries*. Washington, DC: Association of Research of Libraries, 2007.
- Cummings, Anthony M., et al. University Libraries and Scholarly Communication: A Study Prepared for The Andrew W. Mellon Foundation. Washington, DC: Association of Research Libraries, 1992. <u>http://catalog.hathitrust.org/</u> <u>Record/002625238</u>
- Cummings, M. M. The Economics of Research Libraries. Washington, DC: Council on Library Resources, 1986.
- Dewey, Barbara I. "The Imperative for Diversity: ARL's Progress and Role." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 355–62. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Downs, Robert B. "The Growth of Research Collections." *Library Trends: American Library History:* 1876–1976 25 (July 1976): 55–80.
- \_\_\_\_\_. "Uniform Statistics for Library Holdings." *Library Quarterly* 16 (January 1946): 63–69.
- Drake, Miriam A. "Forecasting Academic Library Growth." College and Research Libraries 37, no. 1 (January 1976): 53-59.
- Franklin, Brinley. "Duane Webster, Assessment Pioneer." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 339–48. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Franklin, Brinley, Colleen Cook, Martha Kyrillidou, and Bruce Thompson. "Library Investment Index—Why Is It Important?" Proceedings of the 2008 Library Assessment Conference: Building Effective, Sustainable, and Practical Assessment, August 4–7, 2008, Seattle, Washington. (Washington, DC: Association of Research Libraries, 2009): 147–54.
- Frazier, Kenneth. "The Librarians' Dilemma: Contemplating the Costs of the 'Big Deal," *D-Lib Magazine 7,* no. 3 (March 2001) <u>http://www.dlib.org/dlib/march01/frazier/03frazier.html</u>
- Funk, Cara J. "ARL and Association 3.0: Ten Management Challenges." *portal: Libraries and the Academy* 9, no. 3 (2009): 405–10. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Gooden, Paul, Matthew Owen, and Sarah Simon. *Scientific Publishing: Knowledge is Power*. New York: Morgan Stanley, 2002.
- Guthrie, Kevin M. "It Didn't Have to Be This Way: Entrepreneurship at ARL During Duane Webster's Tenure." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 411–18. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>

- Haslett, K. Mark. "Canada, Copyright, and the Common Good." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 375–80. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Hayes, Robert M. Strategic Management for Academic Libraries: A Handbook. Westport, Conn.: Greenwood Press, 1993.
- Heath, Fred. "A Salute to a Leader: ARL's Assessment Protocol Initiatives." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 333–38. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Heath, Fred, Colleen Cook, Martha Kyrillidou, and Bruce Thompson. "ARL Index and Other Validity Correlates of LibQUAL+ Scores." *portal: Libraries and the Academy* 2, no. 1 (January 2002): 27–42. <u>http://muse.jhu.edu/journals/</u> <u>portal\_libraries\_and\_the\_academy/toc/pla2.1.html</u>
- Hernon, Peter, and Ellen Altman. Assessing Service Quality. Chicago: American Library Association, 1998.
- Hernon, Peter, and Robert E. Dugan. *Action Plan for Outcomes Assessment in Your Library*. Chicago: American Library Association, 2002.
- Hernon, Peter, and John R. Whitman. *Delivering Satisfaction and Service Quality*. Chicago: American Library Association, 2001.
- Hightower, Christy, Julie Sih, and Adam Tilgham. "Recommendations for Benchmarking Web Site Usage Among Academic Libraries." *College and Research Libraries* 59, no. 1 (January 1998): 61–79. <u>http://crl.acrl.org/</u> <u>content/59/1/61.full.pdf+html</u>
- Hiller, Steve, Martha Kyrillidou, and Jim Self, "Assessment in North American Research Libraries: a Preliminary Report Card." *Performance Measurement and Metrics* 7, no. 2 (2006): 100–6. <u>http://www.emeraldinsight.com/journals.</u> <u>htm?issn=1467-8047&volume=7&issue=2</u>
- Jackson, Mary E. Measuring the Performance of Interlibrary Loan Operations in North American Research & College Libraries. Washington, DC: Association of Research of Libraries, 1998.
- Jakubs, Deborah. "The Global Resources Program." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 327–32. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Johnson, Richard K. "A Question of Access: SPARC, BioOne, and Society-Driven Electronic Publishing." *D-Lib Magazine* (May 2000) <u>http://www.dlib.org/dlib/may00/johnson/05johnson.html</u>
- Johnson, Richard K, and Judy Luther. "The E-Only Tipping Point for Journals." Washington, DC: Association of Research of Libraries, 2007. <u>http://www.arl.org/bm~doc/Electronic\_Transition.pdf</u>
- Kling, Rob, Lisa Spector, and Geoff McKim. "The Guild Model." *The Journal of Electronic Publishing* 8, no. 1 (August 2002). <u>http://quod.lib.umich.edu/j/jep/3336451.0008.101/--locally-controlled-scholarly-publishing-via-the-internet?rgn=main;view=fulltext</u>
- Kuhlman, A. F. "Two ARL Approaches to Counting Holdings of Research Libraries." *College and Research Libraries* 21, no. 3 (May 1960): 207–11.
- Kyrillidou, Martha. "To Describe and Measure the Performance of North American Research Libraries." *IFLA Journal* 27, no. 4 (2001): 257–63. <u>http://archive.ifla.org/V/iflaj/art2704.pdf</u>
- \_\_\_\_\_\_. "From Input and Output Measures to Quality and Outcome Measures, or, from the User in the Life of the Library to the Library in the Life of the User." *The Journal of Academic Librarianship* 28, no. 1–2 (January-February 2002): 42–46. <u>http://www.sciencedirect.com/science/journal/00991333/28/1-2</u>

- \_\_\_\_. "Library Assessment as a Collaborative Enterprise." *Resource Sharing and Information Networks* 18, no. 1/2 (Special 2005–06 issue on the theme "Creative Collaborations: Libraries Within Their Institutions and Beyond"): 73–87. http://www.tandfonline.com/toc/wrsi20/18/1-2
- \_\_\_\_\_. "Research Library Trends: *ARL Statistics." The Journal of Academic Librarianship* 26, no. 6 (November 2000): 427–36. <u>http://www.sciencedirect.com/science/journal/00991333/26</u>
- Kyrillidou, Martha, and Colleen Cook. "The Evolution of Measurement and Evaluation of Libraries: A Perspective from the Association of Research Libraries." *Library Trends* 56, no. 4 (Spring 2008): 888–909. <u>http://muse.jhu.edu/</u> journals/library\_trends/toc/lib.56.4.html
- Kyrillidou, Martha, and Fred Heath, eds. "Measuring Service Quality." *Library Trends* 49, no. 4 (Spring 2001). <u>http://www.informatik.uni-trier.de/~ley/db/journals/libt/libt49.html</u>
- Kyrillidou, Martha, Terry Plum, and Bruce Thompson. "Evaluating Usage and Impact of Networked Electronic Resources through Point-of-Use Surveys: A MINES for Libraries ™ Study." *The Serials Librarian* 59, no.2 (July 2010): 159–83.
- Lakos, Amos. "Culture of Assessment as a Catalyst for Organizational Culture Change in Libraries." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Lavoie, Brian, Lynn Silipigni Connaway, and Lorcan Demsey. "Anatomy of Aggregate Collections: The Example of Google Print for Libraries." *D-Lib Magazine* 11, no. 9 (September 2005) <u>http://www.dlib.org/dlib/september05/</u> <u>lavoie/09lavoie.html</u>
- Lynch, Clifford A., and Joan K. Lippincott. "Institutional Repository Deployment in the United States as of Early 2005." D-Lib Magazine 11, no. 9 (September 2005) <u>http://www.dlib.org/dlib/september05/lynch/09lynch.html</u>
- Mekkawi, Mod. "The ARL Library Index as a Decision-Making Tool." *College and Research Libraries* 43 (September 1982): 396–401.
- Miller, Rush, and Sherrie Schmidt. "E-Metrics: Measures for Electronic Resources." *Proceedings from the* 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Miller, Rush, Sherrie Schmidt, and Martha Kyrillidou. "New Initiatives in Performance Measures." *Global Issues in* 21<sup>st</sup> *Century Research Librarianship*, edited by Sigrun Klara Hannesdottir. Helsinki: NORDINFO, 2002.
- Molyneux, Robert E. *The Gerould Statistics* 1907/08 1961/62. Washington, DC: Association of Research Libraries, 1986. <u>http://www.arl.org/bm~doc/arlthegerouldstatistics.pdf</u>
- . "Patterns, Processes of Growth, and the Projection of Library Size: A Critical Review of the Literature on Academic Library Growth." *Library and Information Science Research* 8 (January-March 1986): 5–28.
- . "What Did Rider Do? An Inquiry into the Methodology of Fremont Rider's *The Scholar and the Future of the Research Library.*" *Libraries and Culture* 29 (Summer 1994): 297–325.
- Molyneux, Robert E., and Robert V. Williams. "Measuring the Internet." *Annual Review of Information Science and Technology* 34 (1999–2000): 287–339.
- Morris, Dilys E., Collin B. Hobert, Lori Osmus, and Gregory Wool. "Cataloging Staff Costs Revisited." *LRTS* 44 (2000): 70–83.

- Nitecki, Danuta, and Toni Olshen. "Developing Service Quality Measurement Skills Through an Online Course for Librarians." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- O'Connor, Lisa, Carolyn Radcliff, and Julie Gedeon. "Applying Systems Design and Item Response Theory to the Problem of Measuring Information Literacy Skills." *College and Research Libraries* 63, no. 6 (November 2002): 528–43. <u>http://crl.acrl.org/content/63/6/528.full.pdf+html</u>

Piternick, George. "ARL Statistics—Handle With Care." College and Research Libraries 38, no. 5 (September 1977): 419–23.

\_\_\_\_\_. "Library Growth and Academic Quality." College and Research Libraries 24, no. 3 (May 1963): 223–29.

Plum, Terry, Brinley Franklin, Martha Kyrilldou, Gary Roebuck, and Mashana Davis. "Measuring the Impact of Networked Electronic Resources: Developing an Assessment Infrastructure for Libraries, State, and Other Types of Consortia." *Performance Measurement and Metrics: The International Journal for Library and Information Services* 11, no. 2 (2010): 184–98. <u>http://www.emeraldinsight.com/journals.htm?issn=1467-8047&volume=11&issue=2</u>

Rider, Fremont. The Scholar and the Future of the Research Library. New York: Hadham Press, 1944.

- Roche, Marilyn M. ARL/RLG Interlibrary Loan Cost Study. Washington, DC: Association of Research Libraries, 1993.
- Rosenblatt, Susan. "Developing Performance Measures for Library Collections and Services." Chap. 18 in *The Mirage* of Continuity: Reconfiguring Academic Information Resources for the 21st Century, edited by Brian L. Hawkins and Patricia Battin. Washington, DC: Council on Library and Information Resources, 1998.
- Shim, Wonsik, Charles McClure, and John Carlo Bertot. "Preliminary Statistics and Measures for ARL Libraries to Describe Electronic Resources and Services." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Shulenburger, David. "The Political Climate for Higher Education During Duane Webster's ARL Tenure." *portal: Libraries and the Academy 9*, no. 3 (July 2009): 363–66. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Stubbs, Kendon. "Access and ARL Membership Criteria." *Proceedings of the* 125<sup>th</sup> Meeting of the Association of Research Libraries (1993): 117–22.
- \_\_\_\_\_. "Apples and Oranges and ARL Statistics." *Journal of Academic Librarianship* 14, no. 5 (September 1988): 231–35.
- \_\_\_\_\_. "Lies, Damned Lies, ... and ARL Statistics?" Paper presented at the 108<sup>th</sup> meeting of Research Libraries: Measurement, Management, Marketing (May 1986): Minneapolis, MN.
- \_\_\_\_\_. "On the ARL Library Index." Paper presented at the 108<sup>th</sup> meeting of Research Libraries: Measurement, Management, Marketing (May 1986): Minneapolis, MN.
- . "University Libraries: Standards and Statistics." College and Research Libraries 42, no. 6 (November 1981): 527–38.
- Sullivan, Maureen. "Duane Webster's Contribution to Organization Development in Academic and Research Libraries." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 313–16. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>

- Thompson, Bruce. "Some Alternative Quantitative Library Activity Descriptions/Statistics that Supplement the ARL Logarithmic Index." Washington, DC: Association of Research Libraries, 2006.
- Thompson, Bruce, Colleen Cook, and Russell Thompson. "Reliability and Structure of LibQUAL+ Scores." *portal: Libraries and the Academy* 2, no. 1 (January 2002): 3–12. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/</u> <u>toc/pla2.1.html</u>
- van Westrienen, Gerard, and Clifford A. Lynch. "Academic Institutional Repositories: dEployment Status in 13 Nations as of Mid 2005" *D-Lib Magazine* 11, no. 9 (September 2005) <u>http://www.dlib.org/dlib/september05/</u> westrienen/09westrienen.html
- Vaughn, John C. "AAU and ARL: The Role of Partnerships and Collective Advocacy in Policy Development." *portal: Libraries and the Academy* 9, no. 3 (July 2009): 397–404. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Weiner, Sharon. "Library Quality and Impact: Is There a Relationship Between New Measures and Traditional Measures?" *Journal of Academic Librarianship* 31, no. 5 (September 2005): 432–37. <u>http://www.sciencedirect.com/science/journal/00991333/31/5</u>
- West, Richard P. "The Coalition for Networked Information and the Rewards of Risk Taking." *portal: Libraries and the Academy 9*, no. 3 (July 2009): 317–25. <u>http://muse.jhu.edu/journals/portal\_libraries\_and\_the\_academy/toc/pla.9.3.html</u>
- Wilder, Stanley J. The Age Demographics of Academic Librarians: A Profession Apart. A Report Based on Data from the ARL Annual Salary Survey. Washington, DC: Association of Research Libraries, 1995.

\_\_\_\_\_. *Demographic Change in Academic Librarianship*. Washington, D.C.: Association of Research Libraries, 2003.

Williams, Robert V. "The Making of Statistics of National Scope on American Libraries, 1836–1986: Purposes, Problems, and Issues." *Libraries and Culture* 26 (Spring 1991): 464–85.

Wysocki, Bernard. "Scholarly Journals' Premiere Status is Diluted by Web." Wall Street Journal, May 23, 2005; Page A1.

## This page intentionally left blank