Services, Facilities, and Technology
Disability Services - ASU Library

To ensure that all ASU students, faculty, and staff have access to our library’s resources and facilities, we offer a variety of services and assistive technology for users with disabilities.

Services

- Orientation to the ASU Library
- Instruction on accessing and searching Library One Search and the online databases
- Book retrieval and assistance with photocopying/printing
- Training on our assistive equipment and technology
- Making print materials available in electronic format.

While members of the community with disabilities are welcome to do library research with our staff’s assistance, ASU affiliates will be given precedence.

Library Locations

Downtown Phoenix campus:  
- Downtown Phoenix campus Library

Polytechnic campus:
  - Polytechnic campus Library

Tempe campus:
  - Design and the Arts Library
  - Hayden Library
  - Music Library
  - Noble Library

West campus:
  - Pheiffer Library

Assistive Technology

<table>
<thead>
<tr>
<th>Assistive Equipment</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adjustable height table</td>
<td>All libraries</td>
</tr>
<tr>
<td>Headphones</td>
<td>Available for checkout at all libraries</td>
</tr>
<tr>
<td>Adjustable lighting</td>
<td>Design, Hayden, Music, Noble, Fletcher</td>
</tr>
<tr>
<td>Braille Embossers</td>
<td>Hayden</td>
</tr>
<tr>
<td>CCTV</td>
<td>Polytechnic, Hayden, Fletcher</td>
</tr>
<tr>
<td>Keyboard - Big Key</td>
<td>Hayden</td>
</tr>
<tr>
<td>Keyboard - Large Key</td>
<td>Hayden</td>
</tr>
</tbody>
</table>
Representative Documents: Services, Facilities, and Technology

ARIZONA STATE UNIVERSITY LIBRARY
Disability Services - ASU Library
https://lib.asu.edu/disability

<table>
<thead>
<tr>
<th>Assistive Software</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dragon Naturally Speaking</td>
<td>Downtown, Polytechnic</td>
</tr>
<tr>
<td>Duxbury</td>
<td>Downtown, Hayden</td>
</tr>
<tr>
<td>E-Text Reader</td>
<td>Downtown, Polytechnic</td>
</tr>
<tr>
<td>Inspiration 8</td>
<td>Available through &quot;My Apps&quot;</td>
</tr>
<tr>
<td>JAWS Screen Reader</td>
<td>Available on all library computers</td>
</tr>
<tr>
<td>JAWS Braille Viewer</td>
<td>Available on all library computers</td>
</tr>
<tr>
<td>Kurzweil 1000</td>
<td>Downtown</td>
</tr>
<tr>
<td>Kurzweil 3000</td>
<td>Downtown, Hayden, Fletcher</td>
</tr>
<tr>
<td>MAGic Screen Magnifier</td>
<td>Available on all library computers</td>
</tr>
<tr>
<td>OmniPage</td>
<td>Available through &quot;My Apps&quot;</td>
</tr>
<tr>
<td>OpenBook</td>
<td>Hayden, Fletcher</td>
</tr>
<tr>
<td>Scan and Read Pro</td>
<td>Polytechnic</td>
</tr>
<tr>
<td>Text to Audio</td>
<td>Downtown, Polytechnic</td>
</tr>
<tr>
<td>Windows 7 - Ease of Access</td>
<td>Available on all library computers</td>
</tr>
</tbody>
</table>

Contact

ASU Library Disability Services
Sue Sebastian
Phone: 480-965-9973 during Disability Services hours
Email: Suzanne.B.Sebastian@asu.edu
TTY users, please dial 711.

Resources

For other academic accommodations, contact DRC - Disability Resources Center.
Accessibility

To ensure that all Boston College faculty, staff, students, and visitors have access to the libraries' collections, resources and facilities, a variety of services are provided to assist users with disabilities. Anyone conducting research in the libraries may require staff assistance.

Accommodation Eligible Status
We provide on-shelf request and pick-up service at all libraries as well as a 120-day loan period for students designated Accommodation Eligible. For more information about how to register, students should contact the Disability Services Office.

Book Retrieval
We provide physical assistance with retrieving books from the stacks. Most requests can be accommodated at point of need. However, if requesting multiple items, please call the library where the books are housed in advance so that staff can have the items ready for pick-up at the designated circulation desk. For more information, call the O'Neill Library Circulation Desk (617) 552-8038 or email us at LibraryAccess@bc.edu.

Building Access
All Boston College libraries are accessible by wheelchair. A list of accessible entrances to major buildings on campus can be found on the Disability Services site. If you need special assistance in order to visit the Libraries, please Email us before you come.

Course Materials & Textbooks
Students with visual and/or auditory impairments who need to obtain textbooks or course readings in an accessible format should email the Disability Services Office.

HathiTrust Material
HathiTrust is a vast collection of digitized public domain and in-copyright books from many libraries including Boston College. Eligible patrons at BC who have a print disability can receive special access to in-copyright materials. According to the HathiTrust, a print disability is "a disability - such as a visual impairment, learning disability, physical disability, or other disability - that impedes a person's ability to access print in the standard way." Detailed instructions on how to identify books and make a request for special access can be found at HathiTrust Accessibility or email the Boston College HathiTrust access group.

Photocopying & Scanning
We provide assistance with photocopying and scanning and have accessible scanners in each library. If you need assistance, please visit the circulation desk.

Vision Resources Worstation
This computer is located on the 3rd floor of O'Neill Library and is equipped with JAWS screen reading software. Please contact the Disability Services Office at disabilitieservices@bc.edu or 617 552-3470 with questions or concerns.

Visitors
Visitors needing accommodations may request assistance at the circulation desk of any of the libraries.

Last Updated: Mar 5, 2018 11:08 AM
## Accessibility

### Adaptive & Assistive Technology

<table>
<thead>
<tr>
<th>Technology</th>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Document Camera</td>
<td>ERC</td>
<td>Use to enlarge a document. Portable. Multiple resolutions, including HD. Easy to set up, intuitive controls.</td>
</tr>
<tr>
<td>Flatbed Scanner</td>
<td>ERC, O’Neill Library Level 3, Social Work Library, TML Computer Lab</td>
<td>A screen reader developed for computer users whose vision loss prevents them from seeing screen content or navigating with a mouse. JAWS provides speech and Braille output.</td>
</tr>
<tr>
<td>JAWS (Job Access With Speech)</td>
<td>O’Neill Library Level 3 Vision workstation</td>
<td>This scanner is set to an accessible height, based on ADA Compliance guidelines.</td>
</tr>
<tr>
<td>KIC Scanner</td>
<td>ERC, O’Neill Library Level 3, Social Work Library</td>
<td>An app for reading Kindle ebooks that allows users to implement text to speech on the book.</td>
</tr>
<tr>
<td>Kindle App</td>
<td>ERC iPads, O’Neill Library Level 3, Social Work Library</td>
<td>A voice based mobile app designed for people with dyslexia, visually impaired, and other learning styles who prefer to listen.</td>
</tr>
<tr>
<td>VoiceOver</td>
<td>ERC iMacs, O’Neill Library MacBooks for Loan</td>
<td>Apple’s integrated text to speech program designed to read content on a computer screen.</td>
</tr>
<tr>
<td>Read&amp;Write</td>
<td>Available as a software downloaded from BC ITS</td>
<td>A customizable toolbar that integrates reading, writing, studying, and research support tools with common applications. Include Text to Speech, Highlighting, Dictionary, Vocabulary Tool, and Study Skills tools to capture highlights.</td>
</tr>
</tbody>
</table>

Last Updated: Mar 5, 2018 11:08 AM
Accessibility

ReadWrite (R&W) software is available to the Boston College community. ReadWrite is a customizable toolbar that integrates reading, writing, studying, and research support tools with common applications. Some features include Text-to-Speech, Highlighting, Dictionary, Vocabulary Tool, and Study Skills tools to capture highlights. Whether it be text-to-speech, or another feature, ReadWrite has a myriad of tools to support students in building independent learning skills to enhance overall success in college.

Go to ReadWrite software page to download to your computer.
Assistive Technology

The University Accessibility Lab (UAL), located in 3321 HBLL, has many assistive technologies available to students with disabilities. The list below categorizes the technologies according to the disability type served by the technology. Click on the name of each technology to view more information. If you have any questions, contact the UAL by phone at (801) 422-2803 or by email at ualabs@byu.edu.

Blindness/Visual Impairments
- Amigo
- AudioNote (iPad and iPad Mini App)
- Brailliant Focus 40 Braille Display
- DaVinci
- Dragon Naturally Speaking
- Evernote (iPad and iPad Mini App)
- HP Scanner
- iPad and iPad Mini
- JAWS
- Kurzweil 3000
- MAGIC
- Natural Reader
- Pacmate
- Smartpen
- Tiger Embosser
- Transformer
- Trekker breeze GPS
- Victor Reader Stream

ADHD, Learning, Physical, Emotional, and Chronic Illness
- AudioNote (iPad and iPad Mini App)
- Dragon Naturally Speaking
- Evernote (iPad and iPad Mini App)
- HP Scanner
- iPad and iPad Mini
- Kurzweil 3000
- Natural Reader
- Smartpen

Hearing
- Sorenson VRS
UNIVERSITY OF CALGARY
Student Accessibility Services | Assistive and Adaptive Technology and Services on Campus
http://www.ucalgary.ca/access/technology/at_campus

## Assistive and Adaptive Technology and Services on Campus

This page provides an overview of the information, assistive and adaptive technologies available to University of Calgary students.

A downloadable version of this page is available in PDF format.

### 1. Nat Christie Adaptive Technology Centre

Housed within the Student Accessibility Services office (MacEwan Student Centre 452), the Nat Christie Adaptive Technology Centre operates as both a technology lab — where students can be trained on, and make use of, a range of assistive and adaptive hardware and software options — and a quiet study area.

Below is additional information on the software offerings available at the Nat Christie lab.

<table>
<thead>
<tr>
<th>SOFTWARE</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kurzweil 3000</td>
<td>Text-to-speech software and learning tool to support the reading needs of students with print disabilities</td>
</tr>
<tr>
<td>Read &amp; Write Gold</td>
<td>Literacy software package designed to assist students struggling with reading and writing through a customizable toolbar featuring reading, writing, studying and research support tools within familiar applications (Word, Google Docs, Firefox, Adobe Reader, and more)</td>
</tr>
<tr>
<td>NaturalReader</td>
<td>Easy-to-use text-to-speech software with natural-sounding voices</td>
</tr>
<tr>
<td>Dragon Naturally Speaking</td>
<td>Speech-to-text software which reduces the reliance upon a keyboard and/or utilizes a student's strong verbal skills. Performs a variety of roles, from dictating an assignment to controlling computer functions</td>
</tr>
<tr>
<td>Inspiration</td>
<td>Graphico-organization tool for students who benefit from visual thinking and conceptualizing in mind-mapping, outlining and writing</td>
</tr>
<tr>
<td>Zemtext</td>
<td>Fully-integrated magnification and screen reading program that enlarges, enhances and reads aloud everything on the student's computer screen</td>
</tr>
<tr>
<td>JAWS</td>
<td>Powerful accessibility solution for blind and visually impaired students requiring screen reading through synthesized speech or a refreshable Braille display outputs</td>
</tr>
</tbody>
</table>
Various hardware is also available for student use within the Nat Christie.

<table>
<thead>
<tr>
<th>HARDWARE</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Height-adjustable workstations and ergonomic seating</td>
<td>For students with mobility disabilities and specific seating requirements.</td>
</tr>
<tr>
<td>Merlin LCD magnifier</td>
<td>Desktop magnifier with integrated and pivotable LCD flat panel monitor, for the enlargement of text for students with visual disabilities</td>
</tr>
<tr>
<td>Juliet Braille</td>
<td>Desktop embosser for the production of high-quality, double-sided Braille</td>
</tr>
<tr>
<td>High speed document scanners</td>
<td>For the production of alternate format material</td>
</tr>
</tbody>
</table>

The lab hours are 7:00 am to 11:00 pm, 7 days a week. Students can visit the main SAS office to request access to the Nat Christie. Limited equipment loan is available -- contact the SAS office for more information.

2. TFDL: ASSISTANCE FOR SAS STUDENTS

Taylor Family Digital Library Adaptive Technology Workroom (260D)

This TFDL workroom features three stations, including a big-screen dual-boot computer (with various word-processing and media programs installed), plus two stations dedicated to assistive software, including text-to-speech (Kurzwel 3000), speech-to-text (Dragon NaturallySpeaking), mind-mapping and organization (Inspiration), and screen reading and magnification (Zoomtext).

Students registered with SAS can book the Adaptive Technology Workroom through the Information Commons, by visiting the service desk on the first floor of the TFDL, emailing tbdinfo@ucalgary.ca or calling 403-220-8895. Consult the TFDL for information on booking hours and availability. Students may be asked to provide their ID number when booking.
Accessibility

Mission
The mission of the UCI Libraries is to enable library users to make maximum use of the information resources of the campus libraries. In order to serve users with disabilities, the Libraries have instituted specialized services, modified existing services and facilities, and housed special equipment.

Library Services and Resources
The UCI Libraries is committed to providing equal access to print and electronic resources to all members of the UCI community. The Libraries provide a range of services to help you navigate and use library resources. The services described below may not be readily available during holiday, evening, or weekend hours due to reduced staffing. It is recommended that you call ahead to determine when and to what extent these services are available. Services are provided for all library users unless specifically noted as available to students, faculty, or staff only. More resources and information about the services provided by the university are available through the Disability Services Center website.

Please contact the following individuals if you have questions regarding library services for users with disabilities or suggestions regarding services that should be offered in the future:
- Antoinette Avila (Langson Library): savila@uci.edu or (949) 824-2338
- Nancy Chacon (Ayala Science Library): nchacon@uci.edu or (949) 824-3679
- Sahlele Sithole (Grunigen Medical Library): ssithole@uci.edu or (714) 456-7924

Collections
Assistance for retrieving books from the stacks is available at any library. You may call ahead to the appropriate Check Out Desk to see if an item is on the shelf and ask that it be retrieved and held. Every effort will be made to accommodate your request. You may also request assistance from library employees engaged in re-shelving library materials. For assistance with journals in the Current Periodicals area at Langson Library, contact the “Ask Us” Reference Desk. For assistance with journals in the Current Periodicals area, microforms and use of microform machines are available at Ayala Science Library, contact Nancy Chacon at nchacon@uci.edu or at (949) 824-3679.

- Langson Library Check Out Desk: (949) 824-6342
- Ayala Science Library Check Out Desk: (949) 824-3679
- “Ask Us” Reference Desk: (949) 824-4976

Photocopying Assistance
Photocopy assistance is available by appointment and every effort will be made to accommodate your requests. Contact the appropriate Check Out Desk. Scanning services are available from the Disability Services Center.

- Langson Library Check Out Desk: (949) 824-6342
- Ayala Science Library Check Out Desk: (949) 824-3679
- Grunigen Medical Library Service Desk: (714) 456-5583

Research
For general research assistance, assistance in developing a research strategy and evaluating research materials visit the UCI Libraries. Staff are available for assistance during library hours. Use the Ask a Librarian service for online, 24/7 research assistance.

In-depth research consultations are available to UCI students, faculty and staff. Use the research consultation request form to make an appointment. Alternatively, you may contact your subject librarian directly.

Reserve Materials
You may request a longer loan period for reserve materials in order to use them with special reading equipment. Contact the appropriate Check Out Desks.

- Langson Library Check Out Desk: (949) 824-6342
- Ayala Science Library Check Out Desk: (949) 824-3679
Representative Documents: Services, Facilities, and Technology

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**Adaptive Technology Equipment**

UCI students may request adaptive technology assistance from the staff at the Disability Services Center at (949) 824-7494. For more information, please see the adaptive technology section of the DSC’s website.

**Ayaia Science Library**

Room 481 contains adaptive technology and the key may be checked out at the Ayaia Science Library Check Out Desk on the first floor. Ayaia Science Library Room 481 may also be used as study space or for students taking tests. Room 481 contains the following aids and productivity software for use by UCI students, faculty, and staff:

- Adjustable height table (electric)
- Computer with Intel Core i5
- HP Scanner
- JAWS 16 Screenreader
- Kurzweil 3000 Version 14 (Stand-alone version) - Scan-and-Read Software
- Natural Reader - Text-to-Speech Software
- Read & Write Gold 11 - Literacy Software
- TextAloud 3.0 - Text-to-Speech Software
- Topaz CCTV - Hi-Def Desktop
- ZoomText 10.1 Screen Magnifier Software
- Browsers: Google Chrome, Internet Explorer, Mozilla Firefox
- Microsoft Office (Excel, PowerPoint, Word)

**Langson Library**

The Adaptive Technology workstations are located on Langson Library’s first floor and are open to the public with priority given to library users with sensory disabilities. The Adaptive and Assistive Technology Area contains the following aids and productivity software:

- 2 adjustable height tables (electric)
- 2 computers with Intel Core i5
- 1 HP scanner
- JAWS 16 Screenreader
- Kurzweil 3000 Version 12 (Stand-alone version) - Scan-and-Read Software
- Natural Reader - Text-to-Speech Software
- Read & Write Gold 11 - Literacy Software
- TextAloud 3.0 - Text-to-Speech Software
- Topaz CCTV - Hi-Def Desktop
- ZoomText 10.1 Screen Magnifier Software
- Browsers: Google Chrome, Internet Explorer, Mozilla Firefox
- Microsoft Office (Excel, PowerPoint, Word)

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**Getting Around**

**Parking**

Designated parking spaces are available in parking areas adjacent to the Langson Library and in Lot #8 behind the Ayaia Science Library. Call Parking and Transportation Services at (949) 824-7486 to determine the exact location of convenient parking areas. UCI campus visitors who display state-issued disabled parking placards are exempt from paying fees. General parking information can be found at UCI Transportation and Distribution Services.

**Library Entrances and Elevators**

Visit our Virtual Tour page to access virtual tours of the UCI Libraries.

All main floors in the Libraries can be reached by public elevators.

- Langson Library: there is a ramp at the rear of the building and a power-assisted door to the right of the main entrance.
- Ayaia Science Library: the Ayaia Science Library and Interactive Learning Center are accessible from the courtyard plaza in the center of the Ayaia Science Library. The plaza may be entered from either the Biological Sciences Quad (east) or the College of Medicine (west).
- Libraries Gateway Study Center: there is a ramp on the Northeast side of the building and a power-assisted door to the right of the main entrance.
- Grunigen Medical Library: GM Library is accessible through a ground floor entrance in Medical Center Building 22A.

**Evacuation Procedures**

In the event of an emergency, library users with disabilities should wait at the nearest stairwell for assistance. Designated library employees will be clearing the building during an emergency and will be checking the stairwell entrances. They will also check the Adaptive Technology Area in the Langson Library and Room 481 in the Ayaia Science Library for library users who require assistance. Fire Department personnel also routinely check stairwell entrances during a fire emergency.
Disabilities Information for Library Assistance: Library Services for Users with Disabilities

Physical Access to the Morris Library

Users with disabilities have physical access to the Morris Library through the main entrance ramp and power-assisted doors. All visitors to the Morris Library need to have photo identification to enter the building, e.g., a UD ONECard, a U.S. driver's license or a government-issued school-issued photo ID. Frequent visitors to the Morris Library, who are 18 years of age or older and who do not have a ONECard, may visit the Circulation and Reserve desk to register and have their photo taken for a free Library Frequent Visitor card. Once received, this ID can then be used with the card reader at the turnstiles for easy access to the building. The entrance security gates of the Morris Library are wheelchair-accessible.

The elevator located off of the information room and the elevator located behind the south atrium staircase are equipped with controls to wheelchair height. The Reference and Circulation Desk counters have been modified to a lower level for the convenience of library users in wheelchairs. Computers, bathrooms and water fountains are also available for wheelchair access. Red phones for emergency assistance are located at each main stairwell exit on each floor.

Parked vehicles are available in the parking lot of the Library's south side. The vehicle should have a UD parking pass or a Visitor Pass and have either a handicapped or transpo plate. If the handicapped spaces are full, parking is allowed in service vehicle spaces. If both designated spaces are full, metered spaces may be used.

Film and Video Collection

Users may view videos which are available with closed captioning on four video stations in the Film and Video Collection Department on the Lower Level of the Morris Library. In instances where users with disabilities wish to view video in the Library and require visual narration or discussion between a viewer and an accompanying assistant, requests to view a video may be given to the Film and Video Collection Department 24 hours in advance. The advance notice will allow library personnel to arrange for a screening site that will not disturb other library users in the viewing areas.
Photocopy and Scanning Services

Users with disabilities who have difficulty using self-service copiers may bring materials to the Student Multimedia Design Center desk on the lower level of the Morris Library. Materials will be photocopied and scanned by library staff.

Book Renewals

University of Delaware Library Users may view their library account information and renew library books online through the "My Library Account" link on the front library page. Authentication will be required with a UD ID and password. The account has a renew option. Materials borrowed from the University of Delaware Library may be renewed by calling 831-2455.

Emergency Evacuation of Library Users with Disabilities

Library users who are not able to use the stairs to evacuate the building should move to one of the three interior stairways designated as an Area of Rescue. The stairway landings of the South Central, North Central, and East Central interior stair towers on the Lower Level, Second and Third Floors are designated as Areas of Rescue. Each of these stairway landings has a fire protection rating of two hours. Each is marked by a gray sign with a wheel chair symbol to the right of the stairway door. There is also an "11" by "17" sign on the stairway door with the following information. The patron should then call Public Safety by the number on the phone. The number will identify the location of the caller to Public Safety.

These phones are located throughout the building near the elevators and stair towers. If needed, there is a red emergency phone located outside Room 119 of the Assistive Technology Center at the stairwell exit.

Other equipment includes:
- Oplet ClearView or print magnification
- HP LaserJet P3015dn printer
- Printing House for the Blind tape recorder
- AlphaSmart 5000
- Perkins braille typewriter
- Additional noise canceling headphones for use in the Assistive Technology Center may be borrowed at the Student Multimedia Design Center desk on the lower level of the library.

Tape, large print, and braille dictionaries are also available.
Accessibility at FSU Libraries

Florida State University Libraries is committed to providing an inclusive and accessible experience to all library users. The Libraries offer a variety of services and equipment in support of research and academic pursuits for all students, faculty, and staff. Should you have any questions or need additional information about our assistive technologies or services for patrons with disabilities, please contact us.

Meet Our Team

Jonathan DaSc
Student Success Librarian

Sammie Crowder
Distance Learning and Accessibility Associate
Assistive Technologies

The Assistive Technology Lab contains adaptive equipment and software available for FSU students, staff, and faculty with disabilities. To gain access to the Assistive Technology Lab and adaptive equipment, simply contact Sammie Crowder at scrowder@fsu.edu.

Assistive Technology Lab

The Assistive Technology Lab is a collaboration between FSU Libraries and the Student Government Association. It is located on the main floor of Strozier Library and is available for use during all library hours.

Assistive Software

Computers in the Assistive Technology Lab contain the following software:

- JAWS 14
- Magic 12
- Inspiration 9
- Dragon Naturally Speaking 12
- Read & Write Gold 10

Assistive Equipment

Hardware and equipment are available for use in the Assistive Technology Lab. This includes:

- Large Format and Adaptive Keyboards
- Adaptive Mice
- Large Format Calculators
- Large Bed Scanners
- Magnifiers
- Actuator Cont rolled Desks
- CCTV Monitor

https://www.lib.fsu.edu/accessibility/assistive-technologies
FSU Libraries strives to provide equal access to resources and services through provision of reasonable accommodations for students, staff, and faculty with disabilities. While many accommodations are unique to an individual’s needs, all library staff can provide basic assistance. Students are required to schedule an appointment for accommodations that require more individualized assistance.

Some standard services we provide include:

- Assistance with location and retrieval of materials
- Assistance using microform and audiosensory equipment
- Reference assistance
- Photocopying assistance
- Mobility designated assistants

**Alternate Formats**

Library materials can be converted to accessible digital formats by request. This includes book chapters, journal articles, library publications, and library instructional materials.

**Electronic Resources**

Many materials in the library already exist in electronic versions. Search the library catalog to access our vast electronic resource collection.

In addition to materials and resources owned by Florida State University, eligible patrons with print disabilities can receive special access to in-copyright materials through the Florida Digital Library. For more information about access, contact Dean Hagan at dhagan@fsu.edu.

**LEDS (Library Express Delivery Service) to SDRC**

Students registered with the Student Disability Resource Center are eligible for item pick-up and delivery from the SDRC. Register with LEDS here and request pick-ups here.

**Proxy Borrowing**

Students in need of temporary or permanent pick-up assistance regarding their library materials should contact the Student Disability Resource Center. After certification, the student may designate an individual or family member to pick up their library materials.

**Tours and Registration**

For a tour of the library facilities or to register for services, contact Sammie Crowder at smcrowder@fsu.edu.
Accessibility and Disability

Services at UH at Manoa Library
- Assistive Resources in the Library
- PCs with Assistive Technologies in the Library
- ADA Policy Statement
- Staff Guidelines for Assisting Library Users with Disabilities
- For information or questions contact the Public Services Division Head or Library Administration.

Campus Services at UH Manoa
- KOSUA Program [Ann bld, 808-956-7511]
- EEO/AA Office [Mark Au, 808-956-6423]
- Campus Map showing special access points

UH System-wide Services
- Kukui Program UH Manoa
- UH Hilo Disability Services
- Assistive Technology at UH Campuses

Disabled Student Services at UH Campuses
- Information on Disabled Student Services

Community Services
- Assistive Technology Resources Center
- Disability and Communication Access Board
- Library for the Blind and Physically Handicapped
The University of Iowa Libraries affirms its commitment to provide all members of the University community with access to library information resources and services. Whenever possible, UI Libraries’ staff will remove barriers that prevent equitable access for persons with disabilities.

**Building Accessibility Information**

View detailed building accessibility information for the Main Library and Hardin Library for the Health Sciences, including information on accessible parking and building entrances. Similar information is available for all campus library locations. Staff are available in each library location to provide information and assistance as needed.

**Locating Resources**

Library staff will assist users when their disabilities prevent them from utilizing the library catalog, online databases, and other library resources. Assistance is available inside the library, as well as by phone, e-mail, and online chat.

- In the Main Library, the Service Desk is located in the middle of the 1st floor. In the Hardin Library for the Health Sciences, assistance is provided at the combined Circulation/Reserve & Information/Reference Desks located near 3rd floor or ground level south entrance. For assistance also at the Art Library, the Pomerantz Business Library, Sciences Library, Lichtenberger Engineering Library, Main Music Library resources room, go to Campus Libraries.
- For general assistance with searching the catalog or other databases, contact staff at the Main Library Service Desk by phone at (319) 335-5299 or send email to lib-ref@uiowa.edu.
- Online chat is available through a web browser.
- For more information on contacting the Libraries, see Ask a Librarian.
- These services are available during Main Library Service Desk hours.
- Users requiring assistance in a complex or extensive search may wish to schedule a Research Consultation.
- Personal Librarian Program for students with disabilities (pdf)

**Retrieving Materials**

Users with disabilities may require staff assistance in retrieving materials at any library service desk.

- During normal business hours, staff at Main Library Circulation Department will retrieve five or fewer items on demand.
- Under most circumstances any number of Main Library books or journals can be retrieved within 24 hours if Main Circulation is provided a list of call numbers or journal titles and volume information and at least 24 hours notice.
- In addition, the library offers a number of campus Delivery Services. Home delivery is available for users with physical disabilities that prevent them from coming to campus. To register for home delivery, contact the Main Library Circulation Department by sending an e-mail to lib-maincirc@uiowa.edu.
- Users with visual impairments or other print disabilities may wish to request digital delivery.

**Renewing Long-Term Materials**

Users with disabilities may request staff assistance in renewing materials.

- Contact Main Library Circulation staff for assistance via e-mail at lib-maincirc@uiowa.edu.
- Contact Hardin Library or branch library staff for assistance: http://www.lib.uiowa.edu/locations/.
- Books can be sent via campus mail to Circulation, renewed, and sent back via campus mail.

**Returning Materials**

Users with disabilities may request staff assistance in returning materials.

- Contact Main Library Circulation staff for assistance via e-mail at lib-maincirc@uiowa.edu.
- Contact Hardin Library or branch library staff for assistance: http://www.lib.uiowa.edu/locations/.
- Books can be sent via campus mail to Circulation: 100 LIB.
Digital Delivery

Users with print disabilities may request printed materials in electronic format.

- As a standard service, the library routinely offers electronic delivery of articles or chapters from non-electronic journals, newspapers, or books held in any UI library (with the exception of the Law Library and Curriculum Lab) through its Article Delivery Service. Similarly, articles and book chapters from materials not owned by the University Libraries are delivered electronically through Interlibrary Loan. All users who request articles and book chapters through the Interlibrary Loan/Article Delivery system will receive them electronically and can access them for 28 days from the date of posting. First-time users will be asked to create an account and should specify “Delivery for Print Disability” as the pickup library location. Repeat users can select “Change User Information” to update their pickup library.
- Registered users with print disabilities may request electronic delivery of books through Infotrack by selecting “Request Delivery” and choosing “Delivery for Print Disability” as the pickup location. Digital Delivery must be specified as the pickup location for each item requested through Infotrack.
- Registered users with print disabilities may request electronic delivery of books held by the University of Iowa through HathiTrust. Please see the HathiTrust for Users with Print Disabilities for further instructions.
- Registered users with print disabilities may also request electronic delivery of books through the Interlibrary Loan/Article Delivery system for books not held at the UI Libraries. First-time users will be asked to create an account and should specify “Delivery for Print Disability” as the pickup library location. Repeat users can select “Change User Information” to update their pickup library.
- Upon an instructor’s request, the library also provides electronic course reserves to all students through ICON, subject to the limitations of fair use. Contact Main Library Reserve Services by phone at (319) 335-5944 or send email to lib-res@uiowa.edu if an item posted to electronic course reserves in ICON is not accessible.
- The process of reformatting materials may take up to four weeks longer if large quantities are requested and during peak times. In general, the University of Iowa Libraries will scan all printed pages, process any non-graphical text using Adobe Acrobat’s built-in text recognition, and provide the resulting PDF file. Please contact Interlibrary Loan/Document Delivery Department staff if you require other arrangements.
- Section 121 of the U.S. Copyright Act governs reproduction of copyrighted works for users with print disabilities. Further reproduction or distribution in a format other than a specialized format exclusively for use by blind or other persons with disabilities is not permitted under Section 121.
- When reconstituted materials become available, they can be accessed by logging onto ICON. To check the status of the materials requested, students should first check ICON, and then contact Interlibrary Loan/Document Delivery by email or phone.
- NOTE: ICON, Infotrack, and the Interlibrary Loan/Article Delivery system all purportedly meet Section 508 standards for web accessibility. However, each of these user interfaces is written on top of a commercial product, and each has its own idiosyncrasies. Users with disabilities who encounter any technical barriers are encouraged to contact Main Library Circulation Services by phone at (319) 335-6077 or send email to lib-res@uiowa.edu and every effort will be made to resolve the technical issue or to provide an alternative form of delivery.

Assistive Technology Computers and Equipment

Wheelchair-accessible computers are available in all library locations. Assistive technology is provided by Information Technology Services and is available on library public workstations and campus ITCs. See the ITS website for more information on assistive technology tools across campus.

The Main Library provides access to a Visual Image Enhancer that can be used to enlarge text. To make arrangements to use this equipment, please contact the Main Library Circulation Department during their normal business hours, call 319-335-6077, or email lib-maincirc@uiowa.edu.

Additional Information

If you have any questions that are not addressed here, contact Janalyn Moss, Reference and Library Instruction, by phone at (319) 335-5698, or by email at janalyn.moss@uiowa.edu.

Other University of Iowa Resources

- University of Iowa's List of Disability Resources
- Information Technology Services (ITS) Assistive Technology Support
- Student Disability Services
- Faculty and Staff Disability Services
Services for people with disabilities

Our Commitment

McGill Library and the Office for Students with Disabilities coordinate programmes and services with the goal of providing a rewarding library experience to users with disabilities. Your suggestions are welcomed.

The Office for Students with Disabilities has a range of information and services for students with disabilities at McGill, including course-related material in large print, or Braille. The Office also teams up volunteers with users to help them in their library needs. Students with disabilities are encouraged to enquire at the Office and to register there.

Classes, workshops, tours

Students with disabilities are welcome to participate in all library instructional activities. The McGill Library also offers library instruction on demand for students with hearing, learning, and visual disabilities.

The Library Catalogue and electronic resources

Workstations with adaptive technology giving access to the Library Catalogue and electronic resources such as article indexes and databases, bibliographies, and online reference are found throughout the library system.

Computer facilities

Redpath Adaptive Lab and Student Lounge

OSD runs a small computer lab in Room 58 of the Redpath Library. The lab is located on the main floor, next to the Access McGill Lounge (Room 5A) and is open during regular library hours.

The OSD website has information on software and hardware and staffing.
Adapted workstations in the Library

Adapted workstations equipped with scanners, screen readers and large-print software including JAWS, ZoomText and OpenBook may be found at the following locations:

- Education Curriculum Resources Centre
- Humanities and Social Sciences Library
- Macdonald Campus Library
- Marvin Duchow Music Library
- Schulich Library of Physical Sciences, Life Sciences, and Engineering

For more information, please contact Jeffrey Grimmert, 514-398-8884, or visit the OSD website.

Library access and facilities

- Birk Reading Room
- Blackader-Lauterman Library
- Education Curriculum Resources Centre
- Government Information Service
- Humanities and Social Sciences Library
- Islamic Studies Library
- Macdonald Campus Library
- Marvin Duchow Music Library
- Nahum Gelber Law Library
- Osler Library of the History of Medicine
- Rare Books and Special Collections
- Schulich Library of Physical Sciences, Life Sciences, and Engineering
- Geographic Information Centre
Information for People with Disabilities - Parking and Building Access

General Information

Assistance from staff

Staff of the UM Libraries are happy to provide additional services for the research and personal information needs of its patrons with disabilities. Service Plus information and Research Services staff will assist with the use of the catalog, as well as periodical indexes and reference materials. One large screen workstation in the McKeldin Library first floor public Electronic Research area is wheelchair-accessible.

Before beginning in-depth research, patrons with disabilities should contact a librarian subject specialist to ensure uninterrupted assistance. An individual with a visual impairment is expected to bring a reader/assistant if extensive use of resources is anticipated.

Retrieving, checking out, and renewing materials

If your disability limits your ability to retrieve materials from the book stacks, it is recommended that you bring an assistant with you. Assistance in retrieving books will be provided by circulation staff as time and staff permit.

Upon request, the library will issue a special sticker to students with disabilities that will allow a personal attendant or reader to check out and renew materials for the student without the student having to come to the Libraries. To qualify, the student must have certification from Disabled Student Services (301-314-7682; TTY-301-314-7682).

Contact us

If you would like an orientation or have other questions about the library services and access, contact Dan Newsome, Coordinator of Library Services for Persons with Disabilities at McKeldin Library at 301-314-7958 or wdn@umd.edu.

Adaptive Technology Lab

The Adaptive Technology Lab (ATLab) is a low-distraction environment equipped with hardware and software to facilitate access to information for individuals with disabilities. The lab offers advice and training on the use of adaptive technologies and works closely with other campus units to address their adaptive technology needs.

As a unit of the Counseling Center's Disability Support Service (DSS), the ATLab primarily serves students, faculty, and staff who are registered with DSS. Library users with disabilities not registered with DSS may contact the ATLab Coordinator Dan Newsome, to discuss and arrange use of the equipment and software located in the lab.

Phone: 301-314-7958 E-Mail: wdn@umd.edu
Access to Parking and Buildings

Architecture Library
- Phone: (301) 405-6317
- Parking: 2 (1 van accessible) reserved spaces in Lot 0 east of the Architecture Building; curb cut.
- Entrance: Lower level (from Lot C) - automatic door. Elevator to Library level. Upper level (from Campus Drive) - automatic door. Same level as Library.
- Internal access: Stairs to mezzanine where part of the circulating collection is kept. Ask staff for assistance.
- Restrooms: There are no public restrooms in the Library. In the Architecture building, restrooms are on upper level (across from the Visual Resources Center) and on lower level (near Gallery). Both are wheelchair-accessible and have grab bars.

Art Library
- Phone: (301) 405-9061
- Parking: 3 reserved spaces in Lot JJ1 behind the Art-Sociology Building.
- Entrance: From Lot 1, automatic door. Freight elevator at the end of the hallway goes to the level of the Library. From the Tawes Plaza, automatic doors; elevator to the right of the lobby to the 2R level. From Campus Drive (lower level) automatic door. Freight elevators to the left through double doors or use ramp to elevator to go up to level 2R.
- Internal access: Stairs to mezzanine where non-folio books are kept. Call in advance for assistance.
- Restrooms: Public restrooms in main part of building on the same level as the Library are wheelchair-accessible.

Engineering and Physical Sciences Library
- Phone: (301) 405-9167
- Parking: 2 reserved spaces in Lot E and EE behind the building.
- Entrance: From Lot E automatic doors. Elevator to the left of the doors goes to Library level (1st floor). Library entrance has one automatic door.
- Internal access: Elevator with lowered controls, raised and Braille numbers, and audible signal. Call in advance for access in technical reports.
- Restrooms: All floors. All are wheelchair-accessible and have grab bars.

Hornbake Library
- Phone: (301) 314-2710
- Parking: Vehicles with state issued disabled driver tags or stickers may park in the designated spaces on level G, 1, 2 and 3 in Regents Drive Parking Garage at no charge.
- Entrance: Main entrance - ramps and automatic doors.
- Internal access: Elevators and escalators.
- Restrooms: Ground, 1st floor, 2nd floor, and 3rd floor - near elevators. One stall with grab bar at each location.
- Public telephones: Push-button pay phones (34′ from the floor) on the ground floor, 2nd floor and 3rd floor near the elevator.
- Campus telephones: Push-button campus telephones on the portico and the 2nd floor near the elevator.
- Services: In Nonprint Media Services (301-405-9236) there are automatic doors, wheelchair-accessible stations for videodisc, videotape, audio cassette, dial access and internet access. Dial access stations with amplifiers and closed caption decoders are also available.
Michelle Smith Performing Arts Library
- **Phone:** (301) 405-9217
- **Parking:** Street parking and 11 spaces in the lower level of Stadium Drive Garage located near the elevators of each level (8 in the Center Atrium and 3 on the roof level).
- **Entrance:** Automatic door on the Stadium Drive side of the building.
- **Internal Access:** Elevator
- **Restrooms:** On the ground floor, just outside of the Michelle Smith Performing Arts Library in the Clarke Smith Performing Arts Center lobby.
- **Public telephones:** On ground floor, just outside of the Michelle Smith Performing Arts Library in the Clarke Smith Performing Arts Center lobby.
- **ATM:** Just outside of the Michelle Smith Performing Arts Library. Braille and voice guided system.

McKeldin Library
- **Phone:** (301) 405-9946
- **Parking:** There are 15 (2 van accessible) handicapped parking spaces between McKeldin Library and the College of Journalism. Spaces require a license plate/DMV tag indicating handicapped status.
- **Entrance:** Two automatic doors on east side of building.
- **Internal Access:** Elevator
- **Restrooms:** All floors near elevators/escalators. All wheelchair-accessible with grab bars. A private accessible restroom (the "family restroom") is located near the Library Services Desk that is on the first floor.
- **Campus telephones:** Push-button campus telephones on the porch and the 2nd floor near the elevator.

White Memorial Chemistry Library
- **Phone:** (301) 405-9076
- **Parking:** Vehicles with state-issued disabled driver tags or stickers may park in the designated spaces on level G, 1, 2, and 3 in Regents Drive Parking Garage at no charge. From G, 2 and 3 of Regents Drive Parking Garage take the elevator to the street level.
- **Entrance:** Main entrance to Chemistry Building - ramp and automatic door. Go down hall to left past the lecture halls and through double doors. The Library is on the right.
- **Restrooms:** There are no public restrooms in the Library. The closest restroom with handicapped access is in Wing II of the Chemistry Building on the right hand side of the hall. Both restrooms have handicapped access but no grab bars.

*Last update: Mar 01, 2018*
Equipment in the Main Library ATC

- TOPAZ28 XL HD High-Definition Desktop Video Magnifier (user guide)
  Used by people with low vision, or learning disabilities, to magnify the page of a book, a letter, a photo onto a computer monitor. Words and images can be made much larger, and text can be changed from black on white, to white on black, as well as other high contrast colors.
- SARA Scanning & Reading Appliance (user guide)
  The SARA reader is used to scan the page of a book or other print, and read aloud what's on the page. It uses OCR and cannot be used for handwritten letters.
- Perkins Braille (user guide)
  The Perkins Braille is a manual Braille typewriter.

Assistive Software in the ATC

Complete list of assistive and productivity software in the Main Library ATC

- Dragon Naturally Speaking/ Dragon Dictate (link to user guide)
  Dragon is used by people with learning disabilities or physical disabilities to assist with writing. Dragon is speech recognition software; the user speaks and Dragon produces a typed document, like dictation.
- JAWS (link to user guide)
  JAWS is the most popular screen-reading program, used by blind people to access the Internet, Microsoft Office, library databases, etc. It reads aloud all text on the screen.
- Kurzweil 1000 (link to user guide)
  Kurzweil 1000 is used by people who are blind or have low vision. It can be used to read aloud printed text that is scanned in, and as a screen-reader for electronic text.
- Kurzweil 3000 (link to user guide)
  Kurzweil 3000 is used by people who have reading or learning differences. It can be used to read aloud printed text that is scanned in, or electronic text. It combines the read-aloud feature with highlighting and other reading/writing tools.
- ZoomText (link to user guide)
  ZoomText is primarily used by people with low vision to magnify what's on the screen. It also has screen-reading capability.

Assistive Software for Community Borrowers with Disabilities

The computer for community borrowers is located on the far right of the room (north side).

- System Access to Go
  A free screen reader which is installed on the selected Resources machine in the ATC.
## Contacts

**At the Library**

Emilia Marcyk, Library Liaison to Resource Center for Persons with Disabilities, 517-432-8455

Paul Cooper, Systems, 517-884-0870

Ranti Jumne, Electronic Resources, 517-432-8478

**At RCID**

At Resource Center for Persons with Disabilities (RCID), assistive technology specialists are:

Stephen Blosser, 517-645-9191

## ATC Access & Login

Users must go to Circulation Desk. Those with MSU ID will have their PID recorded. Circulation Desk staff will unlock the door for users.

The two MSU student/faculty/staff computers require a login. MSU users should already have the login information, via being registered with RCID.

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**Michigan State University**

Call Us: (800) 860-1584 (24/7 Support Line) | Contact Information | Site A to Z | Privacy Statement | Site Accessibility

Call MSU: (517) 355-1885 | Visit: msu.edu | MSU is an affirmative-action, equal-opportunity employer. | Non-discrimination (DOE)

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Representative Documents: Services, Facilities, and Technology

UNIVERSITY OF MINNESOTA LIBRARIES
Services to Library Users with Disabilities
https://www.lib.umn.edu/services/access-lib

SERVICES
- Services - Home
- Borrowing Privileges
- Computers, Printing, and Scanning
- Copyright
- Course Material Solutions for Instructors
- Course Reserves

Disability Access
- Fines
- Getting Materials
- Graduating Student Resources
- Instructor Support
- Interlibrary Loan
- Peer Research Consultants
- Renewing Materials
- Researcher Support
- Reserve a Space
- Save money with the Libraries!

System-wide Disability Access
The University of Minnesota Libraries is committed to serving users with disabilities by providing special assistance to facilitate use of the collections and services. All staff working in public service areas of the Libraries will make every effort to accommodate reasonable requests from users with disabilities. In order to take advantage of some library services, you must be registered with Disability Resource Center. To register click here or call (612) 626-1333.

If your needs in the Libraries are not being met or if you have comments or suggestions, please notify us.

Contact: Phil Judas Email: djudas@umn.edu Phone: 612-626-9105

Get It Book Delivery
Get It Book Delivery service includes delivery to any University of Minnesota campus library location for materials owned at University Libraries.

Proxy Cards
Any student, staff, and faculty member with a mobility or visual impairment may request a proxy card for his or her personal assistant to charge out library materials. For further information or to pick-up an application form click here or contact the Circulation Desk at Wilson Library, (612) 624-9321.

Access Available by Library Location
- Elmer L. Andersen Library
- Bio-Medical Library
- Mauer Library
- Walter Library
- Wilson Library
- Architecture and Landscape Architecture Library
- Mathematics Library
- Music Library
- Veterinary Medical Library
- Locations of Specialized Equipment
Wilson Library


Maps to this Library

Paper: available at library service points
Web: Wilson Library

Access to Collections

- Paging Services
  - On demand paging from the book and periodical stacks is available through the Circulation Desk on the 1st floor Monday through Friday, 8 am to 5 pm; Saturday, 1 pm to 5 pm; Sunday, 3 pm to 5 pm. If you cannot come to the library during these hours, call the Circulation Desk at (612) 624-3321 during paging hours and request the materials be paged and held for you at the Circulation Desk. If possible, paging requests should be submitted in advance, either in person or by telephone.
  - Up to three reserve readings can be held for a patron. If possible, call in advance to (612) 624-3321. For further information or to request exceptions regarding the number of items and length of loan period, contact a full-time staff member during daytime business hours (Monday through Friday, 9 am to 4:30 pm)
  - Students must be registered with the Disability Services Office to receive paging services.

- Parking
  - Nearest accessible parking is located in the 19th Avenue Ramp and the 21st Avenue Ramp.

- Building Entrances
  - There are two public entrances: one on first floor and one at the basement level. Both entrances have automatic doors. A basement tunnel connects Wilson Library to Blegen Hall, Carlson School of Management, Ferguson Hall, Humphrey Center, and Social Sciences Building.
  - strong:Elevators
  - Elevators are located in the center of the building and are wheelchair accessible.

- Restrooms
  - Restrooms are located on all floors except the first floor. Building maps are available at the Information Desk on the first floor.

- More Information
  - For additional information on the library, check the Wilson Library web page.
Specialized Equipment

Below is a list of other specialized equipment provided by the University Libraries and the name of the libraries they are located in.

Closed Circuit TV Reader
- Walter Library
- Wilson Library

Wheelchair Height Workstation
- Andersen Library
- Bio-Medical Library
- Magrath Library
- Walter Library
- Wilson Library
- Architecture Library
- Music Library

Wheelchair Height Microfilm Reader
- Bio-Medical Library
- Magrath Library
- Walter Library
- Wilson Library
- Music Library

Telephone with TTY
- Walter Library
- Wilson Library

Useful Resources

Accessibility
Computer Accommodations Program
Disability Resource Center Registration
Ebscohost Databases
Proxy Card Application
For more information:
Phil Dutka
Email: dupa0014@umn.edu
Phone: 612-626-9105
NEW YORK PUBLIC LIBRARY
Accessibility
https://www.nypl.org/accessibility
Representative Documents: Services, Facilities, and Technology

Persons with Disabilities

Alden Library is here to help everyone with their research and learning needs. In addition to the services described below, there is also adaptive equipment and software available for use in Alden Library. For more information about the Libraries’ services for persons with disabilities, you can contact Christopher Guder.

Retrieving Materials

Ask at a service desk, if you need assistance retrieving material from a library collection. Depending on staff availability and the amount of materials staff may not be able to immediately assist you. For best service please submit a list well in advance of your deadline. If you are registered with Student Accessibility Services, you may be eligible for the library Delivery Service. For more information about this service, please contact Christopher Guder.

Scanning into an Alternative Format

A student registered through Student Accessibility Services or a faculty member registered with Institutional Equity can request that print materials available in the University Libraries be converted into an accessible PDF. If you do not already have an InterLibrary Loan and Document Express ILLiad account, register for an account and identify yourself as being registered through Student Accessibility Services or Institutional Equity. If you already have an ILLiad account, update your account to identify yourself as someone affiliated with one of the two offices mentioned above. Once registered, simply fill out the ILLiad request form and indicate in the Notes field any preferred timelines for the scanning to be completed. Every attempt will be made to complete scanning requests in a timely fashion but if requests cannot be completed within a week the patron will be notified. For more information on copyright compliance, please see the InterLibrary Loan and Document Express page or Title 15, United States Code. If you have additional questions, feel free to contact Christopher Guder.

Scanning and printing

There are multiple touch screen scanning stations located in Alden Library that can be used to convert text into a screen friendly PDF. Scanned documents can either be saved to a flash drive or emailed directly from the scanner to any email address. Should a patron with a disability be unable to operate the scanners, he or she may have the scanning performed by a staff member located at the 2nd or 4th floor service desks. Desk staff located at these desks are available to assist with printing as well.

Research Help

General reference assistance is available at the Learning Commons (2nd Floor) desk. For specialized assistance, an appointment may be made with a Subject Librarian or Call (740) 593-2699 for more information.
Accessibility

The University of Oregon is dedicated to the principle of equal opportunity in education, research, and service. The UO Libraries reflects this commitment by ensuring that collections, services, and facilities are accessible to all users. For further assistance or accommodation, please contact a staff member in person at any service desk or by phone, e-mail, or chat. Special accommodation requests not addressed below may be directed to library@uoregon.edu, director, Special Collections and University Archives, at (541) 346-1904.

Services

Locating or Reaching Library Materials

Library staff members will assist with locating or reaching shelved library materials. Provide the location information of your items to the nearest service desk and a staff person will retrieve the items for you. If you have a large number of items that need to be retrieved, the staff person will pull several of them to get you started; the remaining materials will be pulled within 24 hours (during the week) and held for you.

Borrowing Library Materials Using a Proxy

Patrons who need regular assistance may apply for a UO Libraries Proxy card. Please contact staff at the Knight Checkout Desk at (541) 346-3065 or email for more information.

Assisted Photocopying

For assistance with photocopying, please ask staff at any service desk. You must provide a Duck Bucks card for the cost of the copies. If you have more copying than can be done immediately, you may be asked to leave your Duck Bucks card with the staff person, who will arrange for the copying to be done within 24 hours.

Classroom Assistive Listening Systems

Assistive Listening System (ALS) transmitters are integrated with the room’s AV system to transmit any classroom audio such as microphone or program audio to an Assistive Listening Device (ALD) over an FM transmission. ALDs function as an amplifier that brings any of room audio directly into the ear via an earphone, headphones, or a Neckloop Telecoil Coupler for Hearing Aids.

The Classroom Technology Services team at University of Oregon is responsible for installing and supporting assistive listening systems (ALS) to general pool and joint controlled classrooms that have a microphone installed. More information about Classroom Assistive Listening Systems.

Accessible Technology

Workstations

Windows computers in the library, both academic workstations and Internet kiosks, offer standard Windows tools for accessibility -- magnifier, narrator, on-screen keyboard, and speech recognition.

Academic workstations, which are limited to use by current UO students, faculty, and staff, have ZoomText and Read OutLoud installed.

Academic workstations on Macs include standard accessibility tools as part of the operating system, including zoom, voice over, dictation, media captions, spoken descriptions, and device control tools for users who have difficulty using mice or keyboards.

Labs for UO students

The University provides specialized accessible technology labs for students who have a referral from the Accessible Education Center. For more information, contact James Bailey, Adaptive Technology Advisor at (541) 346-1076.

Videos

The UO Libraries has video and moving image collections in many formats, covering all disciplines. Some videos and DVDs include closed-captioning. Contact Eric Cure with questions about using videos.
Facilities

Knight Library
Accessible parking spaces are available on Northwest 12th Street between 1st and 2nd streets. The entrance to the Center for Media & Educational Technologies, located on the ground floor, has a push button access door that leads to the main lobby elevator. From the parking spaces, enter campus and turn right onto sidewalk that runs along the side of the building, the entrance is straight ahead. Upon entering the building, turn left, then make another left at the end of the hall, and then turn right at the yellow elevator sign. The elevator is at the end of the hall on the right and accesses the 1st floor (main lobby) and 2nd floor north (Special Collections and University Archives). A second entrance, at the east front of the Knight Library (the doors to the left when facing the front of the library) has a ramp leading to the door with push button access. To access Special Collections from this entrance, turn right, just beyond the Circulation/Information Desk, there is an elevator to the left in the west hallway. Please see floor maps or call (541) 346-3063 for more information.

Allan Price Science Commons and Research Library
The Price Science Commons is located at 1344 Franklin, which is in the courtyard and basement between Willamette Cascade, Onyx, and Klamath halls. There is an exterior door at the level of the basement of Onyx or Klamath. The library has an elevator inside, and there is one in Onyx which reaches the basement. Call (541) 346-3020 for more information.

Design Library
From the south entrance of Lawrence Hall go straight to the far end of the hall. The elevator is near the exit. Between Pacific Hall and Lawrence Hall (from the parking lot near Franklin Street), enter the door and go right to the elevator. Go up to the second floor and then straight to the other end of the hall (room 200). Call (541) 346-3057 for more information.

John E. Jaqua Law Library
A ramp leads to the main entrance to the School of Law on 15th and Agate streets. The elevator is on the right. Go to the second floor and down the hall (room 270). Call (541) 346-3020 for more information.

Mathematics Library
The Mathematics Library is located in Fenton Hall. Access to the stacks is limited, but the reading room is accessible and staff can page materials. Enter the building via the door on 13th and proceed to the elevator; the reading room is on the second floor directly across from the elevator.

Oregon Institute of Marine Biology Library
Contact Clara Pizzola, OIMB Library at (541) 888-2581.

Portland Library and Learning Commons
Contact library staff at (503) 412-3677.

Campus Resources
Accessible Education Center
Email: access@uoregon.edu
Web: http://arc.uoregon.edu
Telephone: (541) 346-1155
TTY: (541) 346-1083
Fax: (541) 346-6013
Large Campus Accessibility Map
Butler Assistive Technology Room: Butler Home

The Butler Assistive Technology Room provides private self-service round-the-clock access to a state-of-the-art space with software and hardware to support academic activities.

Need a better way to study?

- Like audiobooks? Why not have your Canvas readings read to you?
- Have writer's block? Try dictating your thoughts out loud!
- Need a break? Mark's Cafe is conveniently located just around the corner.
- Too much distraction? Enjoy a quiet private space to enhance focus.

Reservations

Located on the ground floor of the Van Pelt-Dietrich Library Center and a collaborative effort between the Weingarten Information Commons and the Weingarten Learning Resource Center (VPLC), the Butler Room has 24-hour access and a reservable online. After confirming your reservation, you can pick up the room key at the Weingarten Reserve desk. We'll also consider special requests for recurrent bookings.

Equipment and Software

The Butler Room includes an iMac and a PC desktop, a scanner, assistive software, and a video magnifier.

Software includes:
- Speech-to-Text: Dictate and transcribe your writing to both iMac and PC computers using Dragon software.
- Text-to-Speech: JAWS is a powerful screen reader that works for most PC computer applications.
- Convert and edit: your documents without retyping using OCR software using Adobe software.

PennWC Blog Posts

- Creating a Culture of Openness and Accessibility
- Customize Your iOS Device to Fit Your Needs
Syracuse University Libraries
Accessibility
https://library.syr.edu/accessibility/index.php
Retrieving Items from Book Stacks

Staff at any Circulation desk will pull materials for students when the materials are not physically accessible for any reason, e.g. aisle is not wide enough, material is too high on shelf, or call numbers are difficult to read or see.

These desks include:

- 1st floor Bird Circulation Desk
- 3rd floor Bird Service Desk
- Carnegie Library Service Desk
- King + King Architecture Library Service Desk (Slocum Hall)

Note: In Bird Library, the aisle width between the stacks accommodates wheelchairs. This is not true for stack areas in Carnegie Library.

Helpdesk

In Bird Library only, users who need assistance may call or text the Helpdesk service from anywhere in the building and a staff member will go to the user’s location to assist. Helpdesk is offered during the same hours as the service desks on the 1st floor of Bird.

Helpdesk: 315.443.7047

Study Spaces

- Assistive Technology Room (Room 113)
  - 1st floor of Bird Library, rear the Waverly entrance, open 24/5 (same hours as floors LL-1). See the hours page for more building hours information.

- Study Rooms
  - Reservable “quiet rooms” in Bird Library for use by all students, including those working with readers or other assistants. See the studyrooms page for locations and reservation information.

- Quiet Study Areas
  - Designated quiet spaces are located throughout Bird Library.

Copying, Scanning, or Printing

Staff at library service desks will assist library users with disabilities making copies or scanning documents on public copiers/scanners in their area.
Accessibility Services

The University of Virginia Library seeks to provide all patrons with a welcoming, productive, and safe environment. We are committed to providing equitable access to our collections as well as to library services. The Library offers a variety of services and equipment in support of research and academic endeavors for all regardless of physical or cognitive ability.

- Get Help from the Library
- Types of Help Available from the Library
- Help for Captioning Videos - Media Accessibility Resources
- Assistive Technologies
- Other Accessibility Resources on Grounds

Get Help from the Library

If you have an immediate accessibility issue in a library space or with a library service:

- Call an individual library, use our Ask a Librarian service, or call our general number 434-924-3021.

For non-urgent accessibility requests in a library or on Grounds:

- Submit an issue to UVA's Report a Barrier service.
  - Barriers may include things such as an inaccessible UVA website, an inoperative elevator, a blocked access ramp, the need for a curb cut, or other lack of access to an event or program.
  - Note: This service is managed by UVA's ADA Coordinator.

To plan a library visit:

- Contact Todd Burka, Library Accessibility Coordinator.
  - Office phone: 434-924-3302
  - Email: tbs2e@virginia.edu

- Consult UVA's Accessible Parking, Transportation, and Routes and Accessibility Maps

If you experience accessibility problems with the Library website:

- Submit a description of the issue by using the “Site Feedback” or “Virgo Feedback” links at the bottom of our webpages.
Types of Help Available from the Library

Don't hesitate to contact Library staff with any questions you may have. Depending on individual needs, staff are ready to help users with special accessibility concerns.

For most inquiries, including research questions and general library help, ask library staff using our Ask a Librarian services.

Some ways in which we can help include:

- Retrieving books in the stacks
  - For users with physical limitations
- Ordering materials in large print and special formats via Interlibrary Loan
- Digitizing research and course materials
  - Advance notice required
- Event accommodations
  - Contact the Library Events Team
- Specialized study arrangements

Help for Captioning Videos and Other Audio Files

Media Accessibility Resources

The Library is a contact point for finding Media Accessibility Resources such as those listed below. We can direct you to appropriate resources for creating accessible media, but we do not currently provide other services in this area.

Here you can find:

- Captioning Basics
- UVA-approved vendors who can caption existing digital media
- Information about federal and Virginia state laws regarding accessibility and media

For more information, contact Leigh Rockey, Media Collections Librarian, at ler4k@virginia.edu.
Representative Documents: Services, Facilities, and Technology

UNIVERSITY OF VIRGINIA LIBRARY
Accessibility Services
https://www.library.virginia.edu/services/accessibility-services/
Disability Services

Memorial Library offers a range of services for individuals with disabilities.

Assistive Technologies

UW-Madison Students & Staff

Two adaptive computer workstations in infoLab (DoIT), Room 140
  • Available to students, faculty, staff
  • Includes Braille printer and other assistive technology
  • InfoLab website details available equipment.

In addition, the McBurney Center Learning Resources Room (377) offers a variety of adaptive technologies to registered students with disabilities.

Public Use

One adaptive computer workstation in Reference Department, Room 262, includes these features:
  • Adjustable table
  • Screen Magnification
  • Intelliekeys adapted keyboard
  • Trackball for Graphical User Interface use

DoIT website has information on accessibility services campus wide.
Building Accessibility

- Entrances on Library Mall (State Street) have buttons for automatically opening doors.
- All floors are accessible by elevator.
- Several tables are adjustable in 2nd floor reference area.
- Not all stacks areas are accessible but assistance may be requested at the Circulation Desk.

Research Assistance

Library patrons who need accommodation may consider these alternatives:

- Ask a Librarian
- Reference Desk staff (Room 262) can give limited assistance and can refer as needed.
- Request books from UW-Madison and UW-System libraries to be delivered to Memorial Library (or any other UW-Madison library) via “Place a Request” in the Library Catalog.
- Workshops & Events are available to anyone. If possible, please let staff know ahead of time if you’ll need accommodation of any sort. Also note that individual sessions may be requested.

Paging Services

Library patrons who need accommodation may consider these alternatives:

- Regular paging services are available to those registered with the McBurney Center on campus. Phone contact: (608) 263-2741
- Request occasional assistance in retrieving books at Memorial Circulation Desk, 1st floor.
- Paging requests for books from UW-Madison and UW-System libraries can be made via “Place Requests” in the Library Catalog. These materials will be delivered to Memorial Library or any other UW-Madison library you specify.
- Paging requests for articles (on-campus and off) and all other materials can be made through InterLibrary Loan.

Digital Delivery

- Students with print disabilities may request materials in electronic format. They must first contact McBurney Center staff to get authorized for the service. Once they have done that, ask McBurney staff to email ILL staff to set-up their account.
- Employees with print disabilities may request materials in electronic format. They must first contact their Divisional Disability Representative (DDR) to get authorized for the service. They can also contact Barbara Larsen, Disability Coordinator/Employment (blarsen@cdw.wisc.edu) with additional questions. Once they have done that, ask their DDR to email ILL staff (plzml@library.wisc.edu) to set-up their account.
• Requests for electronic books or articles should be made by registered users through the ILL system or they should contact ILL staff for assistance in placing their requests.
• The process of reformatting materials may take up to four weeks, longer if large quantities are requested and during peak times. In general, the University of Wisconsin Libraries will scan all printed pages, process any non-graphical text using Adobe Acrobat's built-in text recognition, and provide the resulting PDF file. Please contact Interlibrary Loan staff if they require other arrangements.
• Section 121 of the U.S. Copyright Act governs reproduction of copyrighted works for users with print disabilities. Further reproduction or distribution in a format other than a specialized format exclusively for use by blind or other persons with disabilities is not permitted under Section 121.
  When the materials become available the user can access it through their ILL Account.

Emergencies

In case of building evacuation, if you can't use the stairs, remain in elevator lobby until emergency services can reach you.
In case of severe storms, seek shelter in areas designated on maps in elevator lobbies.
Emergency phones are located in all elevator lobbies.

Contact/Feedback

• Lee Konrad (Associate University Librarian – Technology Strategies and Data Services)
  Phone: (608) 263-4564.
• McClumey Disability Resource Center is the place to contact with feedback about Memorial Library's Learning Resources Room.
• We want to serve your needs. If you have questions or suggestions you may also use our feedback/suggestion form.

Accessibility