## **B**IBLIOGRAPHY

## PART A: Selected Articles from the ARL Newsletter

"The ARL Membership Criteria Index." ARL: A Bimonthly Newsletter of Research Library Issues and Actions 197 (April 1998): 9.

- "Assessing ILL/DD Services: New Cost-Effective Alternatives." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 236 (October 2004): 9.
- Askew Waller, Consuella, and Kaylyn Hipps. "Using LibQUAL+ and Developing a Culture of Assessment in Libraries." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 221 (April 2002): 10–11.
- Case, Mary M. "The Impact of Serial Costs on Library Collections." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 218 (October 2001): 9.
  - . "A Snapshot in Time: ARL Libraries and Electronic Journal Resources." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 235 (August 2004): 1–10.
- Case, Mary M., and Judith Matz. "Framing the Issue: Open Access." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 226 (February 2003): 8–10.
- Case, Mary M., and Prudence Adler. "Promoting Open Access." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 220 (February 2002): 1–5.
- "Collections & Access for the 21<sup>st</sup>-Century Scholar: Changing Roles of Research Libraries." Report from the ARL Collections & Access Issues Task Force. *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 225 (December 2002).
- Cook, Colleen, Fred Heath, and Bruce Thompson. "A Brief LibQUAL+ Phase One Progress Report." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 219 (December 2001): 7.
- Cook, Colleen, and Michael Maciel. "A Decade of Assessment at a Research-Extensive University Library Using LibQUAL+<sup>®</sup>." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 271 (August 2010): 4–12.
- Crow, Raym. "The Case for Institutional Repositories: A SPARC Position Paper." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 223 (August 2002): 1–4.
- Crowe, William. "The End of History? Reflections on a Decade." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 226 (February 2003): 12–13.
- Davidson, Catherine, and Martha Kyrillidou. "The Value of Electronic Resources: Measuring the Impact of Networked Electronic services (MINES for Libraries<sup>®</sup> at the Ontario Council of University Libraries." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 271 (August 2010): 41–47.
- Dowd, Jacqui. "LibQUAL+<sup>®</sup> and the "Library as Place" at the University of Glasgow." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 271 (August 2010): 13–20.

- "The Future of Human Resources in Canadian Libraries." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 240 (June 2005): 9.
- Grosetta Nardini, Holly. "Building a Culture of Assessment." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 218 (October 2001): 11.
- Groves, Richard. "Sharing Best Practices by Disseminating Assessment Results via the Web." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 236 (October 2004): 6.
- Guedon, Jean-Claude. "Beyond Core Journals and Licenses: The Paths to Reform Scientific Publishing." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 218 (October 2001): 1–8.
- Hahn, Karla. "The State of the Large Publisher Bundle: Findings from an ARL Member Survey." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 245 (April 2006).
- Hipps, Kaylyn. "Diversity in the U.S. ARL Library Workforce." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 246 (June 2006): 1–2.
- Johnson, Richard K. "Whither Competition?" ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 217 (August 2001): 12–14.
- Killick, Selena. "Service Quality Assessment with LibQUAL+<sup>®</sup> in Challenging Times: LibQUAL+<sup>®</sup> at Cranfield University." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 271 (August 2010): 21–24.
- Kyrillidou, Martha. "The ARL Library Scorecard Pilot: Using the Balanced Scorecard in Research Libraries." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 271 (August 2010): 33–35.
- \_\_\_\_\_. "ARL University Libraries' Spending Trends." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 242 (October 2005): 10.
- . "The Future of Librarians in the U.S. Workforce." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 246 (June 2006): 5.
  - \_\_\_\_\_. "The Impact of Electronic Publishing on Tracking Research Library Investments in Serials." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 249 (December 2006): 6–7.
- . "LibQUAL+<sup>™</sup> in 2004." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 236 (October 2004): 6.
- \_\_\_\_\_\_. "Library Value May Be Proven, If Not Self-Evident." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 271 (August 2010): 1–3.
  - . "Reshaping ARL Statistics to Capture the New Environment." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 256 (February 2008): 9–11.

. "Serials Trends Reflected in the ARL Statistics 2002–03." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 234 (June 2004): 14–15..

- Kyrillidou, Martha, and William Crowe. "In Search of New Measures." *ARL: A Bimonthly Newsletter of Research and Library Issues and Actions* 197 (April 1998): 8–10.
- Kyrillidou, Martha, and Kaylyn Hipps. "Symposium on Measuring Library Service Quality." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 215 (April 2001): 9–11.
- Lippincott, Sarah, and Martha Kyrillidou. "How ARL University Communities Access Information: Highlights From LibQUAL+<sup>TM</sup>." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 236 (October 2004): 7–8.
- Lynch, Clifford. "Institutional Repositories: Essential Infrastructure for Scholarship in the Digital Age." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 226 (February 2003): 1–7.
- "Making Library Assessment Work." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 240 (June 2005): 9.
- Mays, Regina, Carol Tenopir, and Paula Kaufman. "Lib-Value: Measuring Value and Return on Investment of Academic Libraries." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 271 (August 2010): 36–40.
- Potter, William Gray, Colleen Cook, and Martha Kyrillidou. "ARL Profiles: Qualitative Descriptions of Research Libraries in the Early 21st Century." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 271 (August 2010): 25–32.
- Shim, Wonsik "Jeff", Charles McClure, and John Carlo Bertot. "Measures and Statistics for Research Library Networked Services: ARL E-Metrics Phase II Report." *ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC* 219 (December 2001): 8–9.
- Stuber, Peter. "Where does the Free Online Scholarship Movement Stand Today?" ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 220 (February 2002): 9–15.
- Unsworth, John M. "The Crisis in Scholarly Publishing in the Humanities." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 228 (June 2003): 1–4.
- Wetzel, Karen, and Mary Jackson. "Portal Functionality Provided by ARL Libraries: Results of an ARL Survey." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 222 (June 2002): 7–9.
- Wilder, Stanley. "New Hires in Research Libraries: Demographic Trends and Hiring Priorities." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 221 (April 2002): 5–8.
- Young, Mark. "ARL Salary Survey Highlights." ARL: A Bimonthly Report on Research Library Issues and Actions from ARL, CNI, and SPARC 246 (June 2006): 4.

## PART B: Related Books and Articles Published in Other Sources

- Arms, William. "Quality Control in Scholarly Publishing on the Web." *The Journal of Electronic Publishing* 8, no. 1 (August 2002).
- Band, Jonathan. "The Three P's: A Tribute to Duane Webster." portal: Libraries and the Academy 9, no. 3 (2009): 367–74.
- Baumol, W. J., and M. Marcus. Economics of Academic Libraries. Washington, DC: American Council of Education, 1973.
- Bertot, John Carlo, Charles McClure, and Joe Ryan. *Statistics and Performance Measures for Public Library Networked Services*. Chicago: American Library Association, 2001.
- Blixrud, Julia. "The Association of Research Libraries Statistics and Measurement Program: From Descriptive Data to Performance Measures." *Proceedings from the* 4<sup>th</sup> *Northumbria International Conference on Performance Measurement in Libraries and Information Services,* edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Branin, Joseph J. "Duane Webster's Contributions to Leadership Development in Research Libraries, 1970–2008." *portal: Libraries and the Academy 9*, no. 3 (2009): 349–54.
- Carlson, Scott. "The Deserted Library: As Students Work Online, Reading Rooms Empty Out Leading Some Campuses to Add Starbucks." *The Chronicle of Higher Education*, November 16, 2001.
- Case, Mary M. "Scholarly Communication: ARL as a Catalyst for Change." *portal: Libraries and the Academy* 9, no. 3 (2009): 381–96.
- Clapp, V. W. The Future of the Research Library. Urbana: University of Illinois Press, 1964.
- Coffman, Steve. "Building Earth's Largest Library: Driving into the Future." Searcher 7, no. 3 (March 1999).
- Competition Commission of the United Kingdom. *Reed Elsevier, PLC, and Harcourt General, Inc.: A Report on the Proposed Merger,* presented to Parliament by the Secretary of State and Trade and Industry by Command of Her Majesty, July 2001.
- Cook, Colleen, Fred Heath, Martha Kyrillidou, and Duane Webster. "The Forging of Consensus: A Methodological Approach to Service Quality Assessment in Research Libraries – the LibQUAL+ Experience." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Cook, Colleen, Fred Heath, and Bruce Thompson. "Score Norms for Improving Library Service Quality: A LibQUAL+ study." *portal: Libraries and the Academy* 2 (2002): 13–26.
- Cook, Colleen, Fred Heath, Bruce Thompson, and Russell Thompson. "LibQUAL+: Service Quality Assessment in Research Libraries." *IFLA Journal* 27 (2001): 264–68.
  - \_\_\_\_\_. *The Search for New Measures: The ARL LibQUAL+Project—A Preliminary Report*. Baltimore: Johns Hopkins University Press, 2001. Accessed at http://muse.jhu.edu/demo/pla/1.1cook.html on August 22, 2001.

- Cook, Colleen, Fred Heath, Bruce Thompson, and Duane Webster. "LibQUAL+™ Preliminary Results from 2002." Performance Measurement and Metrics 4, no. 1 (2003): 38–47.
- Council on Library and Information Resources. *A Different Approach to the Evaluation of Research Libraries*. Research Brief 6. Washington, DC: The Council, 1998.
- Cronenwett, Philip N., Kevin Osborn, Samuel A. Streit, eds. *Celebrating Research: Rare and Special Collections from the Membership of the Association of Research Libraries*. Washington, DC: Association of Research of Libraries, 2007.
- Crow, Raym. "The Case for Institutional Repositories: A SPARC Position Paper." Washington, DC: Scholarly Publishing & Academic Resources Coalition, 2002.
- Cummings, Anthony M., et al. University Libraries and Scholarly Communication: A Study Prepared for The Andrew W. Mellon Foundation. Washington, DC: Association of Research Libraries, 1992.
- Cummings, M. M. The Economics of Research Libraries. Washington, DC: Council on Library Resources, 1986.
- Dewey, Barbara I. "The Imperative for Diversity: ARL's Progress and Role." *portal: Libraries and the Academy* 9, no. 3 (2009): 355–62.
- Downs, Robert B. "The Growth of Research Collections." *Library Trends: American Library History:* 1876–1976 25 (July 1976): 55–80.
- \_\_\_\_\_. "Uniform Statistics for Library Holdings." Library Quarterly 16 (January 1946): 63–69.
- Drake, Miriam A. "Forecasting Academic Library Growth." College and Research Libraries 37 (January 1976): 53-59.
- Franklin, Brinley. "Duane Webster, Assessment Pioneer." portal: Libraries and the Academy 9, no. 3 (2009): 339–48.
- Franklin, Brinley, Colleen Cook, Martha Kyrillidou, and Bruce Thompson. "Library Investment Index—Why Is It Important?" Proceedings of the 2008 Library Assessment Conference: Building Effective, Sustainable, and Practical Assessment, August 4–7, 2008, Seattle, Washington. (Washington, DC: Association of Research Libraries, 2009): 147–54.
- Frazier, Kenneth. "The Librarians' Dilemma: Contemplating the Costs of the 'Big Deal," *D-Lib Magazine* 7, no. 3 (March 2001), viewed online at http://www.dlib.org/dlib/march01/frazier/03frazier.html.
- Funk, Cara J. "ARL and Association 3.0: Ten Management Challenges." *portal: Libraries and the Academy* 9, no. 3 (2009): 405–10.
- Gooden, Paul, Matthew Owen, and Sarah Simon. *Scientific Publishing: Knowledge is Power*. New York: Morgan Stanley, 2002.
- Guthrie, Kevin M. "It Didn't Have to Be This Way: Entrepreneurship at ARL During Duane Webster's Tenure." *portal: Libraries and the Academy* 9, no. 3 (2009): 411–18.

Haslett, K. Mark. "Canada, Copyright, and the Common Good." portal: Libraries and the Academy 9, no. 3 (2009): 375–80.

Hayes, Robert M. Strategic Management for Academic Libraries: A Handbook. Westport, Conn.: Greenwood Press, 1993.

- Heath, Fred. "A Salute to a Leader: ARL's Assessment Protocol Initiatives." *portal: Libraries and the Academy* 9, no. 3 (2009): 333–38.
- Heath, Fred, Colleen Cook, Martha Kyrillidou, and Bruce Thompson. "ARL Index and Other Validity Correlates of LibQUAL+ Scores." *portal: Libraries and the Academy* 2 (2002): 27–42.

Hernon, Peter, and Ellen Altman. Assessing Service Quality. Chicago: American Library Association, 1998.

- Hernon, Peter, and Robert E. Dugan. *Action Plan for Outcomes Assessment in Your Library*. Chicago: American Library Association, 2002.
- Hernon, Peter, and John R. Whitman. *Delivering Satisfaction and Service Quality*. Chicago: American Library Association, 2001.
- Hightower, Christy, Julie Sih, and Adam Tilgham. "Recommendations for Benchmarking Web Site Usage Among Academic Libraries." *College and Research Libraries* 59 (January 1998): 61–79.
- Hiller, Steve, Martha Kyrillidou, and Jim Self, "Assessment in North American Research Libraries: a Preliminary Report Card." *Performance Measurement and Metrics* 7, no. 2 (2006): 100–6.
- Jackson, Mary E. Measuring the Performance of Interlibrary Loan Operations in North American Research & College Libraries. Washington, DC: Association of Research of Libraries, 1998.
- Jakubs, Deborah. "The Global Resources Program." portal: Libraries and the Academy 9, no. 3 (2009): 327–32.
- Johnson, Richard K. "A Question of Access: SPARC, BioOne, and Society-Driven Electronic Publishing." *D-Lib Magazine* (May 2000), accessed at http://www.dlib.org/dlib/may00/johnson/05johnson.html on August 21, 2001.
- Johnson, Richard K, and Judy Luther. "The E-Only Tipping Point for Journals." Washington, DC: Association of Research of Libraries, 2007.
- Kling, Rob, Lisa Spector, and Geoff McKim. "The Guild Model." The Journal of Electronic Publishing 8, no. 1 (August 2002).
- Kuhlman, A. F. "Two ARL Approaches to Counting Holdings of Research Libraries." *College and Research Libraries* 21 (May 1960): 207–11.
- Kyrillidou, Martha. "To Describe and Measure the Performance of North American Research Libraries." *IFLA Journal* 27 (2001, No. 4): 257–63.
- \_\_\_\_\_\_. "From Input and Output Measures to Quality and Outcome Measures, or, from the User in the Life of the Library to the Library in the Life of the User." *The Journal of Academic Librarianship* 28, no. 1 (January-March 2002): 42–46.
- . "Library Assessment as a Collaborative Enterprise." *Resource Sharing and Information Networks* 1/2 (Special 2005– 06 issue on the theme "Creative Collaborations: Libraries Within Their Institutions and Beyond"): 73–87.

\_\_\_\_. "Research Library Trends: *ARL Statistics.*" Washington, DC: Association of Research Libraries, 2001. Accessed at http://www.arl.org/stats/arlstat/jal99.html on August 22, 2001.

Kyrillidou, Martha, and Colleen Cook. "The Evolution of Measurement and Evaluation of Libraries: A Perspective from the Association of Research Libraries." *Library Trends* 56, no. 4 (Spring 2008): 888–909.

Kyrillidou, Martha, and Fred Heath, eds. "Measuring Service Quality." Library Trends 49 (Spring 2001).

- Lakos, Amos. "Culture of Assessment as a Catalyst for Organizational Culture Change in Libraries." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Lavoie, Brian, Lynn Silipigni Connaway, and Lorcan Demsey. "Anatomy of aggregate collections: the example of Google Print for libraries" *D-Lib Magazine* 11, no. 9 (September 2005): http://www.dlib.org/dlib/september05/lavoie/09lavoie.html.
- Lynch, Clifford A., and Joan K. Lippincott. "Institutional Repository Deployment in the United States as of Early 2005." D-Lib Magazine 11, no. 9 (September 2005): http://www.dlib.org/dlib/september05/lynch/09lynch.html.
- Mekkawi, Mod. "The ARL Library Index as a Decision-Making Tool." *College and Research Libraries* 43 (September 1982): 396–401.
- Miller, Rush, and Sherrie Schmidt. "E-Metrics: Measures for Electronic Resources." *Proceedings from the* 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Miller, Rush, Sherrie Schmidt, and Martha Kyrillidou. "New Initiatives in Performance Measures." *Global Issues in* 21<sup>st</sup> *Century Research Librarianship*, edited by Sigrun Klara Hannesdottir. Helsinki: NORDINFO, 2002.
- Molyneux, Robert E. The Gerould Statistics 1907/08 1961/62. Washington, DC: Association of Research Libraries, 1986.
- . "Patterns, Processes of Growth, and the Projection of Library Size: A Critical Review of the Literature on Academic Library Growth." *Library and Information Science Research* 8 (January-March 1986): 5–28.

- Molyneux, Robert E., and Robert V. Williams. "Measuring the Internet." *Annual Review of Information Science and Technology* 34 (1999–2000): 287–339.
- Morris, Dilys E., Collin B. Hobert, Lori Osmus, and Gregory Wool. "Cataloging Staff Costs Revisited." *LRTS* 44 (2000): 70–83.
- Nitecki, Danuta, and Toni Olshen. "Developing Service Quality Measurement Skills Through an Online Course for Librarians." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.

<sup>. &</sup>quot;What Did Rider Do? An Inquiry into the Methodology of Fremont Rider's *The Scholar and the Future of the Research Library.*" *Libraries and Culture* 29 (Summer 1994): 297–325.

- O'Connor, Lisa, Carolyn Radcliff, and Julie Gedeon. "Applying Systems Design and Item Response Theory to the Problem of Measuring Information Literacy Skills." *College and Research Libraries* 63, no. 6 (2002): 528–43.
- Piternick, George. "ARL Statistics—Handle With Care." College and Research Libraries 38 (September 1977): 419–23.
- \_\_\_\_\_\_. "Library Growth and Academic Quality." College and Research Libraries 24 (May 1963): 223–29.
- Rider, Fremont. The Scholar and the Future of the Research Library. New York: Hadham Press, 1944.
- Roche, Marilyn M. ARL/RLG Interlibrary Loan Cost Study. Washington, DC: Association of Research Libraries, 1993.
- Rosenblatt, Susan. "Developing Performance Measures for Library Collections and Services." Chap. 18 in *The Mirage* of Continuity: Reconfiguring Academic Information Resources for the 21st Century, edited by Brian L. Hawkins and Patricia Battin. Washington, DC: Council on Library and Information Resources, 1998.
- Shim, Wonsik, Charles McClure, and John Carlo Bertot. "Preliminary Statistics and Measures for ARL Libraries to Describe Electronic Resources and Services." Proceedings from the 4<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services, edited by Joan Stein, Martha Kyrillidou, and Denise Davis. Washington, DC: Association of Research Libraries, 2002.
- Shulenburger, David. "The Political Climate for Higher Education During Duane Webster's ARL Tenure." *portal: Libraries and the Academy 9*, no. 3 (2009): 363–66.
- Stubbs, Kendon. "Access and ARL Membership Criteria." *Proceedings of the 125th Meeting of the Association of Research Libraries* (1993): 117–22.
- \_\_\_\_\_. "Apples and Oranges and ARL Statistics." Journal of Academic Librarianship 14 (September 1988): 231–35.
- \_\_\_\_\_. "Lies, Damned Lies, ... and ARL Statistics?" Paper presented at the 108<sup>th</sup> meeting of Research Libraries: Measurement, Management, Marketing (May 1986): Minneapolis, MN.
- \_\_\_\_\_. "On the ARL Library Index." Paper presented at the 108<sup>th</sup> meeting of Research Libraries: Measurement, Management, Marketing (May 1986): Minneapolis, MN.
  - . "University Libraries: Standards and Statistics." *College and Research Libraries* 42 (November 1981): 527–38.
- Sullivan, Maureen. "Duane Webster's Contribution to Organization Development in Academic and Research Libraries." *portal: Libraries and the Academy* 9, no. 3 (2009): 313–16.
- Thompson, Bruce. "Some Alternative Quantitative Library Activity Descriptions/Statistics that Supplement the ARL Logarithmic Index." Washington, DC: Association of Research Libraries, 2006.
- Thompson, Bruce, Colleen Cook, and Russell Thompson. "Reliability and Structure of LibQUAL+ Scores." *portal: Libraries and the Academy* 2 (2002): 3–12.
- van Westrienen, Gerard, and Clifford A. Lynch. "Academic Institutional Repositories: dEployment Status in 13 Nations as of Mid 2005" *D-Lib Magazine* 11, no. 9 (September 2005): http://www.dlib.org/dlib/september05/ westrienen/09westrienen.html.

- Vaughn, John C. "AAU and ARL: The Role of Partnerships and Collective Advocacy in Policy Development." *portal: Libraries and the Academy* 9, no. 3 (2009): 397–404.
- Weiner, Sharon. "Library Quality and Impact: Is There a Relationship Between New Measures and Traditional Measures?" *Journal of Academic Librarianship* 31 (2005): 432–37.
- West, Richard P. "The Coalition for Networked Information and the Rewards of Risk Taking." *portal: Libraries and the Academy 9*, no. 3 (2009): 317–25.
- Wilder, Stanley J. The Age Demographics of Academic Librarians: A Profession Apart. A Report Based on Data from the ARL Annual Salary Survey. Washington, DC: Association of Research Libraries, 1995.

\_\_\_\_\_. *Demographic Change in Academic Librarianship*. Washington, D.C.: Association of Research Libraries, 2003.

Williams, Robert V. "The Making of Statistics of National Scope on American Libraries, 1836–1986: Purposes, Problems, and Issues." *Libraries and Culture* 26 (Spring 1991): 464–85.

Wysocki, Bernard. "Scholarly Journals' Premiere Status is Diluted by Web." Wall Street Journal, May 23, 2005; Page A1.