PART A: Selected Articles from the ARL Newsletter


PART B: Related Books and Articles Published in Other Sources


Cook, Colleen, Fred Heath, Bruce Thompson, and Duane Webster. “LibQUAL+™ Preliminary Results from 2002.”  


Guthrie, Kevin M. “It Didn’t Have to Be This Way: Entrepreneurship at ARL During Duane Webster’s Tenure.” *portal: Libraries and the Academy* 9, no. 3 (2009): 411–18.


