

Library Services

UBC Library



Access Guide for People with Disabilities

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Overview: General information | About This Site

Access to UBC Campus Libraries:

1. Asian Library
2. David Lam Library
3. Education Library
4. Irving K. Barber Learning Centre
 - Chapman Learning Commons
 - Art + Architecture + Planning
 - Science and Engineering
 - Rare Books and Special Collections
 - University Archives
 - Chung Collection
 - Wilson Recordings Collection
5. Koerner Library
 - Government Publications
 - Data Services
 - Humanities & Social Sciences
 - Microforms
6. Law Library
7. Woodward Library
8. Music Library
9. Xwi7xwa Library

Ask Us!

Services for people with visual or print disabilities, see Crane Library, Access and Diversity



General Information

The aim of these pages is to provide easy-to-use directions for students, faculty, staff, and visitors to UBC campus libraries. Clicking on the above links will take you to maps and access information for each library. Further (and more detailed) information is available at the Access and Diversity (<http://students.ubc.ca/drc/>).

UBC students, faculty, and staff who have a disability are entitled to Enhanced Services at the libraries, for book/journal retrieval and other assistance.



Users who are visually impaired or print-handicapped:

The Crane Library, Access and Diversity concentrates on helping people with vision and print impairments. You should start your search at Crane Library if long-term special assistance is required. If you require a reader, contact the Access and Diversity and ask about the Students Helping Students programme. The pages of this guide include visual access information where possible and relevant, but mainly concentrate on physical and wheelchair access to UBC campus libraries.



Users who are deaf or hard of hearing:

There is a public telephone in Koerner Library. For other numbers and e-mail addresses, please see individual library home pages. Captioned videos and other services are available at Koerner Library. Following are **Fax numbers** for each campus library:

Asian Library:
604-822-0650

Education Library:
604-822-5378
Woodward Library:
604-822-5596
David Lam Library:
604-822-9398
Koerner Library:
604-822-9820
Xwi7xwa Library:
604-822-8944
IKBLC:
604-822-3779
Law Library:
604-822-6864
Music Library:
604-822-1966





Users who are physically disabled:

This guide provides basic access information for people with mobility handicaps and wheelchair-users, including where to park and how to get in each campus library. A very general review of access to essential services follows location information. For more detailed information on library services and actual measurements, contact the particular library.

About This Site

Use of symbols:

The annotated symbols  and  are used to summarize accessibility for each library. The building sites and libraries were reviewed by a student in a manual wheelchair, with good upper-body strength. The principal goals were to describe wheelchair access routes to each campus library and to provide a general overview for universal access.

Parking at UBC:

The three types of public parking are mentioned on these pages: visitor, designated, and assigned.

- General visitor parking is in the parkades (involves parking fee), or at parking meters (free with display of valid decal).
- Designated spaces are marked in parking lots and other areas; require display of a valid handicap permit (decal).
- Assigned parking is obtained through UBC traffic & Parking; requires display of a valid UBC parking permit.

Maps:

Small area maps are included on individual library pages; these show designated parking spaces, parking lots and parkades, and the accessible building entrance. Links to key plans have also been provided, in gif and pdf formats. The gif image will open in the ordinary Web browser. The pdf format offers significant magnification and improved printing capabilities, but requires Adobe Reader for reading and printing files. [Click here to get the free Adobe Reader.](#)

Last modified: Sep 3, 2010

Ask Us!

UBC Library

Crane Library, Access and Diversity

Location: in Brock Hall (Student Services Building), 1874 East Mall.

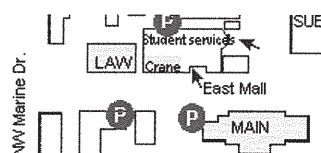
Collection: course-support materials in four media: recorded "talking books", braille, large type, and ordinary print.

Telephone: 822-6111 (information). Also available: contact the [Access and Diversity](#) at 822-5844.

Map: arrows show accessible entrances to Brock Hall; "P"s indicate parking along East Mall and behind Brock Hall.



General Information and Access



The Crane Library, Access and Diversity is the principal resource on campus for people who are blind, visually impaired, or print-impaired. Technical resources include an eight studio book recording and duplicating facility, dedicated computers which convert print to synthesized speech, adapted computer work stations with voice synthesis and image-enlarging and closed circuit TV magnifiers. The Crane Library is not a UBC branch library, but its collection may be accessed through [UBC's online catalogue](#).

Ask Us!



Parking: designated handicapped parking is along East Mall, or behind Brock Hall via Military Road.

Building and Library entrance: the main entrance to Brock Hall (Student Services Building) eventually gives access to the Crane Library, Access and Diversity (through doors with automatic push-buttons). The side entrance to Brock Hall is also accessible. Follow signage to find the library (along corridor); door is open.

Library Catalogue and Computers: terminals are at table-height, and vary in degree and nature of technical modification for accessibility; computers concentrate on improving access for users with visual or print disabilities.

Washrooms: accessible washrooms are located throughout Brock Hall.

OTHER: Lower level and recording studio are down a flight of stairs.

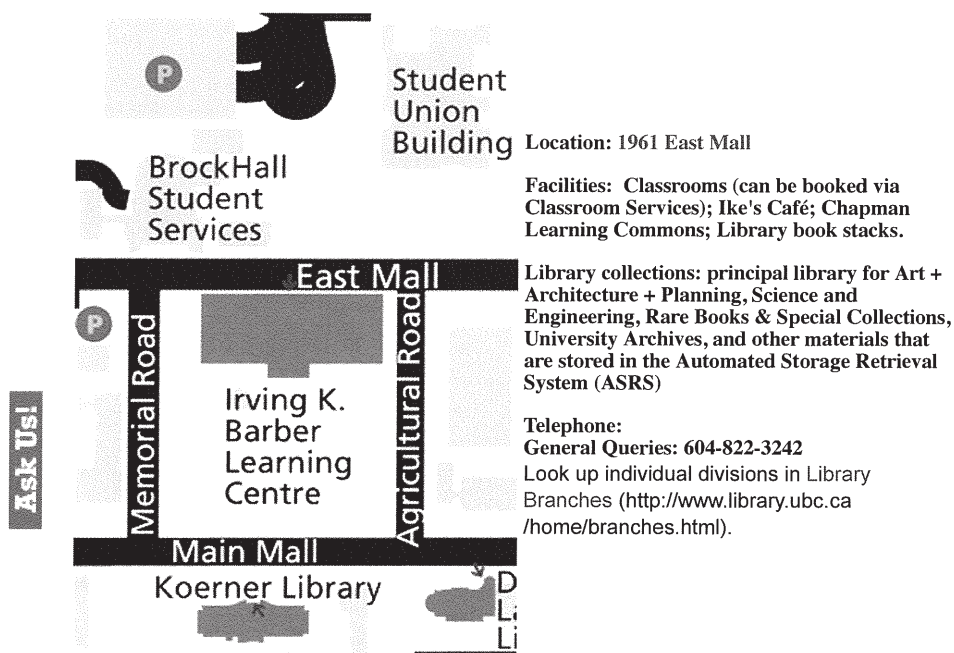
Summary:  Crane is mainly accessible, and provides technical services for print access.  No elevator to other levels.

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Last modified: Sep 3, 2010

UBC Library

Access Guide: Irving K. Barber Learning Centre



Map: arrow shows the accessible entrance; "P" points to nearest parking lots.



Parking: designated parking is available at

- the Bookstore parking lot. (Enter from Gate 3 or Gate 11. No access through Gate 1.)
- the parking lot on East Mall, behind Buchanan E. (Enter from Gate 3.)

A searchable campus map is available.

Building and library entrance: from the East Mall, enter the Centre through main doors; 2 elevators on lobby level access all floors of the I.K. Barber Learning Centre. The main access doors for the library Book Stacks are on level 2; follow the signage to the North Wing.

Library catalogue and computers: Many computers in the Irving K. Barber Learning Centre are on accessible tables.

Book Stacks: located in the North Wing, the open collections are situated on floors 3 and 4. The Book Stacks can be browsed from a wheelchair, but if you require assistance please ask at the reference desk located near the elevator on floor 3.

Washrooms: located on each floor near the elevators in both the North and South Wings.

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Last modified: Dec 8, 2008

Ask Us!

Brown University Library

SEARCH: [Josiah](#) [WorldCat](#) [Articles](#) [Videos/DVDs](#) [Website](#)

[Library A-Z](#) | [Off-Campus Access](#) | [Hours & Locations](#) | [Contact](#)

QUICK LINKS

[Ask a Librarian](#)
[Josiah \(Catalog\)](#)
[WorldCat / easyBorrow](#)
[Databases A-Z](#)
[eJournals A-Z](#)
[eBooks](#)
[Course Reserves \(OCRA\)](#)
[MoBUL for your phone](#)

RESEARCH

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LIBRARY SERVICES

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DISABILITY SUPPORT SERVICES

In coordination with Brown University Disability Support Services (DSS), the Brown University Library provides accommodations for library users.

Available

Disability

Resources
Some of the thousands of electronic resources and ebooks provided by the Library may not be compatible with assistive technologies, such as JAWS. Contact eresources@brown.edu for assistance.

Reference and Library Assistance
Chat: BULChat or chat directly from this page
Email: rock@brown.edu
In Person: at all Libraries
Phone: Rockefeller Library (401) 863-2165
Sciences Library/Friedman Center (401) 863-3333

Building and Study Space Accessibility
The Rockefeller Library, Sciences Library and the Friedman Study Center, Orwig, Art Slide Library, and the John Hay Library have accessible entrances and are equipped with elevators. Adjustable height study tables are available in the Rock and Friedman Study Center.

Rockefeller Library

- Ramp at front entrance on Prospect Street
- Hours / Website
- Phone: (401) 863-2165

Sciences Library and the Friedman Study Center

- Ramp at entrance on Thayer Street
- Hours / Website
- Phone: (401) 863-2165

Orwig Music Library

- Ramp open during business hours
- Hours / Website
- Phone: (401) 863-3759

John Hay Library

- Rear entrance on College Street, ring bell for entry
- Hours / Website
- Phone: (401) 863-3723

Individual Research Consultations
Subject Librarians are available to meet individually with students to assist with research including finding and using library materials. [Request a research consultation](#) or [browse the list of specialists](#).

Assistive Technology Labs
Restricted access computer labs are located in the Friedman Center in the Sciences Library and in the Rockefeller Library. Labs include computers and scanners with Kurzweil 3000, JAWS, ZoomText, Naturally Speaking, Optelec magnifier, and Inspiration. [Learn more about these computer stations](#).

Please contact DSS for access to the assistive technology labs. The Library does not provide access to the assistive technology rooms. DSS can arrange for access to materials in alternate formats.

Learn more about the full range of Disability Support Services at Brown, including more information about the assistive technologies that are offered.

Disability Support Services

Disability Support Services (DSS) coordinates and facilitates services for students, faculty and staff with physical, psychological and learning disabilities.

DSS provides a variety of services to help students with disabilities succeed in their academic careers. These services include: academic accommodations, assistive technology, and personal support services. DSS also provides information and referrals to campus and community resources.

Academic Accommodations
DSS works with faculty to provide accommodations for students with disabilities. These accommodations may include extended time on exams, alternative formats for assignments, and preferential seating in the classroom.

Assistive Technology
DSS provides information and referrals to campus and community resources for assistive technology. These resources include computers, software, and hardware.

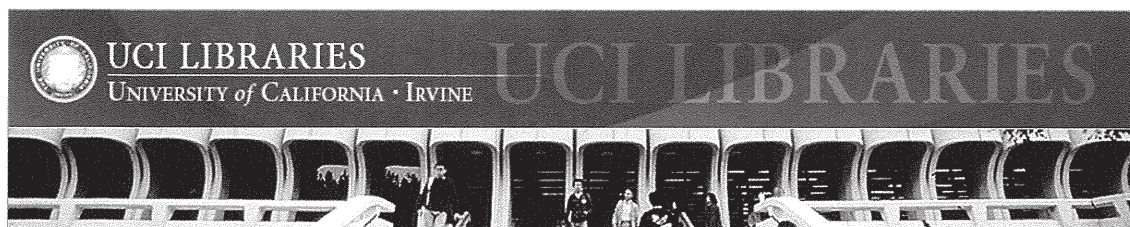
Personal Support Services
DSS provides personal support services to students with disabilities. These services include tutoring, writing assistance, and career counseling.

Brown University Library | Providence, RI 02912 | [Contact](#) | [Comments](#) | [Website Feedback](#)

[Library Staff Intranet](#)

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Services For Users With Disabilities

Mission

The mission of the UCI Libraries is to enable library users to make maximum use of the information resources of the campus libraries. In order to serve users with disabilities, the Libraries have instituted specialized services, modified existing services and facilities, and purchased special equipment.

[Library Services & Resources](#)

[Adaptive technology equipment](#)

[Getting Around](#)

The UCI Libraries is committed to providing equal access to print and electronic resources to all members of the UCI community. The Libraries provide a range of services to help you navigate and use library resources. The services described below may not be readily available during holiday, evening, or weekend hours due to reduced staffing.

It is recommended that you call ahead to determine when and to what extent these services are available. Services are provided for all library users unless specifically noted as available to students, faculty, or staff only.

- **Research assistance**

Come to the Langson and Ayala Science libraries for assistance in developing a research strategy, locating relevant books and journals, and evaluating research materials. Librarians are available during weekdays, weekends, and evenings. Library hours can be accessed online at <http://www.lib.uci.edu/about/hours/hours.html>

Additional services are available to UCI students, faculty and staff.

- **Research consultation**

Schedule a 30-minute consultation with a reference librarian to focus on research needs. Appointments should be scheduled in advance: <http://www.lib.uci.edu/services/rcs/research-consultation-request-form.html>

- **Ask A Librarian**

Connect with a reference librarian online for research assistance: <http://ask.lib.uci.edu>

- **Tours, orientations, and workshops**

Familiarize yourself with library resources and learn expert research techniques. Free workshops and tours are scheduled periodically and are advertised on our home page at <http://www.lib.uci.edu>.

Want to know your way around the Langson and/or Ayala Science Library? Let us talk you through some of the important locations where you can get help with services and resources.

Download the Library Podcast Tours at <http://www.lib.uci.edu/about/visit/podcast-tours.html>.

to your mp3 player and take the tour next time you visit the library. Or just listen at your desk and explore later. There is about 7 minutes of audio and the walking tour should take approximately 12 minutes. Or you can simply read the tour script for each building.

- **Retrieving books from the stacks**

Assistance is available at the nearest Loan Desk. Appointments are encouraged, but not necessary. Every effort will be made to accommodate your request.

You may also request assistance from library employees engaged in reshelving library materials.

- **Journals, microforms and use of microform machines**

Reference staff provide assistance in the Current Periodicals area upon request. Contact the appropriate Desk:

Langson Library Reference Desk: (949) 824-4976

Ayala Science Library Reference Desk: (949) 824-3705

- **Reserve materials**

You may request a longer loan period for reserve materials in order to use them with special reading equipment.

- **Photocopying assistance**

Photocopy assistance is available. Every effort will be made to accommodate your requests.

Contact Copy Services: (949) 824-8023.

- **Telephone requests**

Call ahead to see if a book is on the shelf and ask that the item be retrieved and held.

Langson Library Loan Desk: (949) 824-6842

Ayala Science Library Loan Desk: (949) 824-3692

Library liaisons

Please contact the following individuals if you have questions regarding library services for users with disabilities or suggestions regarding services that should be offered in the future:

Antoinette Avila (Langson Library), aavila@uci.edu, (949) 824-8706

Steve Clancy (Ayala Science Library), sclancy@uci.edu, (949) 824-7309

Jorge Santiago (Grunigen Medical Library), santiago@uci.edu, (714) 456-7973

Campus Resources

- Disability Services Center

University of California · Irvine, CA 92623 · 949.824.6836

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LIBRARY

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Services for UCSB Library Users with Disabilities

The mission of the University of California, Santa Barbara Library is to enable library users to make maximum use of the information resources of the campus libraries. In order to serve users with disabilities, the UCSB Library has instituted specialized services and purchased special equipment. Persons with hearing impairments should use the California Relay Service (1-800-735-2929 [TTD] or 1-800-735-2992 [Voice]) for telephone numbers listed below.

RESEARCH ASSISTANCE:

- [Reference/Information Services](#)
- [Adaptive Technology Center](#)

RETRIEVAL and PHOTOCOPYING:

- [Retrieval and Circulation](#)
- [Photocopying Assistance](#)
- [Pilot Program for Users with Disabilities](#)

USING the BUILDING:

- [Accessibility](#)
- [Evacuation](#)
- [Orientation Tours and Classes](#)

SEE ALSO:

- [Library and Campus Contacts](#)

Research Assistance

Full-time UCSB students may request research assistance for coursework or career development from Disabled Students Program (DSP); phone 893-2668; web site <http://www.sa.ucsb.edu/dsp/>. Students requesting research assistance must contact the DSP at least two days before research is to begin.

Librarians and library service desks also provide research assistance and instruction in use of library resources. Contact the Davidson Library Information Desk (893-2478) or see [Ask a Librarian](#) for more information.

Special Equipment for Students and Faculty with Disabilities: The Adaptive Technology Center (ATC)

Rooms 1589 and 1591 in the Davidson Library are reserved for UCSB students and faculty with disabilities.* In order to use the ATC, individuals with disabilities must have basic computer skills and meet DSP eligibility requirements. All users must first receive training on the use of this equipment by the [Adaptive Technology Supervisor](#).

The ATC has six PC computers. The following adaptive equipment and software is available:

- Scanners
- Dragon Naturally Speaking (voice recognition system)
- Jaws (screen reader for Windows)
- Window-Eyes (screen reader for Windows)
- ZoomText Xtra7.11 (screen magnification for DOS and Windows)
- Kurzweil 1000 and 3000 (scanning/reading software)
- Duxbury Braille Translator
- Draft Builder (Writing assistance software)
- Juliette Braille
- 25" Color CCTV

* Community Users should contact Information Services at 893-8051 for information concerning use of this equipment.

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Retrieval and Circulation

See also the [Library Pilot Program for Users with Disabilities](#), which strives to provide expanded services when needed.

Library users may request assistance in **retrieving** materials from the stacks at the Davidson Library Circulation Desk. Users may also request assistance from Library employees engaged in reshelving library materials.

There may be times, such as holiday and evening hours, during which the level of staffing at a Library or a particular service point within a Library may preclude staff from immediately providing these services. It is recommended that library users call ahead to determine when and to what extent these services can be provided. These services are provided for all library users unless specifically noted as available to UCSB students, faculty, or staff.

Materials may be **checked out** through regular circulation procedures. **UCSB students** may wish to have another individual (a proxy) check out requested materials for them. If so, the student needs to register with the Disabled Students Program. The student can then either complete a Library Material Request Form which gives the proxy permission to borrow specifically-requested materials, or provide the proxy with a letter that includes the following information:

- Name of student with disability
- Call number(s) and Title(s) of material requested
- Name of authorized person to check out the materials
- Student's library card bar-code number (perm. number)
- Include the statement: *I understand I am responsible for ALL UCSB LIBRARY MATERIAL charged to my library card by this authorization.*
- Signature of student
- Date

For information about retrieving library materials, contact the Circulation/Reserves Desk at 893-3491 or circ@library.ucsb.edu.

All faculty members may also designate an assistant to act as a proxy for them in checking out materials. See [Proxy Borrowers](#) for more information.

Photocopying Assistance

In the Davidson Library, users may bring library materials to Stack Services (1st floor, North) to be copied. Call 893-5192 for prices or more information.

Students participating in the [Library Pilot Program for Users with Disabilities](#) may be eligible for expanded photocopying service.

Faculty with disabilities also may place requests via the [Library Pilot Program for Users with Disabilities](#).

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Library Pilot Program for Users with Disabilities

Students who require Library assistance beyond that offered in the procedures stated above should use this "Pilot Program." The Library, in collaboration with the Disabled Students Program (DSP), will work to expedite access to materials.

Students who are registered with DSP and who have special needs in retrieving, gathering, or photocopying materials, should contact either the Director of DSP, the case specialist, or other designated DSP staff members. Once the appropriate accommodation is determined, DSP will advise the library staff of the special need(s) along with the name and perm number of the DSP student who is eligible for special assistance. The student can then meet with the appropriate library staff to facilitate individual requests. The Library contacts for this program are Sherry DeDecker, Information Services, 893-3713, dedecker@library.ucsb.edu and Gary Johnson, Access Services, 893-5545, johnson@library.ucsb.edu.

During this "Pilot Program," there will typically be no charge for special access services. The Library reserves the right to determine the appropriate volume of work it will accept. This program will continue to be reviewed and evaluated to determine what changes, if any, should be made.

Access the Pilot Program

Faculty with disabilities may also use this form to make requests. Alternatively, faculty may designate an assistant to act as a proxy for them in checking out materials. See [Proxy Borrowers](#) for more information.

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USING the BUILDING:

Accessibility

Parking

There are specially designated parking spaces in Parking Lot 3 adjacent to the Davidson and Arts Libraries.

Library Entrances

Davidson Library

A ramp is located to the far left of each entrance.

Arts Library

Access ramps lead up from the parking lot (Lot 3) side of the Music Building.

Elevators

All floors of all libraries can be reached by public elevators. Music materials located on the second floor of the Arts Library can be reached by an outside elevator in back of the Arts Library.

Restroom facilities

Davidson Library

Accessible restrooms are available on floors 1-4, central.

Arts Library

The restroom of the Arts Library is on the second floor, in the Music Library, and is accessible.

Evacuation Procedures

In the event of an emergency, library users should wait by the nearest stairwell for assistance. Designated library employees clear the building during an emergency and check the stairwell entrances (and Rooms 1589 or 1591 in the Davidson Library) for library users who require assistance, and will notify Emergency personnel. Fire Department personnel also routinely check stairwell entrances during a fire emergency.

Orientation Tours and Classes

Group walking tours of the Davidson Library are conducted by library staff at the beginning of Fall quarter each year. Users who wish to proceed at their own pace may request a written self-guided tour. Special requests from UCSB faculty, students, and staff should contact the Library Instruction Program Coordinator (893-5380) to arrange for a personal or group orientation tour of the Library.

Library subject specialists present instruction sessions in academic classes at the request of individual professors. In addition, there are two library research classes offered by library subject specialists: Interdisciplinary Studies 1 and 100. The Disabled Students Program (DSP) will coordinate academic accommodations for those classes.

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Directory: Campus and Library Contacts

- **ADA Compliance Officer**
[Marc Fisher](#), 893-3132
- **Vocational Rehabilitation Counselor**
[Timm Richardson](#), 893-8571
- **Disabled Students Program** (on campus, for students)
893-2668
 - [Gary White](#), Interim Director , 893-2668
 - [Angela Andrade](#), Disabilities Specialist , 893-8920
 - [Claudia Batty](#), Disabilities Specialist , 893-8897
 - [David Dunlop](#), Disabilities Specialist , 893-8194
 - [Wanda Thomas](#), Support Services Coordinator , 893-2668
 - [Mark Grosch](#), Adaptive Technology Specialist, 893-3590.
- **Library Contacts:**
 - **ADA Coordinator for the Library**
[Sherry DeDecker](#), Associate University Librarian, Information and Research Services, 893-3713
 - **Photocopying & Printing**
[Renee Trenholm](#), Stacks Services, 893-5192
 - **Information Desk & Reference Desk**
[Sherry DeDecker](#), Information Services Head, 893-3713
 - **Library Instruction**
[Rick Caldwell](#), Coordinator, 893-5380
 - **Access Services and Circulation**
[Gary Johnson](#) 893-3386

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Comments: [Gary Johnson](#) Updated: November 12, 2008

This is an official University of California Santa Barbara Libraries' web page. Please send comments to the [Web Administrator](#).



Library Services for Users with Disabilities

- › Physical Access to the Morris Library
- › Assistive Technology Center in the Morris Library
- › Assistive Technology Center Equipment
- › Assistive Technology Center: Key Access
- › Instructional Media Collection Department
- › Photocopy Services
- › Book Renewals
- › Emergency Evacuation of Library Users with Disabilities
- › Library Staff Assistance for Users with Disabilities
- › Disabilities Information
- › Assistive Technology: Selected Web Sites

Physical Access to the Morris Library

Users with disabilities have physical access to the Morris Library through the main entrance ramp and power-assisted doors. The entrance break-away security gates of the Morris Library are wheelchair-accessible. The elevator located off of the Information Room and the elevator located behind the south atrium stairway are equipped with controls at wheelchair height. The Reference and Circulation Desk counters have been modified to a lower level for the convenience of library users in wheelchairs. DELCAT terminals, bathrooms and water fountains are also available for wheelchair access. Red phones for emergency assistance are located at each main stairwell exit on each floor.

Parking at the Morris Library

Handicapped parking spaces are available in the parking lot of the Library's south side. The vehicle should have a UD parking permit or a Visitor Pass and have either a handicapped tag or license plate. If the handicapped spaces are full, parking is allowed in service vehicle spaces. If both designated spaces are full, metered spaces may be used.

Assistive Technology Center in the Morris Library

The Assistive Technology Center (Room 119), with specially equipped computers and other equipment, is located on the main floor of the Morris Library. Also on this floor is the Cummings Room (Room 123), a group study/reading room for all library users. The Cummings Room is an endowed room in memory of Herbert Lank, a reader for Francis Joseph Cummings.

Assistive Technology Center Equipment

The Assistive Technology Center is equipped with five computers and other assistive technology devices and materials. The assistive technologies available on the five numbered workstations are:

- Workstation #1 **Hardware:** Dell Optiplex 745 with Intel Dual Processor, 2 GB memory and 256 MB graphics cards, 160 Gig hard drives, 26" monitor, and a braille printer. **Software:** MS Office 2003 and 2007, Mozilla Firefox and Internet Explorer, JAWS Screen Reader software 8.0, Duxbury Braille Translator within Microsoft Word, Adobe Reader 9, Dragon Naturally Speaking 10.0, Kurzweil 3000 v11, TextHelp, ZoomText 9.1.
- Workstation #2 **Hardware:** Dell Optiplex 745 with Intel Dual Processor, 2 GB memory and 256 MB graphics cards, 21" flat screen monitor, external stereo speakers, HP ScanJet 5100C flatbed scanner. **Software:** MS Office 2007, Mozilla Firefox and Internet Explorer, JAWS Screen Reader software 8.0, Adobe Reader 9, Dragon Naturally Speaking 10.0, Kurzweil 3000 v11, TextHelp, ZoomText 9.1.
- Workstation #3 **Hardware:** Dell Optiplex 745 with Intel Dual Processor, 2 GB memory and 256 MB graphics cards, 160 Gig hard drives, flat screen monitor, hp Scanjet 5550c, external stereo speakers. **Software:** MS Office 2007, Mozilla Firefox and Internet Explorer, Adobe Reader 9, Dragon Naturally Speaking 10.0, JAWS screen reader software 8.0, Kurzweil 1000, Kurzweil 3000 v11, TextHelp, ZoomText 9.1.
- Workstation #4 **Hardware:** Dell Optiplex 745 with Intel Dual Processor, 2 GB memory and 256 MB graphics cards, 160 Gig hard drives, flat screen monitor, external stereo speakers, Epson scanner. **Software:** MS Office 2007, Mozilla Firefox and Internet Explorer, Adobe Reader 9, JAWS screen reader software 8.0, Dragon Naturally Speaking 10.0, Kurzweil 3000 v11, MAGic screen magnification software, TextHelp, ZoomText 9.1.
- Workstation #5 **Hardware:** Dell Optiplex 745 with Intel Dual Processor, 2 GB memory and 256 MB graphics cards, 160 Gig hard drives, external stereo speakers, flat screen monitor, Epson scanner. **Software:** MS Office 2007, Mozilla Firefox and Internet Explorer, Adobe Reader 9.0, JAWS screen reader software 8.0, Dragon Naturally Speaking 10.0, Kurzweil 3000

version 11, TextHelp Read & Write, ZoomText 9.1.

Other equipment includes:

- Optelec ClearView for print magnification
- HP Laserjet P2015dn
- Printing House for the Blind tape recorders
- AlphaSmart 3000
- Perkins braille typewriter
- 2 Stennheiser headphones

Tape, large print, and braille dictionaries are also available.

Assistive Technology Center: Key Access

Due to the presence of the sensitive and fragile technical equipment, and to ensure that the equipment is always available to users with disabilities, the power-assisted door of the Assistive Technology Center is locked when not in use. **All University users with disabilities may request their own individual key to the center.** Keys may be issued for individual use. Any individual who wishes to use the center need only go to the Reference Desk to ask to have the Center door unlocked. Circulation has a key and will unlock the Center if the Reference Desk is closed.

Instructional Media Collection Department

Users may view videos which are available with closed captioning on four video stations in Instructional Media Collection Department on the Lower Level of the Morris Library.

In instances in which users with disabilities wish to view videos in the Library and require vocal narration or discussion between a viewer and an accompanying assistant, requests to view a video must be given to the Instructional Media Collection Department 24 hours in advance. The advance notice will allow library personnel to arrange for a screening site that will not disturb other library users in the viewing carrels.

Photocopy Services

Users with disabilities who have difficulty using self-service copiers may bring materials to the Student Multimedia Design Center desk on the lower level of the Morris Library. Materials will be copied by library staff.

Book Renewals

"Books I Have Checked Out" through DELCAT allows University of Delaware students, faculty, and staff to view their library account information and to renew library books online. Materials borrowed from the University of Delaware Library may also be renewed by calling 831-2455.

Emergency Evacuation of Library Users with Disabilities

Library patrons with disabilities should use the red emergency phones to call Public Safety. The patron should then tell Public Safety the number on the phone. The number will identify the location of the caller to Public Safety. These phones are located throughout the building near the elevators and stair towers. There is a red emergency phone located outside Room 119 of the Assistive Technology Center at the stairwell exit.

Library Staff Assistance for Users with Disabilities

Students with disabilities and the students' assistants are encouraged to make appointments with Library staff for orientation and tours of the Morris Library and the Assistive Technology Center. Users with disabilities requiring a basic introduction in the usage of specialized assistive technologies in the Assistive Technology Center should schedule an appointment with the Coordinator of Services to Users with Disabilities. Instruction in advanced features of this technology may be arranged with vendor training where warranted. Use of the braille workstation requires training with the understanding that priority use is reserved for ADA registered students with specific disabilities and ADA personnel.

Library staff can also advise users with disabilities on how the Library can accommodate their needs, including retrieval of materials and photocopying by Library staff. Call the Reference Department at 831-2432 for an appointment with Library staff responsible for assisting users with disabilities. These individuals are:

- Jonathan Jeffery
- Erin Daix
- William Simpson

This page is maintained by Jonathan Jeffery, Reference Department.


[Ask Us NOW!](#)

[Hours](#) | [Directions](#) | [About](#) | [Staff](#)

Ask a Librarian
Your Library Accounts
InterLibrary Loan
Request Forms A-Z

[Locate Materials](#)
[Borrow & Renew](#)
[Request & Order](#)

Research Services
Library Instruction
Computing & More
Building Services

Services for ...
 Alumni & Donors
 Visitors & Affiliates
 Patrons with
 Disabilities

[Duke Libraries](#) > [Services](#) > [Accessibility](#)

Services for Patrons with Disabilities

Library staff is committed to providing a successful library experience for people with disabilities. To ensure staff availability, advance notice may be required for some services. If your disability is not apparent, please identify yourself as having a disability when you seek assistance.

Retrieving Materials

The circulation staff will retrieve materials (books or journals) from the stacks. If staffing permits this may be done immediately. If it cannot be done immediately the materials will be held for you at the Circulation Desk or delivered to another library. However, if you call or email ahead to the appropriate library with the call numbers of the books you need they will be waiting for you when you come in. (Note that email may not be checked at the weekends or evenings.)

Students with disabilities may request for books which circulate to be delivered from branches or other libraries on campus to your nearest library, for example from Perkins to Lilly.

Journal Articles

You may request copies of articles in journals or magazines from any library on campus. Just ask at the Perkins Reference Desk, the Bostock Help Desk, the Lilly Reference Desk, or at any of the branch libraries.

Many journal articles are available in full text on the Web via databases such as Academic Search Premier and Proquest. Check the journal's title in the e-journal finder or the online catalog for full-text holdings, or contact the Reference Desk for help.

Reserves

Many reserves are [online](#). If you need extra time to use books or articles which are on reserve in the library or branches, ask for an extended loan when you check out the material.

Renewal

Books can be renewed online.

Copiers

If you have difficulty using the photocopy machines the library staff will make photocopies for you of articles. The charge is \$.07 with copy card or Duke ID Card Flex account, or \$.10 if cash. Ask at the Perkins Reference Desk, the Bostock Help Desk, the Lilly Reference Desk, or at any of the branch libraries. If you call or email ahead with article citations, copied articles will be processed with a 2-3 day turnaround. (See list of contacts).

Library Programs

If you are planning to attend a program taking place in the library and you need special assistance (including wheelchair accessibility) please contact the program's sponsor prior to the event to ensure access.

Duke Disability Management System

This is the central clearing house for disability-related information for [Duke University](#) and Duke University Health System and is intended for use by visitors, patients, students, staff, and faculty. It provides [accessibility maps](#) of university and health system campuses that detail accessible entrances, disability parking, accessible paths for buildings, accessible restrooms, and emergency phones. Its website lists [assistive technology](#) equipment available on campus.

Disability Services Liaison: Linda Daniel, linda.daniel@duke.edu, (919) 660-5927
Duke Disability Management System

WEB SITE SEARCH:

Go to: [Content Search](#) [GO](#)

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Accessibility Services

- Assistive Technology
- Building Access
- Contact People
- Parking
- Reading List
- Resources
- Web Accessibility

[Home](#) » Services for Users with Disabilities

Services for Users with Disabilities

The University of Florida's libraries provide a number of special services to ensure access to library collections and services for individuals with physical disabilities. To take advantage of these services, register at the Circulation Desk at Library West, the Health Science Center Library, or the Legal Information Center. It is library policy to respond to requests for assistance and to provide equipment needed in a timely manner. If what you need is not available, please ask at the circulation desk in any library.

Electronic Library Access

Many UF Libraries' resources and services are available electronically outside the libraries. For more information, consult the [George A. Smathers Libraries home page](#) which is available 7 days per week, 24 hours per day anywhere there is access to the Internet.

Borrowing

Proxy Borrower Authorization: Apply at Library West for a Proxy Borrower privilege. This authorizes another individual to serve as a proxy and check out library material on behalf of a user with disabilities.

Non-Circulating Materials: Arrange for a special short-term loan to use non-circulating materials with equipment at the Disability Resource Center, 001 Reid Hall.

Reference Services

All library reference desks provide assistance in locating and using library resources. Limited reference service is available by telephone.

In-depth research consultation and database searches are available on request in some libraries or by scheduled appointment in others.

Submit reference questions via electronic mail or interactive chat by clicking "Ask a Librarian" on the UF Libraries' Home Page and then selecting the desired service.

Handouts explaining how to use library resources are available in most libraries and through the UF Libraries' Home Page.

Retrieval Services

Some Library West items (0-999 call numbers) and all storage materials are currently housed off campus. To request them, go to the library catalog from the UF Libraries' Home Page and sign in, then search for the items needed. If a "request" button appears in the catalog record, click on it and follow the instructions. If it does not appear, click on the "Retrieval Help" tab and complete the form. Materials will be delivered to the Library West Circulation Desk for pick up within 24 hours.

Registered disabled users may request that a specific item be retrieved by phoning the appropriate circulation desk. Generally, available items will be retrieved within two hours and held for pickup by the user or his/her proxy at the relevant circulation desk. More time may be required for retrieval during evening and weekends because fewer staff are available. Please call before coming to the library to verify that the item is available.

Renewal

Renew items you have checked out by going to the UF Libraries catalog and clicking on the "renewals/library account" button.

Enter your UF ID number from your Gator 1 card or your 14 digit library number. For verification, enter the month and date of your birth (0804 for August 4).

On the next screen, click the button marked "loans."

You will see a list of things that you have checked out. At this point, you can select the "renew all" button at the top of the list or renew items individually by clicking on the number in front of each. Then click on the "renew" link on the next page that you see.

Photocopy Assistance

Library photocopiers are self-service and use either a Gator-One for UF affiliated users, or a guest card for non-affiliates. More information can be found at <http://www.uflib.ufl.edu/printing/>

Staff will make copies if materials are brought to the circulation desk with a Gator-One/Guest card that has sufficient value to make the copies. Cash will not be accepted. Copies will be made as soon as possible, depending on staff availability, and generally will require no more than two hours for 20 pages or fewer. While care will be taken to make good copies, the library will not accept responsibility for any bad copies. The library reserves the right to refuse requests that would take an unreasonable amount of staff time to accomplish or which would, in the opinion of staff, be in violation of United States copyright law.

Large Type Printing

Electronic Library Access

Borrowing

Reference Services

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Photocopy Assistance

Large Type Printing

Access Equipment

Further Assistance

Upon request, library staff will print this and other handouts in large type for individuals with print-related disabilities.

Access Equipment

All campus libraries have computers accessible to persons in wheelchairs.

Fonts may be enlarged on library workstations by clicking "text size " then "increase" under *View* on the toolbar.

Library West group studies 335 and 336 have special accessibility hardware and software. They may be reserved at the third floor Research Assistance Desk.

The Marston Science Library provides a Topaz Desktop Magnifier and a Sapphire Portable Video Magnifier for patrons.

Contact the Disability Resource Center at 392-8565 for additional help.

Further Assistance

Library general assistance: leifreu@uflib.ufl.edu

Library web questions: [Contact library web manager](#)

Campus general assistance: accessuf@dso.ufl.edu

Library reference assistance: [Ask a Librarian service](#)

UF Americans with Disabilities Act Compliance Office: <http://ada.ufl.edu>

UF Disability Resource Center: <http://www.dso.ufl.edu/drc>

Emergency Evacuation Procedures for People with Disabilities:
<http://www.ada.ufl.edu/publications/emergency.html>


TDD 1-800-955-8771 or dial 711 and ask for any library phone number listed at
<http://www.uflib.ufl.edu/allphon.html>

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Send suggestions and comments to [the library web manager](#).
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Last updated April 21, 2010 - tim





THE FLORIDA STATE UNIVERSITY
UNIVERSITY LIBRARIES

Library Home [Admin Sign In](#)

University Libraries Home » Subject Guides Home » Accessibility at FSU Libraries

Accessibility at FSU Libraries

This guide provides information about services provided by FSU Libraries for students with disabilities. Other helpful resources available through the university and community are included.

Last update: Sep 28th, 2010 | URL: <http://guides.lib.fsu.edu/accessibility> | [Print Guide](#) | [RSS Updates](#) | [Email Alerts](#) | [SHARE](#) [Facebook](#) [Twitter](#) [LinkedIn](#)

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Getting Assistance

In the spirit of access for all, the Accessibility Unit of FSU Libraries provides assistive services and/or accommodations to students with disabilities.

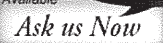
FSU Libraries have resources to provide reasonable accommodation. While many modifications are unique to an individual's needs, the motive behind all accommodations is to equalize access by reasonable measures.

While assistance may be given at the time of the request, students are encouraged to schedule an appointment for accommodations that require individualized assistance.

All Libraries' staff can provide basic assistance. We will endeavor to have the appropriate staff to provide proper and timely assistance.

Ask Us Now

Available



Comments (0)

Contact Us

Undergraduates contact:

- Fred Rebhun**, Universal Accessibility Associate at frebhun@fsu.edu


Faculty and Graduate Students contact:

- James Rhoades**, Faculty and Graduate Research Services Librarian at jrhoadesjr@fsu.edu

You may also contact:

- Jacqueline Druash**, Undergraduate Instruction Librarian at jdruash@fsu.edu

Universal Accessibility Associate



Fred Rebhun

Contact Info:
Universal Accessibility Associate
FSU Libraries
Strozier Library
Florida State University
116 Honors Way
850.644.3084
frebhun@fsu.edu
[Send Email](#)


Links:
[Profile & Guides](#)

Subjects:
[Accessibility](#)

Temporary Parking

While campus is getting a "face lift", Strozier asks that you please bear with all of the construction around.

Accessible parking is available near Strozier Library. When coming to Strozier Library you will need to flash your blue or red pass to the person operating the gate on Call Street leading to the library. After that you will turn left on Honors Way. You will pass the library on your right and turn left into the parking lot with the blue accessible parking signs. This is the Region Rehabilitation Center Building. (# 73 on the map)



Comments (0)

Find us

The Accessibility Unit of FSU Libraries is located in Strozier Library.

Our Address:
Strozier Library
Florida State University
116 Honors Way

[Map of Strozier Library's location](#)

[Ask Us Now](#)

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View this page in a format suitable for printers and screen-readers or help devices.
Librarians are standing by.



THE FLORIDA STATE UNIVERSITY
UNIVERSITY LIBRARIES

[Library Home](#)

Accessibility at FSU Libraries

Guide Information

Last Update: Sep 28th, 2010

Guide URL: <http://guides.lib.fsu.edu/accessibility>

Description: This guide provides information about services provided by FSU Libraries for students with disabilities. Other helpful resources available through the university and community are included.

RSS: [Subscribe via RSS](#)

Universal Accessibility Associate

Name: Fred Rebhun

Subject Specialty: Accessibility

Email Address: frebhun@fsu.edu

Contact Info: Universal Accessibility Associate

FSU Libraries
Strozier Library
Florida State University
116 Honors Way
850.644.3084
frebhun@fsu.edu

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Home

Getting Assistance

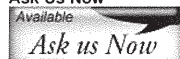
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Rehabilitation Center Building. (# 73 on the map)

- [Temporary Parking Map](#)
Temporary Parking Map

Find us

The Accessibility Unit of FSU Libraries is located in Strozier Library.

Our Address:
Strozier Library
Florida State University
116 Honors Way

[Map of Strozier Library's location](#)

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Library Services

Library Services

Read this page to learn of the types of assistance available. Great efforts are made to provide services individualized to your needs.

Please make an appointment with us, so that we can individualize services to your needs.

Accessibility Unit

In addition to physical assistance with tasks such as retrieving materials from the stacks, searching the library catalog, and filling out interlibrary loan requests, the Accessibility Unit of FSU Libraries provides the resources and services outlined below:

Technology

Adaptive programs and equipment are available in the Assistive Technology Lab, the Accessible Pod, and on random computers on the floor. Software and hardware include:

- computers with [Jaws](#), [ZoomText](#), MaGic, Inspiration, [Kurzweil 3000](#), and [Dragon Naturally Speaking](#)
- 2 HP 5200C Flatbed Scanners
-
- 1 CCTV
- 1 Kurzweil 3000 USB
- 1 Franklin Language Master
- 1 Reading Pen
- 1 Sapphire Magnifier
- 1 Desk Magnifier
- Alternative Keyboards
- Alternative mice
- Talking Calculators

Alternative Formats

The following library materials can be converted upon request:

- Book chapters/sections
- Journal articles
- In house library publications
- Materials used in library instructional sessions

Great effort is made to accommodate reasonable requests as quickly as a possible. Promptness is dependent upon staff availability. Therefore, it is the individual's responsibility to make requests in a timely manner.

Individualized Research Assistance

Individual Study Carrel

Wheelchair

Assistive Technology Lab (ATL)




The Assistive Technology Lab is jointly funded with FSU's Student Government Association. It contains adaptive equipment and is restricted to FSU students with disabilities who have card swipe access. For card swipe access, please contact Fred Rebhun.

The Assistive Technology Lab is located on the main floor of Strozier Library and is available for use during all library hours.

Training guides for Accessible Programs

Here we have created training manuals for accessible programs found in the library.

You will find manuals for:

- Kurzweil
- ZoomText
- Dragon Naturally Speaking
-  [Kurzweil PDF](#)
-  [ZoomText PDF](#)
-  [Dragon Naturally Speaking PDF](#)

Accessible Pod

The Accessible Pod is located on the main floor outside the Assistive Technology Lab. It serves as an extension of the Lab, giving you the option of working in the public space. The pod has computers with adaptive programs. Each computer sits on a height adjustable table. Other adaptive equipment, such as alternative keyboards, are there.

Individual Study Carrel

There is one carrel designated for use by students with disabilities needing a quiet space to study for four hours at a time. The room is equipped with an electronically adjustable study table. Laptops can be plugged in to the outlets on the tabletop. No assistive technology is available in the carrel.

To access the key to this study room, you must check out the key from the technology desk on the first floor.

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Getting Around the Library

Library Orientation

For those who may need it, the Accessibility Unit offers one on one meetings for library Orientation. These meetings will need to be arranged ahead of time by contacting Fred Rebhun of the Accessibility Unit. Meetings can take up to an hours time, so please plan accordingly.

Fourth and Fifth Floors

To gain access to the fourth or fifth floors, you will have to use the stairs or elevators on the north end of the building. (the Annex)

Library Wheelchair

A manual wheelchair is available to any patron needing mobility assistance while in the library. It is located in Undergraduate Services suit. To borrow the wheelchair the patron must sign the *Wheelchair Borrowing Log*.

Strozier Library is not responsible for any bodily injury or property damage during use of the wheelchair.

Restrooms

There is an accessible public restroom available on the first floor. It is around the corner from the Assistive Technology Lab. If you need help finding it, you can ask one of the service desks. This is a unisex bathroom.

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Policies

Policies

This page provides policy documents related to services provided by the Accessibility Unit of FSU Libraries. The page also contains links to other FSU Libraries' policies.

Individual Study Carrel

There is one carrel designated for use by students with disabilities needing a quiet space to study for two hours at a time. The room is equipped with an electronically adjustable study table. Laptops can be plugged in to the outlets on the tabletop. No assistive technology is available in the carrel.

This room is locked when not in use. The key is issued on a first-come, first-served basis at the Technology Desk on the main floor in Strozier Library. Only those who have had a consultation with the Accessibility Unit are granted access. A note will be made in their Library account. The checkout time for the key is 4 hours, though it can be renewed if no other users are waiting. Users are responsible for vacating the study room fifteen minutes before the library closes.

Requirements for entry:

1. Students show an FSU ID in order to be issued the key to the accessible study carrel. Other forms of identification such as a driver's license or state ID are not acceptable.


While using the study carrel: (All of Strozier Library's policies apply, including the computer use policy)

1. Florida State University's computer use policy applies
2. Observe this room as a quiet zone and turn off cell phones
3. Windows must remain uncovered

Leaving the room:

1. Students are responsible for leaving the room clean.
2. Students re-lock the door and return the key to the Technology Desk. Leaving the library with the key is prohibited. (normal late fees for study rooms apply)

Strozier Library is not responsible for the loss or theft of personal property.

-  [V.I. Reserved Individual Study Carrel](#)
Individual Study Carrel Policy

Wheelchair

A manual wheelchair is available to any patron needing mobility assistance while in the library. It is located in Undergraduate Services suit. To borrow the wheelchair the patron must print their name and sign the *Wheelchair Borrowing Log*. The patron must receive verbal and written instruction on the safe use wheelchair before borrowing.

Their signature confirms that they have been made aware of the borrowing policy and have been instructed in the proper use of the chair. Staff must note the date and time of checkout and return. Staff members initial to witness the signing.

Strozier Library is not responsible for any bodily injury or property damage during use of the wheelchair.

-  [V. Library Wheelchair](#)
Library Wheelchair Policy

Other Library Policies

To read other policies to do with Strozier Library, please visit the [Policies](#) web page.

Assistive Technology Lab (ATL)

The Assistive Technology Lab or ATL is a student government funded lab containing adaptive equipment. This room is restricted to FSU students with special needs. TCC, FAMU, and SUS affiliates require referral to Fred Rebhun of the Accessibility Unit.

Requirements for entry:

1. Students are required set up a consultation appointment with Fred Rebhun of the Accessibility Unit.
2. Students fill out paper work and sign documentation that they understand and will obey ATL policy.

While using the lab:

1. All of Strozier Library's policies apply, including the computer use policy

2. Florida State University's computer use policy applies
3. Students must be respectful of others who may also be in the room
4. Food and drink are not allowed. Students are responsible for leaving the lab clean.

Leaving the lab:


1. Students are responsible for leaving the lab clean. Clean-up caddies containing cleaning supplies are located around the library and are available for use.
2. Items found in lab are to be left in lab unless given special permission.

-  [III. Assistive Technology Lab \(ATL\)](#)
Assistive Technology Lab policies

Service Animals

Service animals are permissible and welcomed. The following policies apply:

1. The animal must be wearing a harness. If the animal is not wearing a harness, the owner will be asked to provide documentation. The individual will be asked to leave upon failure to provide adequate documentation.
2. If the animal's behavior is disturbing or threatening to others, the owner will be asked to leave with the animal.
3. The owner is liable for any damages or injuries caused by the animal.

-  [FSU Libraries Service Animals Policy](#)

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Campus Resources

Student Disability Resource Center

The Accessibility Unit of FSU Libraries often collaborates with the Student Disability Resource Center (SDRC). The SDRC provides advocacy and accommodation for students' with academic needs.

[Student Disability Resource Center](#)

874 Traillions Way
108 Student Services Building
Tallahassee, FL 32306-4167

Phone:
(850) 644-9566 (Voice)
(850) 644-8504 (TDD)

E-mail:
sdrc@admin.fsu.edu

Hours:
Monday through Thursday: 8:00AM - 8:00PM
Friday: 8:00AM - 5:00PM

Adult Learning and Education Center

The Adult Learning and Education Center (ALEC) provides low cost psycho-educational evaluations for college students and other adults who may be experiencing scholastic difficulties due to a possible Learning Disability or Attention Deficit Hyperactivity Disorder. The Center also provides individual educational client coaching and maintains an ongoing research and training function.

[Adult Learning and Education Center:](#)

2207 Stone Building
Florida State University
Tallahassee, FL 32306-4464

Phone:
850.644.3611

Fax:
850.645.3308

E-mail:
alec@coe.fsu.edu

Physical Therapy

Physical therapy services are provided on-site in the basement of the Thagard Student Health Center through Tallahassee Orthopedic and Sports Physical Therapy. The clinic offers general orthopedic physical therapy services by physician referral. For appointments or insurance pre-certification, call 644-0570.

University Counseling Center

The University Counseling Center (UCC) is a student service department within the Division of Student Affairs. The major goal is to provide support services that help each student grow and develop emotionally, interpersonally, and intellectually.

The University Counseling Center

201 Askew Student Life Building
942 Learning Way
Tallahassee, FL 32306-4175

Phone:
850.644-2003

Fax:
850.644.3150

Appointments

To make an appointment please call 644.2003 or come by between 8:00 a.m. and 5:00 p.m to schedule your initial appointment. An appointment will be scheduled for your first visit between the hours of 8:00 a.m. and 12:00 p.m. or 1:00 p.m. and 4:00 p.m. Monday through Friday.

Victim Advocacy Program

The Victim Advocate Program provides free, confidential, and compassionate assistance to primary and secondary victims of crime, violence or abuse against, or by, Florida State University students through advocacy, education and training.

Victim Advocate Program

- Advocates respond to victims 24 hours a day to provide crisis intervention and appropriate referral.
- Weekdays, contact an Advocate by coming to offices 4138 or 4139 building A University Center or by calling 644-7161 or 644-2277.
- Evening and Weekend emergencies, call 644-1234 (FSU Police Department). Ask to speak to a victim advocate. They will call an on-call advocate who will promptly call you back.

L.L. Schendel Speech and Hearing Clinic

L.L. Schendel Speech and Hearing Clinic

Florida State University
127 Honors Way
Tallahassee FL, 32306-1200

Phone:
850.644.2238

Specific services include diagnostic-evaluation and management services by speech-language pathologists and audiologists. Services are provided by graduate students under the direct supervision of faculty members and clinical instructors. All professional staff members are licensed by the Florida Board of Speech Language Pathology and Audiology and certified by the American Speech Language Hearing Association.

Career Center

The FSU Career Center provides comprehensive career services to students, alumni, employers, faculty/staff and other members of the FSU community.

The Career Center

100 South Woodward Avenue
Tallahassee, FL 32306

Phone:
850.644.6431

Career Advising & Information

Hours: Monday through Friday 8am to 5pm
Advising: Monday through Friday 9am to 4:30pm,
(except Fridays 1:30pm to 2:30pm)
Call for evening hours.

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Community Resources

FAAST

The Florida Alliance for Assistive Services and Technology (FAAST) is a non-profit organization that provides:

- Hands on assistive technology demonstrations and trainings
- Financing for assistive technology purchases
- Assistive device lending programs
- Community outreach to rural and underserved groups
- Accessible, affordable housing
- Advocacy and education on consumer choice

The Accessibility Unit of FSU Libraries works with Andre Howard at FAAST in providing assistive technology.

FAAST, Inc

Florida Alliance for Assistive Services and Technology
325 John Knox Road, Building 400, Suite 402
Tallahassee, Florida 32303

E-mail: faast@faast.org

Ability 1st

Ability 1st is a non-profit, community based agency, that provides services to persons with all kinds of disabilities. All services provided by Ability 1st comply with the Independent Living Philosophy. The Independent Living Philosophy is one in which consumers (not "clients or patients") participate in developing their goals and determine what actions are needed in order to reach these goals. Staff provides support and assistance while working with consumers in achieving their goals.

Ability 1st

1823 Buford Court, Tallahassee, Florida 32308

Voice: (850) 575-9621
TDD: (850) 576-5245
Fax: (850) 575-5740

WORKFORCE plus

WORKFORCE *plus* strives to provide leadership and support for a workforce development system throughout Gadsden, Leon and Wakulla Counties. Together with numerous community stakeholders, world-class employees and proactive educational providers, WORKFORCE *plus* works to enhance the economic development of our community.

WORKFORCE plus

2525 S. Monroe St.
Suite 3A
Tallahassee, FL 32311
(866) 937-5621

Dial a Ride

Need transportation?

Tallahassee's Dial-A-Ride is here to help.

To use Dial-A-Ride, you must be determined to be disabled within the eligibility guidelines established by the Americans With Disabilities Act (ADA), or be a senior citizen 60 years or older.

To apply, please pick up an application at the StarMetro office at 555 Appleyard Drive, Tallahassee, or [download an application \(PDF\)](#). Fax your completed form to Dial-A-Ride at 850-891-5143.

Dial-A-Ride provides transportation throughout the city. Night and Sunday services are available.

To schedule Dial-a-Ride, please call 850-891-5199. TDD: Please call our Florida Relay Service at 711. For more information on Telecommunications Devices for the deaf, please visit the [Florida Telecommunications Relay site](#).

For more information check out [StarMetro's](#) web site.

Mobility Plus

Mobility Plus, Inc

3025 Nathan Lane,
Tallahassee, FL 32308-6289

(850) 386-4606

Division of Blind Services

Vocational Rehabilitation

Latest Disability News & Press Release

(Having trouble reading this RS Feed? Try down loading this [program](#) to make this RSS feed accessible to you!)

- Plachta, Murphy Celebrates Veterans Day throughout November
<http://www.1888pressrelease.com/plachta-murphy-celebrates-veterans-day-throughout-november-pr-255590.html>
- MobilityWorks Adds GoShichi Wheelchair Accessible Pickup Trucks To Its Host Of Alternative Driving Solutions For Disabled Drivers
<http://www.1888pressrelease.com/mobilityworks-adds-goshichi-wheelchair-accessible-pickup-tru-pr-243979.html>
- Hoveround Providing A Free Or Affordable Mobility Vehicle Solution To Thousands
<http://www.1888pressrelease.com/hoveround-providing-a-free-or-affordable-mobility-vehicle-so-pr-243928.html>

View this website at: <http://www.1888pressrelease.com>

View this RSS feed at: <http://www.1888pressrelease.com/rss/disability.xml>

Lighthouse of the Big Bend

The Lighthouse of the Big Bend is a nonprofit agency dedicated to guiding people through vision loss. Their mission is to assist people with vision loss in their pursuit of independence. Free services are provided on an outreach (one on one) or group basis and are provided without charge, without regard to individual or family income level, race, creed, age, disability or national origin. They are also the organizers of Tallahassee's Dining in the Dark event!

[The Lighthouse of the Big Bend](#)
1286 Cedar Center Drive
Tallahassee, FL 32301

Phone Number:
850.942.3658
(888) 827-6033

E-mail:
info@lighthousebigbend.org

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ACCESSIBILITY

> Access to the Library:

[Interactive Library Location Map](#)

Parking:
Due to construction, there is no handicapped parking adjacent to the Library.

There are several Handicapped Parking spaces at the corner of Ferst Drive and Cherry Street [\(view map\)](#) - however, in addition to the state-issued disability placard or license plate, a Georgia Tech Parking Permit must also be displayed to use these spaces. The Library Main Entrance is located on Cherry Street, approximately 100 yards from these spaces.

For visitors who do not have a Georgia Tech Parking Permit, the nearest lot is the [Student Center Visitor Lot](#) - however, elevator access from the Student Center level may not be available on evenings and weekends.

From the Main Entrance (Rotunda): [\(view map\)](#)
An automated door provides wheelchair access to the main entrance, at the corner of Cherry Street and Bobby Dodd Way.

From the Rear of Library: [\(view map\)](#)
A ramp leads to the Library Mailroom, where staff can provide access to an elevator. After 5:00 and on weekends, individuals should call Library Security in advance, 404-894-8919.

> Facilities:

Equipment:
Several computer stations in the LWC are adjustable for access. Station #46 (directly across from the Information Services Desk) offers ZOOMTEXT software. A height adjustable collaborative computer station/table is available in the LEC. Two image magnifiers are available on 2 East [\(view map\)](#).

Elevators:
All floors are accessible by elevators. Elevator controls are at chair level and have braille and tone indicators.

Telephones:
Access to telephones for quick, local calls is provided from any service desk. A TDD is available at the [Information Delivery Department Office](#).

Restrooms:
There is a ADA compliant restroom on the 1 West [\(view map\)](#).

Restrooms:

There is a ADA compliant restroom on the 1 West [\(view map\)](#).

Accessible Study Room:

There is a wheelchair-accessible study room available on 4 West [\(view map\)](#). Please ask at the Information Services Desk or the Security Desk if you need assistance in locating the room. The room is equipped with a PC with a DVD/CD-RW drive and USB ports. Please bring a USB flash drive to save your data.

The following software has been loaded on the machine:

- Windows 7 Enterprise (Operating System)
- Inspiration 8
- ZoomText 9.1
- Adobe Reader
- Internet Explorer
- Mozilla Firefox
- Adobe Flash Player
- Java Runtime
- Quicktime Player
- iTunes
- McAfee Virus Scan
- Endnote X4
- MDL Crossfire Commander 7.1
- WinSCP
- Windows Media Player 11
- Roxio CD/DVD Creator
- MS Visual Studio 2008 Professional
- Microsoft Visio 2007 Professional w/ SP2
- Microsoft Office 2007 Professional Plus w/ SP2

Book & Journal Retrieval:

Retrieval service is provided all hours the Library is open. For advance requests contact [Circulation](#).

The following information should be included in the request for Library books or journals:

- Title of item
- Call number of item
- Your Name
- Your Student (or faculty) ID number
- Your Arrival time

Items are held at the Circulation Desk for two days (day of request plus one day)

For in-person requests visit the Circulation Desk [\(view map\)](#).

Borrowing from other Libraries:

Contact the [Information Delivery](#) Department and identify yourself as an ADAPTS participant. NOTE: This service is only available to Georgia Tech Faculty, Staff, and Students.






CHANGING LIVES
IMPROVING LIFE

Services

Equipment & Adaptive Software

Alternate Format Text

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you and your Library

Library Accessibility Services

Library • Assistance • LCSD

LAS

Text Size: S M L XL

Library Accessibility Services (formerly the Library Centre for Students with Disabilities) is located in the Learning Commons area, on the Main Floor of the McLaughlin Library. LAS offers a range of services, software, and technology that enables students with disabilities to read, write and research more effectively. In order to use these services, including our adaptive technology lab, students must be registered with the Centre for Students with Disabilities on the 3rd Floor of the University Centre.

To find our services, go through the Library's main entrance and follow the black wayfinding line in the carpet. Turn right when you reach the double orange doors.

What's New?

The Library is now providing access to Kurzweil 3000 in USB format to CSD-registered students for 7-day loans. The three USB keys contain fully authorized versions of Kurzweil 3000 Version 11 and will work with computers running Windows XP and Vista. They are available for sign-out at the Library Circulation Information Desk – ask the LAS Coordinator for more information.

The LAS has added a LiveScribe Pulse Smartpen to its Try Before You Buy program. See the Pulse Smartpen in action.

If you're interested in borrowing the pen, contact the LAS Coordinator.

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Contact

liblcsd@uoguelph.ca


First Floor, McLaughlin Library
University of Guelph
Guelph, Ontario N1G 2W1

LAS Co-ordinator

Athol Gow
519-824-4120 ext. 52312



Partner in



The Learning Commons

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Guelph, ON, Canada N1G 2W1
519-824-4120 x53617

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IOWA STATE UNIVERSITY

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Phone 515 294-3642

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Disability Services
Phone 515 294-0444

Provided by: Stacks Management Unit; [staff contact information](#)

Location: Floor 1 of Parks Library, behind and west of the Circulation Desk

Hours: Full-time staff are available to assist you Monday-Friday, 8:00 am - 4:30 pm. For evenings and weekends, limited services are available. Please contact us before your evening or weekend visit for more assistance. The Stacks Management Unit is open all [Library Hours](#).

Library disability services and information:

- [Physical access to Parks Library building & collections](#)
- [Services & equipment available](#)
- [Books on tape and Closed Captioned video available in the Media Center](#)
- [Disability services at branch libraries](#)

Links to related ISU disability services:

- [Student Disability Resources](#)
- [Assistive Technology Laboratory](#)
- [Web page accessibility guidelines](#)

Links to external disability resources:

- [EASI \(Equal Access To Software & Information\)](#)
- [National Organization on Disability](#)

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Services for Persons with Disabilities

The Eisenhower Library provides a variety of services for patrons with disabilities. For assistance with special needs please contact the Support Services Office on A-Level at 410/516-8338.

Accessible Entrances

Ramped sidewalks and automatic doors are located at both the Quadrangle (Q-Level) and Charles Street entrances. An elevator for library users with disabilities is located in the alcove just North of the Charles Street entrance. The elevator has stops at the Main Level and the Quad Level.

Rest Rooms, Telephones, J-Card Value Transfer Station, Water Fountains

These accessible services are located throughout the building as indicated below:

- Restrooms - Q, M, A, and C Levels
- Campus Only Phones - M and C Levels
- Pay phones - M-Level
- J-Card Value Transfer Station (VTS) - C-Level
- Water Fountains - Q, M, A, and C Levels
- Study Desks and Computer Workstations
- Study desk, located in Current Periodicals on M Level
- Public workstations:
 - next to the Information Desk and in the Electronic Resource Center -- all located on M-Level
 - seated workstations - obtain a login at the Circulation desk between 8am - 8pm

Services and Special Equipment

The Eisenhower Library staff is pleased to provide additional services for the research and information needs of patrons with disabilities. Whenever possible, please provide advance notice to staff to help insure that specific needs are met. The following services are available:

- Retrieving Materials - Onsite requests for stacks materials may be made at the Circulation Desk or the Information Desk on M-Level.
- Document Delivery - Arrangements can be made with the Eisenhower Express Coordinator (410-516-8358) to have materials retrieved from the library. Books and articles will be delivered to Homewood offices or sent electronically to personal computers or fax machines. E-mail the Express Coordinator to request service.
- Viewing/Listening Station - An accessible-height viewing/listening workstation is located in the Audiovisual Center on A-Level.
- All areas of AV (A-level) have lights adjustable with dimmers.
- A scanner for converting a written document into an electronic file is available in Government Publications/Maps/Law Library, A-level.
- Circulation and Information desks have wheelchair height areas.
- Over 3900 AV items are close captioned or have English subtitles.
- ZoomText 9 is installed on most public PCs in the library. ZoomText is both a magnifier and a screen reader (screen reader requires headphones, which can be obtained in the Audiovisual Center on A-Level).
- An OPAL portable handheld video magnifier is available for use in AV, on A-level.
- A ZoomText large-print keyboard is available on a PC with ZoomText software on M-level.
- A Kensington Expert Mouse (trackball) is available for use in AV, A-level.
- A wheelchair accessible group study with an adjustable height study desk is on C-level.
- Lockers are available for patrons with special needs.

Emergency Services

Fire alarms throughout the building also flash for patrons who are hard of hearing. Patrons using wheelchairs are asked to let guards know when they are in the building so that they may be assisted during an emergency evacuation. Campus phones may be used to contact the Guard's Desk (x6-4814) for assistance during an emergency evacuation.

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Sheridan Libraries
3400 North Charles Street, Baltimore, MD 21218
(410) 516-8335
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SPOTLIGHT

[2010 Student Book Collecting Contest](#)

Do you have a great book collection? Do you need some extra \$\$\$? Sponsored by the Friends of the JHU Libraries, this contest recognizes the love of books and the delight in shaping a thoughtful and focused book collection. All undergraduate and graduate students enrolled in a degree program at Hopkins are eligible to enter.

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That All May Read . . .

National Library Service for the Blind and Physically Handicapped (NLS)

The Library of Congress

Through a national network of cooperating libraries, NLS administers a free library program of braille and audio materials circulated to eligible borrowers in the United States by postage-free mail.

[The 10-squared Club](#)



[NLS Kids Zone](#)

Learn:

- [What's new at NLS](#)
 - [NLS Collection Building Policy](#) (revised 12/31/2009)
 - [Louis Braille Bicentenary](#)
 - [Pictures and description of the NLS/BPH Digital Talking Book Player and Cartridge](#)
 - [Foreign Language Materials](#)
- [Who is eligible](#)
- [What is available](#)
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- [How to sign up](#)
 - [NLS Application for Free Library Service: Individuals, in English](#) [PDF: 1MB / 4p.]
 - [NLS Application for Free Library Service: Individuals, in Spanish](#) [PDF: 173KB / 5p.]
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- [Read bibliographies of braille and audio books](#) on various subjects

NLS/BPH Publications:

- [Reference Bibliographies, Circulars, Directories, Factsheets, and Added Entries](#)
 - [Link to a directory of our newsletters, *Flash*, *News*, and *Update*](#)
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Posted on 2010-10-13



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Faculty & Staff Directory

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Services

Library Access: Entrances

Entrances to all campus libraries are accessible for individuals using wheelchairs or scooters. Once in the library, some areas may not be fully accessible (eg. stacks may be too narrow, or shelving may be too high) but retrieval service by library staff is available.

Emergency Evacuation Procedures

Emergency evacuation procedures are in place in each library. In the case of an emergency, users with mobility devices or users who cannot navigate the stairs (as the elevators would not be operating) should proceed to an open or central area of the floor, where a staff member can find them and move them to a designated location.

Book / Journal Retrieval

This service may not be available *on demand* due to staff schedules and varying workloads. Individuals are encouraged to call, fax or email the appropriate library department with a list of required materials in advance of pickup, or to leave a list of materials to be picked up at a later time.

Photocopying

Photocopying from library materials can be done by library staff, for those individuals who cannot operate the self-service photocopiers. Again, advance notice of materials needed to be copied is desirable. Please contact the appropriate library department for assistance.

Scanning

Students with disabilities have exclusive use of the scanners in the two consultation rooms in the Mills Learning Commons. The room numbers are 213/D and 213/E.

Consultation Rooms

Students with disabilities are encouraged to book the consultation rooms in the Mills Learning Commons. Two are available: 213/D and 213/E. Rooms can be booked a maximum of three hours per day, half-hour after the library opens, and half-hour before closing.

Book Renewal: Online or by Telephone

Renewing library books online through the Book Renewal link (/mvaccount) in the Library Catalogue may be the most convenient method. For those unable to use online renewal, individuals with mobility impairments may renew library books by telephone, thereby avoiding the need to physically bring these books to the library for renewal. Please contact the Circulation department of the appropriate library (/contact/dept-directory) if you wish to renew books by phone.

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Office of Information Technologies


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OIT Home > Assistive Technologies Center

GET HELP WITH:

Select a topic 



Assistive Technologies Center

The Assistive Technologies Center (ATC) offers technology services to any member of the University community with an ADA-defined disability.

To use the ATC services, you must register with Disability Services and hold an active OIT Account.

Assistive Technologies Center F.A.Q.

Find out what services the ATC offers, what you need to be able to use ATC facilities and other useful information.

Hardware & Software

Find out what specialized hardware and software the ATC offers to the UMass Amherst community.

Related Links

A list of links on Web accessibility, software documentation and relevant organizations.

Related Pages

- Computer Classrooms
- Academic Computing

Last revised August 05, 2009

Getting Help

To get help with a computing problem:

Submit a Help Request


-or-

Contact the Help Desk


A109 LGRC
8:30 a.m. - 5 p.m.,
M-F
413-545-9400

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Office of Information Technologies

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ATC F.A.Q.
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Assistive Technologies Center F.A.Q.

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- [Where is the ATC?](#)
- [Who can use the ATC?](#)
- [What do I need to use the ATC?](#)
- [When can I use the ATC?](#)
- [What exactly does the ATC offer?](#)
- [Whom do I contact for ATC help?](#)
- [What if I want to bring my personal assistant with me?](#)
- [Do I need to provide anything of my own?](#)
- [What other policies should I be aware of?](#)

What is the ATC's mission?

The ATC's goal is to provide integration of assistive technology services to the UMass Amherst community. The ATC is a collaboration of Office of Information Technologies (OIT), Disability Services and the UMass Libraries.

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Where is the ATC?

The ATC is located on the Lower Level of W.E.B. Du Bois Library.

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Who can use the ATC?

The ATC is open to any member of the University community who has an ADA-defined disability and requires assistive technology support.

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What do I need to use the ATC?

Members of the University community who wish to use the ATC must register with Disability Services and also hold an active OIT Account. For more information, see [Disability Services](#) and [OIT Accounts](#).

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When can I use the ATC?

The ATC is open during Du Bois Library hours of operation. Assistance and consulting are available by contacting the Assistive Technologies Center Specialist, Rob Eveleigh, at atc@oit.umass.edu or 413-545-1613.

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What exactly does the ATC offer?

The ATC offers access to scanning equipment, optical character recognition software, document and screen reading software, voice recognition software, text enlargers, and other assistive technologies. For more information, see the ATC's complete list of hardware and software.

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Whom do I contact for ATC help?

Contact the Assistive Technologies Center Specialist, Rob Eveleigh, at atc@oit.umass.edu or 413-545-1613.

**Contact the help
Desk**

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What if I want to bring my personal assistant with me?

The ATC welcomes all clients and their personal assistants. However, assistants may not use the ATC for personal work. In cases where assistants do use the ATC for personal work, their assistant privileges may be revoked and they may not be allowed to work with their clients in the ATC.

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Do I need to provide anything of my own?

Yes, to save your files you must bring your own storage media such as a USB drive, or save your files to networked file storage. You will also need earphones if you use applications that generate audio output. Inexpensive earphones may be purchased at the University Store in the Campus Center.

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What other policies should I be aware of?

Please see [OIT Policies](#) for additional information.

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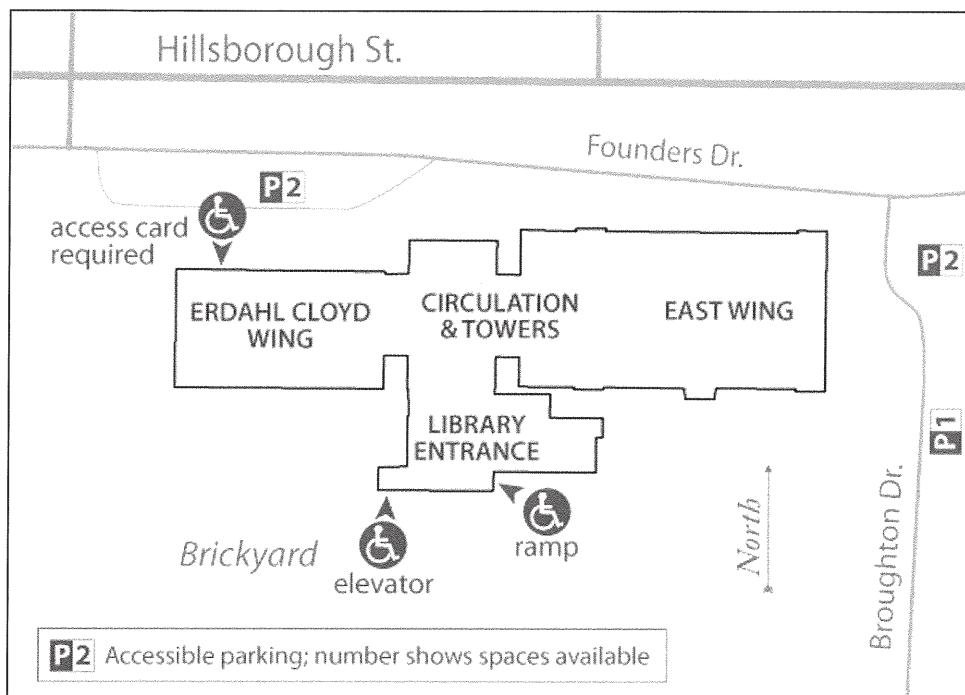
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Disability Services

Access to D. H. Hill Library Building



Parking

There are two parking places reserved for disabled users on the Hillsborough Street (north) side of D. H. Hill Library. There are other accessible parking locations throughout the campus, including some on the perimeter of the Brickyard near the

library.

Note that all parking spaces on campus require parking stickers that are issued through NCSU Transportation Department. For more information about accessible parking and permit applications, contact Transportation at 515-3424 or the Transportation Accessibility Coordinator at 515-1469.

The [NCSU Accessibility Map](#) (pdf) shows accessible parking, building entries, walkways, and other information for the entire NC State campus.

Unassisted Entry

From the Brickyard (main entrance):

The main entrance into D. H. Hill Library is located on the south (brickyard) side of the building, and there are two options for entry:

- A wheelchair-accessible ramp leads up to the bank of entry doors. The far right hand (Eastern most) door is a power-assisted door that can be operated by a push pad.
- Another wheelchair-accessible ramp runs parallel with the steps on the Western side of the main portico (near the Atrium) and goes down a level to a power-assisted door that can be operated by a push pad. Immediately inside this door is an accessible elevator that goes to the main entrance level.

Once inside the main entrance, accessible elevators are located to the right of the service desk.

From Hillsborough Street:

Individuals with disabilities who need to enter the building from the Hillsborough Street door (located at the West end of the building on the north side) can [apply for an access card](#). This electronic proximity card controls equipment that will temporarily deactivate the lock and alarms and will automatically open the doors to allow unassisted entry.

Once inside the building, an accessible elevator leading to the second floor of the Erdahl-Cloyd (West) Wing, is located to the left of the Hillsborough Street doors. An accessible elevator leading to the East Wing and other parts of the library is located past the newspaper section and down the hall to the left (beside the staircase that leads up to the main lobby).

- [More information on Unassisted Access](#) to D. H. Hill Library
- [Application for Access Card](#) for unassisted access from Hillsborough Street door

Assisted Entry

During hours that the Atrium dining facility is open, individuals with disabilities can obtain staff-assisted entry into the library via the elevator in that area. For assistance entering the library via that elevator, call 515-3364, using the telephone in the Atrium, and Library staff will bring the elevator to the ground-floor level.

Emergency Evacuation

In the event of an emergency evacuation of D. H. Hill Library, according to the Emergency Plan for the D. H. Hill Library, "Persons with disabilities who cannot leave the building without assistance should go to the nearest accessible safe area. Safe areas in the library are the enclosed stairways ... Neither the Fire Department nor Campus Police will check the building for persons who need help exiting unless they locate an emergency situation that requires building evacuation."

During an emergency, patrons with mobility impairments should proceed to the nearest stairwell and wait inside the stairwell on the landing. The Erdahl-Cloyd (West) Wing has an area of rescue assistance located in the stairwell closest to the elevator. There are two stairwells in the Bookstacks and several stairwells in the East Wing. The stairwells and sprinkler system in the East Wing and Bookstacks provide a sufficient measure of safety such that an area of rescue assistance is not required.

Patrons with mobility impairments should ensure that the emergency personnel are made aware of their location by sending word through others exiting the building, or by telephone if available (5-3333). NCSU Libraries personnel will notify the staff of the Libraries' Facilities unit if they are aware of patrons with

mobility impairments in the building. In the case of a real emergency, emergency personnel will automatically sweep every stairwell and floor to ensure all occupants are out, but knowledge of an individual's location can ensure that help arrives more quickly.

Please note:

- Sprinkler heads are zoned so they engage where a fire actually occurs and do not go off in a false alarm situation.
- When the alarms stop sounding, the issue has been resolved and a threat is no longer present.

Assistive Technologies in the Library

The NCSU Libraries' **Assistive Technologies Center** (ATC) houses technologies to facilitate library research and alternate format access to library materials for users with a variety of vision, hearing, and/or mobility related disabilities. Technology available includes:

- **Screen Reading Software**
- **Magnification Software**
- **Scanning Equipment**
- **Braille Embossers and Translators**
- Speech Recognition Software, Adjustable Tables and **Other Equipment**

Location and hours of the Assistive Technologies Center

The **Assistive Technologies Center** is located in Room 1402 on the Mezzanine level of the central towers--the same floor as the Main Circulation/Reserves Desk.

The facility is kept locked for security reasons. With a valid NC State ID, a key to the room can be borrowed from the Express Circulation Desk, or the Main Circulation/Reserves Desk.

The ATC is available **whenever D. H. Hill Library is open**, and no appointment is required.

Assistive Technologies Center Staff

Staff at the Reference Desk can provide general assistance in the use of ATC equipment and can help in selecting and using library resources. Library users who do not know how to operate independently the assistive technology in the ATC (particularly first-time users) can call in advance to schedule an appointment with a member of the Research and Information Services Department (515-2936) for an orientation to the ATC.

- For more information about the ATC contact **David DeFoor**, Technical Support Analyst (513-3961)
- See the list of **Related Resources for Students with Disabilities** for information about other services provided by NCSU and other organizations in North Carolina.

Accessible workstations, phones, and restrooms

In addition to the **Assistive Technologies Center**, there are height-adjustable tables in the West Wing as well as in the **Digital Media Lab**.

Two ADA-accessible public telephones (one campus and one pay phone) are available in the West Wing.

ADA-accessible restrooms are available on the first floor of the East Wing in the Learning Commons, the mezzanine of the first floor (East Wing), and on the first (women's) and second (men's) floors of the West Wing.

Reference Assistance

The staff in **Research and Information Services** (RIS) will be happy to assist users to identify pertinent resources, locate materials, and operate the various assistive technology and equipment available in the library. Users who anticipate needing extensive assistance in locating resources or using the **ATC** should allow ample time in advance of a deadline and call ahead for an appointment with one of the **reference staff**.

- Open a live online chat with a librarian on the **Ask Us** page; from information there you can also IM, text or e-mail library staff.

Book Retrieval

Disabled patrons who would like assistance retrieving materials directly from the bookstack shelves in D. H. Hill Library can seek assistance at the main Circulation Desk. Before submitting retrieval requests, call numbers must be obtained for all materials. Assistance in locating call number information is available at the Reference Desk (515-2935).

For requests submitted during regular weekday hours, materials will normally be retrieved within two hours. During evenings and on weekends, materials will normally be retrieved by the next business day. Retrieval times may be longer when staff is not available. All materials, except those retrieved for photocopy requests, will be held for pick-up at the main Circulation Desk. Similar retrieval services are available at the four branch libraries:

- **Design Library**
- **Natural Resources Library**
- **Textiles Library**
- **Veterinary Medicine Library**

If an item is not available at NC State, we will try to acquire the item on loan from another library through **Interlibrary and Document Delivery Services**.

Photocopy Services

Disabled users may request that copies be made through Interlibrary and Document Delivery Services, either by **submitting a request online** or by calling ILL at 515-2116 during **business hours**. Staff there will provide copies at the **self-service rate**. Articles are retrieved and paid for at the circulation desk. Please allow time in advance of a deadline when making use of this service.

There are also photocopy machines available in the Learning Commons, in the bookstack tower, and in the photocopy services lobby.

Reserves


Faculty members sometimes assign students to read articles or chapters in books of which the Libraries has only one or two copies. In order to make these high-demand items available to a large number of students in an efficient manner, faculty employ D. H. Hill Library's reserve service, located at the main circulation desk. Reserve material is located behind this desk; ask a staff member for assistance. Check-out of reserve material ranges from two hours to three days, depending on the wishes of the faculty member placing them on reserve. Once properly charged out, materials can be taken elsewhere in the building for reading or copying, such as to the **Assistive Technologies Center**.

Faculty also place items on **Electronic Reserve**. The collection of electronic reserve items can be searched by course number or instructor name. Electronic reserve items are text-searchable PDFs, designed for use with screen-reading software.

If you have questions about accessibility of electronic reserve course materials, please contact the staff at 919-515-3364 or via e-mail at: **reserves@ncsu.edu**.

Librarian Contact Information

For questions or comments, please contact **David DeFoor**, Technical Support Analyst (513-3961), or use the **Ask Us** page to chat with, IM, text or e-mail library staff.

**OHIO**
UNIVERSITY *Libraries*

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im | chat | text | phone | e-mail | skype | appointment

Find | Services | Collections | Library Info

Disability Services
Access and Parking
Adaptive Equipment
Adaptive Equipment Room (PDF)
Software

General Services for Persons with Disabilities
Retrieving Materials
Patrons who need assistance retrieving material from a library collection need only ask at a service desk. There may be a time lag as staffing may not always allow immediate retrieval. For best service please submit a list well in advance of your deadline.


Another option for students with mobility or other issues that limit access to our library collection is to register with the [Office of Disability Services](#) and then sign up for the library delivery service. Normally a service reserved for faculty and staff, delivery services are also available to students who have difficulty getting to the library because of a disability. For more information about this service, please contact the librarian listed at the bottom of this page.
Photocopying Assistance
Should a disabled patron be unable to operate copier, he or she may have the copying done by desk staff at the same price any patron would pay.
Reference Assistance
General reference assistance is available on the second floor at the Reference Desk. For specialized assistance, an appointment may be made with a [Subject Librarian](#). Call (740) 593-2699 for more information.
Contact Information
For more information about the Libraries' services for persons with disabilities, you can contact Chris Guder (guder@ohio.edu or 740-597-1975)

Archives & Special Collections | Fine Arts | Government Documents | International Collections | Music & Dance

OHIO University Libraries
Athens, OH 45701-2978
Phone: (740) 593-2699

Last updated: September 16, 2010
This page is maintained by Chris Guder.
Please use our [Feedback Form](#) for your questions, comments, and suggestions about the Libraries' services and resources.

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REFERENCE

FACULTY SERVICES


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About the Libraries: User Services:



Services for Persons with Disabilities

- Services
- Access
- Adaptive Equipment
- Major Libraries / Coordinators

The staff of the Rutgers University Libraries provide services and/or accommodations aimed at equalizing access to library resources. It may be to your advantage to make an appointment for non-routine accommodations so that appropriate staff can be scheduled to provide timely assistance.

Services

Some examples of the services that may be provided, in addition to services such as document delivery or interlibrary loan, include:

- retrieval of materials from the stacks
- physical assistance with searching the Libraries' online catalog, related databases, and manual files and assistance with using microform and audiovisual equipment
- reference or other assistance by appointment
- photocopying assistance for on-site copying
- modified reserve loan periods

For questions about more specific services at a particular library call the individual from each library designated as coordinator for services for persons with disabilities, or for a smaller library, call the number listed in this guide. For answers to questions relating to library system-wide services or suggestions for service improvement, call the Libraries' Coordinator of Services for Persons with Disabilities, Eileen Stec, at 732/932-9407 (x25). Services provided by the law libraries may vary; check with those libraries directly for more information.

For information about non-library services, call the Coordinator of Services for Students with Disabilities at your college of enrollment or affiliation (see: <http://disabilityservices.rutgers.edu>).

Access

All libraries are wheelchair accessible. Information on the best path to each library is available by calling the individual library directly.

The Libraries' online catalog and databases are available on the Libraries website at <http://www.libraries.rutgers.edu>. There are computers available in all the libraries and campus computing facilities, as well as remote access via your own computer connected to the University's network.

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Adaptive Equipment

The Libraries are continuing to acquire adaptive technology for patron use. The equipment is purchased with the understanding that it can be moved from library to library as user needs dictate and as feasible.

Six Kurzweil reading machines for visually impaired patrons are located in the Alexander, Douglass, and Kilmer Libraries, and the Library of Science and Medicine in New Brunswick/Piscataway; the Dana Library in Newark; and the Robeson Library in Camden. The Kurzweil machines are connected to computers so that data can be downloaded.

Five computers with WindowEyes software, which reads aloud what is on the screen, are available in the Alexander, Douglass, and Kilmer Libraries, and the Library of Science and Medicine in New Brunswick/Piscataway, and the Robeson Library in Camden. The Dana Library in Newark provides a computer with JAWS software which also reads aloud what is on the screen.

CCTV video magnifiers are located in the Alexander, Dana, Douglass, Kilmer, and Robeson Libraries, and the Library of Science of Medicine.

Major Libraries / Coordinators

ARCHIBALD S. ALEXANDER LIBRARY

169 College Avenue/College Avenue Campus
Coordinator: Joe Abraham - 732/932-7129 x132
Email: joseph.abraham@rutgers.edu
Access Services: 732/932-7851

The front of the building has an inclined entrance with automatic doors. Elevators, with accessible controls and Braille markings, connect all floors. There is designated parking in the nearby parking deck, in the parking lot on the Huntington Street side of the building and a handicapped parking meter on College Avenue at the main entrance. All rest rooms are accessible. There are accessible water fountains, telephones and study carrels. The copy center has an adapted photocopier.

LIBRARY OF SCIENCE AND MEDICINE

165 Bevier Road/Busch Campus
Coordinator: Holly Muller - 732/445-3854 x110
Email: hollym@rci.rutgers.edu
Access Services: 732/445-3854

The library has automatic outside doors. An outside ramp and rail lead from the parking lot, which has designated parking. First floor rest rooms have outside push plate door openers and adapted facilities. Telephones on the first floor are installed at wheelchair height. There are study desks designed for wheelchair access. Accessible parking spaces are located in lot #58 closest to the library entrance.

MABEL SMITH DOUGLASS LIBRARY

8 Chapel Drive/Douglass-Cook Campus
Coordinator: Chiaki Mills - 732/932-9411 x12
Email: ocicats@rci.rutgers.edu
Access Services: 732/932-9411(x14)

There is a wheelchair accessible ramp at the rear of the building and button at the door to ring for staff assistance. There is designated parking in the rear parking lot. There is elevator access to all floors. There is elevator access to all floors. Accessible water fountains and rest rooms are located on the main level and rest rooms on the ravine level.

KILMER LIBRARY

75 Avenue E/Livingston Campus
Coordinator: Kevin McGuire - 732/445-3163 x113
Email: kevinmcg@rci.rutgers.edu
Access Services: 732/445-3613

The main entrance has a ramp and automatic doors. Designated parking is available. Elevators connect all floors but assistance is needed to work the controls. Accessible rest rooms are located on all levels. The entire building is wheelchair accessible.

PAUL ROBESON LIBRARY

5th and Penn Sts./Camden Campus
Coordinator: Jean Madden - 856/225-2857
Email: jpmadden@camden.rutgers.edu
Access Services: 856/225-6033

The main entrance has a ramp with automatic doors. Elevators provide access to all floors. Rest rooms, water fountains, telephones, carrels and study tables are adapted to wheelchair use. Closest accessible parking is available in lot #1.

JOHN COTTON DANA LIBRARY

185 University Avenue/Newark Campus
Coordinator: Christine Ingram - 973/353-5223
Email: c Ingram@andromeda.rutgers.edu
Access Services: 973/353-5161

The library has automatic entrance and exit doors. Elevators, with selectors at wheelchair height and marked in Braille, connect all floors. Rest rooms, water fountains, campus telephones, and two photocopiers are adapted for wheelchair specifications. Accessible parking is available near the library entrance on the Plaza off Bleeker Street.

Last updated June 2010

URL: http://www.libraries.rutgers.edu/rul/lib_servs/disabil.shtml

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SYRACUSE UNIVERSITY Library

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Disability Services

Disability Services

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Staff Assistance

- Users are encouraged to let the staff know if they have any special needs, and the staff will assist the user, when possible, by providing extra reference assistance, retrieving materials, providing extra assistance in locating online research materials, or finding quieter places to study.
- Staff at the Interlibrary Loan office will try to locate and borrow large print editions of books and journals if students, staff, or faculty request them.
- Users in wheelchairs who need to visit the Circulation Desk can use a section of the desk that is at a lower height to accommodate wheelchairs.

Stacks Access

- The aisle width between the stacks in E.S. Bird Library accommodates wheel chairs.
- Stacks in the Science & Technology Library and within the Math, Physics, and Geology Libraries are not accessible to wheelchairs.
- Staff at the circulation desks in all of the Libraries will pull materials for students if the aisle width will not accommodate a wheelchair or if the material is too high to be accessible.
- Staff at the Reference Desks within the Maps and Fine Arts departments in E.S. Bird Library will also assist in pulling materials within those areas.

Study Spaces

- E.S. Bird Library provides "quiet rooms" that may be used by students with learning disabilities or by students with readers.
- Rooms are available to all students on a first-come, first-serve basis.
- The 4th floor Arts and Humanities Desk within E.S. Bird Library also has a quiet room that can be used for working with a reader or learning aide.

Photocopying Materials

Staff at Library service desks will assist library users with disabilities making copies on public copiers in their area using the patron's copy card.

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 Syracuse, NY 13244-5040 Fax: 315.443.2060

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The screenshot displays the Syracuse University Library website. At the top, there is a navigation bar with links for Databases, E-Journals, Articles, Surface, and Website. Below this is a search bar and a secondary navigation bar with links for Ask Us!, SEmail, MySlice, Blackboard, SU Home, SU Press, Google, Site Search, Site Map, Contact, and Your Accounts. The main navigation bar includes HOME, FIND, RESEARCH ASSISTANCE, SERVICES, ABOUT, HOURS, and HELP. The left sidebar contains a menu with links for Disability Services, Electronic Accessibility, Assistive Technology, Captioned Videos and DVDs, Building Accessibility, Accessible Parking, Key Contacts, and Local Links. The main content area is titled "Assistive Technology" and includes a breadcrumb trail: Home > Services > Getting Help > Disability Services > Assistive Technology. It also features a "Bookmark | Printer Friendly" link. The content is organized into two sections: "Reference Department, E.S. Bird Library; Science and Technology Library, Carnegie Building" and "4th floor, E.S. Bird Library". Each section lists available assistive technology with bullet points. The footer contains contact information for the Syracuse University Library, including the address (222 Waverly Avenue), phone (315.443.2093), fax (315.443.2060), and a list of links for various library services and policies. A copyright notice for 2010 is also present.

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Disability Services
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Captioned Videos and DVDs
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HOME FIND RESEARCH ASSISTANCE SERVICES ABOUT HOURS HELP

Home > Services > Getting Help > Disability Services > Assistive Technology

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Assistive Technology

Reference Department, E.S. Bird Library; Science and Technology Library, Carnegie Building

The following assistive technology is available for users in each location:

- Located in public areas, an adaptive technology station equipped with Jaws, Kurzweil 3000 Learnstation software, Zoomtext Magnifier and a large monitor for users with visual impairments and learning disabilities. These workstations also allow access to current software available on all of the Library's public workstations, including Window Eyes. These require a NetID and password or visitor registration to log in.
- Headsets for use with the adaptive technology station available from a nearby Service Desk.

4th floor, E.S. Bird Library


The following assistive technology is available for users:

- Located in a private room, two computer workstations equipped with Jaws, Zoomtext Magnifier, and a large monitor. These workstations also allow access to current software available on all of the Library's public workstations, including Window Eyes. These require a NetID and password or visitor registration to log in.
- One of these workstations has Kurzweil 1000 scanner and text reader software and Kurzweil 3000 Professional Color.
- The other of these workstations has Kurzweil 3000 Learnstation.
- Headsets for use with the adaptive technology station available from a nearby Service Desk.
- A large trackball mouse can be put on various computers upon request.
- Visualtek closed circuit TV to magnify text in books, magazines, and other paper documents.
- LOC talking books cassette player (for specially-formatted talking book cassettes)
- CCTV capabilities for viewing videos with closed captions.
- Captioned videos and DVDs and assistance searching for them in the Catalog.
- Assistance in locating scripts or captions for non-captioned videos.

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Disability Services

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HOME | FIND | RESEARCH ASSISTANCE | SERVICES | ABOUT | HOURS | HELP

Home > Services > Getting Help > Disability Services > Building Accessibility

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Building Accessibility

E.S. Bird Library

- The E.S. Bird Library has ramps and sidewalk cuts leading to both of its main entrances on the north and south sides of the building. These entrances are equipped with automatic door openers.
- Elevators service is available on every floor of E.S. Bird Library, and all elevators are equipped with Braille-encoded elevator buttons.

Science & Technology Library

- The Carnegie Building, which houses the Science & Technology Library and Math Library, has an automatic door opener on the east side of the building. A ramp inside this entrance leads to the main door of the Science & Technology Library, which also has an automatic door opener.
- Elevator service runs to the second and third floors but is not available for the fourth floor storage area. Library staff retrieves materials from the fourth floor for students who cannot access this area.

Math Library

The Math Library has elevator service from the Science & Technology Library that opens up within the Math Library itself, so users do not have to enter via the front door.

Belfer Audio Laboratory and Archive

The entrance to the Belfer building is level with the outside grounds and has an automatic door opener. Contact the Arts and Humanities Reference Desk about admission to Belfer.

Restrooms

- Restrooms with stalls that meet ADA compliance guidelines are available in the study area on the first floor of E.S. Bird Library.
- Other restrooms within E.S. Bird Library, the Science and Technology Library and the buildings that house the branch libraries have large-sized stalls with grab bars, but may not be fully accessible.

Fire Evacuation Procedures

E.S. Bird Library, the Science & Technology Library, and the branch libraries have fire evacuation procedures that include instructions for helping the disabled to evacuate the building in the event of an emergency. The fire alarm systems in E.S. Bird Library and Geology Library have strobe lights for the hearing impaired.

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The screenshot shows the Syracuse University Library website. The header includes the library logo and a navigation bar with links like 'Databases', 'E-Journals', 'Articles', 'Surface', and 'Website'. A secondary navigation bar contains links such as 'Ask Us!', 'SUmmail', 'MySlice', 'Blackboard', 'SU Home', 'SU Press', 'Google', 'Site Search', 'Site Map', 'Contact', and 'Your Accounts'. The main navigation bar includes 'HOME', 'FIND', 'RESEARCH ASSISTANCE', 'SERVICES', 'ABOUT', 'HOURS', and 'HELP'. The 'SERVICES' link is highlighted. Below the navigation bar, a breadcrumb trail reads 'Home > Services > Getting Help > Disability Services > Accessible Parking'. The page title is 'Accessible Parking'. The content area is divided into two sections. The first section, 'E.S. Bird Library/Belfer Audio Archive', lists four disabled parking spaces on the north side of the library and mentions that these spaces are also available for users of the Belfer Audio Archive. The second section, 'Science & Technology Library/Math Library', lists three disabled parking spaces available by the east side entrance to the Carnegie Building and mentions that users of the Science & Technology Library and the Math Library can park in these spaces. The footer contains the library's name, address (222 Waverly Avenue, Syracuse, NY 13244-5040), phone (315.443.2093), fax (315.443.2060), and a copyright notice (Copyright © 2010 Syracuse University Library. All Rights Reserved.).

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Databases E-Journals Articles Surface Website

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HOME FIND RESEARCH ASSISTANCE SERVICES ABOUT HOURS HELP

Home > Services > Getting Help > Disability Services > Accessible Parking

Bookmark | Printer Friendly

Accessible Parking

E.S. Bird Library/Belfer Audio Archive

- Four disabled parking spaces are located on the north side of E.S. Bird Library.
- These metered spaces are available for users of E.S. Bird Library and the Belfer Audio Archive.

Science & Technology Library/Math Library

- Three disabled parking spaces are available by the east side entrance to the Carnegie Building.
- Users of the Science & Technology Library and the Math Library can park in these spaces.

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The screenshot displays the Syracuse University Library website. The header includes the library's name and a navigation menu with links like 'Discover', 'Databases', 'E-Journals', 'Articles', 'SUrface', and 'Website'. A secondary menu lists 'Ask Us!', 'SUmmail', 'MySlice', 'Blackboard', 'SU Home', 'SU Press', 'Google', 'Site Search', 'Site Map', 'Contact', and 'Your Accounts'. The main navigation bar features 'HOME', 'FIND', 'RESEARCH ASSISTANCE', 'SERVICES', 'ABOUT', 'HOURS', and 'HELP'. The 'SERVICES' tab is active, leading to the 'Key Contacts' page. A left sidebar contains a 'Disability Services' menu with options: 'Electronic Accessibility', 'Assistive Technology', 'Building Accessibility', 'Accessible Parking', 'Key Contacts' (selected), and 'Local Links'. The main content area is titled 'Key Contacts' and lists two libraries: 'E.S. Bird Library' and 'Science and Technology Library'. Each library entry provides location and phone information, and a note about contacting Adina Mulliken for other accessibility services. The footer contains contact information for the Syracuse University Library, including the address (222 Waverly Avenue, Syracuse, NY 13244-5040), phone (315.443.2093), and fax (315.443.2060). It also includes a copyright notice for 2010 and a list of additional links such as 'About', 'Find Resources', 'Library Services', 'Research Assistance', 'Help', 'Faculty Support', 'Graduate Students', 'Undergraduate Students', 'Visitor and Alumni Support', 'Accessibility', 'Copyright', 'Privacy Policy', 'MYbrary', 'SUmmail', 'MySlice', 'Blackboard', and 'SU Home'.

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HOME FIND RESEARCH ASSISTANCE SERVICES ABOUT HOURS HELP

Home > Services > Getting Help > Disability Services > Key Contacts

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Key Contacts

E.S. Bird Library
For assistance locating and using Library resources:

- Location: 1st floor Service Desks
- Phone: (315) 443-4083 or (315) 443-5727

For assistance with other Accessibility and Disability Services, please contact with Adina Mulliken:

- Email: amullike@syr.edu
- Phone: (315) 443-9519

Science and Technology Library
For assistance locating and using Library resources:

- Location: Service Desks
- Phone: (315) 443-2160

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Home > Services > Accessibility

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Disability Services at Temple University Libraries



The Temple University Libraries provides support for students, faculty, alumni and guest visitors with disabilities. This page identifies the services and assistance available to library patrons with a disability.

David Dillard, Reference Librarian, is the Disability Services Liaison for the Paley and Science & Engineering Libraries. You can discuss special services and needs with Mr. Dillard by calling 215-204-4584 or email to jwne@temple.edu. For additional information and resources on disability services and resources please consult Mr. Dillard's Disabilities Guide. For additional information on services for students with a disability contact the university office for Disability Resources and Services.

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Library Access

The Paley Library building is accessible from the Bell Tower entrance or the Tuttleman Learning Center entrance. Accessible elevators provide access to all levels of the building. Owing to the building's age and the placement of book stacks, some areas of the stacks are not accessible to wheelchairs. In such instances, assistance is available as outlined below.

Assistance with Materials in the Bookstacks

The staff of the Paley Library Access Services Department are available to obtain needed books, bound journals and other materials from the bookstacks. When in the Library help can be obtained by proceeding to the Circulation Desk on the first floor of the Tuttleman Learning Center or, if in the stacks, using the service (red) phones located on both the east and west sides of the upper levels to request assistance from the Circulation Desk. Requests to have items retrieved from the stacks may also be made 24 hours in advance by phone or email. Please call the Access Services Department at 215-204-0744.

Assistance with Materials on Reserve

All items on hardcopy Reserve must be requested at the Circulation Desk on the first floor of the Tuttleman Learning Center

Assistance with Media and Microforms

Staff at the Media Services Desk on the lower level of Paley Library are available to provide assistance in obtaining and using resources from our media collection (DVDs, CDs, etc) or microforms collection. If desired, please e-mail or call at least 24 hours in advance at 215-204-8204 to make arrangements for assistance.

Assistance with Photocopying

Library staff can assist with 50 pages or less of photocopying and 24 hours advance notice for photocopy requests is appreciated. We cannot guarantee the ability to provide photocopying on demand. For questions about assistance with photocopying please contact David Dillard, the Libraries' Disability Services Liaison by calling 215-204-4584 or email to jwne@temple.edu.

Arranging Research Assistance

Librarians are available, by appointment, to provide research assistance. Assistance can take different forms including assistance with keyboarding a computer search, a consultation to help do research for papers and other assignments, or any type of activities to assist patrons with a disability to complete their research assignments and projects. To discuss research needs and/or set up an appointment with a Librarian please contact David Dillard, the Libraries' Disability Services Liaison by calling 215-204-4584 or email to jwne@temple.edu.

Assistive Technology

The Paley Library is currently in the process of updating its assistive technology for disabled students. As new assistive technology is made available it will be added to this page. Until then the assistive technology most frequently required is made available through Disability Resources & Services. The library website is available in a text-only, ADA compliant version. You can learn more about assistive technology at Temple University at the DRS web site.

SEL and Ambler Campus Libraries

Patrons with disabilities who need to use the Science & Engineering Library or the Ambler Library are advised to call in advance to obtain information about services and assistance for individuals with disabilities.

WHAT STARTS HERE CHANGES THE WORLD.
THE UNIVERSITY OF TEXAS AT AUSTIN

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Library Services For Users With Disabilities

MISSION

The libraries at the University of Texas at Austin are committed to providing access to information and library services to all users, including those with disabilities, in accordance with our overall **mission**.

SERVICES

- Reference and research assistance
- Paging library materials
- Borrowing library materials
- Copying
- Library instruction

ASSISTIVE TECHNOLOGY

- Perry-Castañeda Library** Main Reference Room (PCL 2.200)
- Perry-Castañeda Library** Assistive Technology Suite (PCL 3.106)
- Screen magnification software in UT Libraries
- TTY locations on UT Campus
- Instructions and tools

LIBRARY RESOURCES

- Online Braille Books**
Search the catalog of the National Library Service for the Blind for Braille books available online. A password is required to read the Braille books. Ask for assistance at the Information and Research Help Desk in PCL.
- Online Braille Magazines**
Read Braille magazines online from the National Library Service for the Blind. A password is required. Ask for assistance at the Information and Research Help Desk in PCL.

FACILITIES

- Wheelchair accessible workstations in UT Libraries
- Campus accessibility maps

POLICY

The university libraries are committed to providing access to our collections and services in compliance with the Americans with Disabilities Act. Our policy is to provide, whenever possible, arrangements that enable library users with disabilities to work independently.


- Services for Accessing Electronic Information
- Services for Accessing Print Materials
- Reference Services
- Library Instruction
- Borrowing Materials from UT Libraries
- Inter-Library Service
- Copying Services, Library Publications, Physical Facilities & Telecommunications Device for the Deaf (TDD)

CAMPUS AND COMMUNITY RESOURCES

- On Campus Resources
- Off Campus Resources

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 TEXAS TECH UNIVERSITY
Libraries

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TTU HOME

Administration

MY ACCOUNT

LIBRARY HELP

CAMPUS LIBRARIES

CONTACT

TTU Libraries' Disability Resources

Texas Tech University Libraries are committed to the principle that there shall be no difference in the treatment of persons because of race, creed, national origin, age, sex, or disability and that equal opportunity and access to facilities shall be available to all. This guide describes a number of services that the Libraries provide users who have disabilities. If there are any questions about these services, or if other assistance is needed, contact the Office of Library Administration at 742-2261.

Reference Services

Reference staff help patrons find information, in particular citations to books, journal articles, and other library materials. Subject Librarians specialize in the resources of specific disciplines, such as Psychology, Education, or Agriculture. Any library patron can request a consultation with either a Reference or Subject Librarian. These librarians can provide assistance in locating citations. Students with special needs may find this service especially helpful. Come to the Reference Desk or call the Reference Office at 742-2236 to make an appointment for a consultation.

- Assistive Software and Computer Equipment
- The University Library has several PCs equipped as follows:
 - Jaws (speech synthesis software)
 - Magic (screen magnification software)
 - Arkenstone/Ruby/Open Book (OCR scanning software that allows materials to be scanned and saved as text files) Duxbury Braille
 - Translator/DBT (can translate text files into Braille and Braille files into text)
 - There is also a scanner attached, a Braille embosser attached, and a CD burner with Roxio Easy CD Creator installed.

Document Delivery

Document Delivery is a service that provides all library users a convenient way to obtain library-owned materials.

Library Instruction

Orientations to the Library and its services, resources, and equipment are provided by Library Instruction program. Instruction is offered to both groups and individuals in the use of adaptive equipment and the Library Information System or to learn about services for students with disabilities. Students with special needs who prefer to attend library instruction sessions with their class may notify their class instructor or a Library Instruction Librarian (phone 742-2236) that they need assistance.

Relay Texas

Relay Texas is a telephone relay service that provides a connection between a person using a TDD/TTY and a person using a regular phone. Phone calls to the Library may be made by dialing 1-800-735-2989 on a TDD/TTY. There is no extra charge for this phone service. Long distance calls placed within the state of Texas will be billed to the caller at a discounted rate.

Wheelchair Access

There are ramps and automatic doors at both the east and west entrances to the Library building. Wheelchair-accessible study carrels are located on the west side of the first, second, and third Stack levels. Wheelchair-accessible restroom facilities can be found on the main floor, near Government Documents, and on the first and third Stack levels. A pay phone is located in the northwest corner of the Croslin Room. During the fall and spring semesters, a lift-equipped van provides campus shuttle service for students with disabilities between 5 p.m. and 4 a.m., Monday through Friday. Arrangements can be made to use the van by calling 742-3931 or by using the blue light phones.

Reader Services

Reader services are not provided by the Library. Students needing reader services should schedule a reader through customary resources, such as their Texas State Commission for the Blind counselor.



Services for ... Persons with Disabilities



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- [Alternate Format Materials](#)
- [Sources for Alternative Formats \(Electronic Texts, etc.\)](#)
- [Photocopying](#)
- [About Library Services for Persons with Disabilities](#)

Who to Contact

- The UW Library's contact person is Janet Wason, Co-ordinator, Library Services for Persons with Disabilities.
- She can be found in the Adaptive Technology Centre, on the Main floor of the Dana Porter Library.
- You may contact her at (519) 888-4567 x33012 or through e-mail at jewason@library.uwaterloo.ca

Using the Library Services

- To take advantage of all library resources and services available to patrons with disabilities:
 1. You must be a University of Waterloo student and must be registered with the campus [Office for Persons with Disabilities](#) (888-4567 x35082, located in Needles Hall, Room 1132).
 2. Get a "Letter of Recommendation to the Library" from your advisor in the Office for Persons with Disabilities (OPD).
 3. Then, make an appointment with Janet Wason (the Coordinator, UW Library Services for Persons with Disabilities) to register for these services.
- You will also want to become familiar with [building access and safety](#)
- For information on safety and evacuation procedures for the Libraries, see the [Library Safety Manual, section 2.6 and section 3.](#)
- Faculty, staff, alumni and Friends of the Library, must be registered with the campus Office for Persons with Disabilities (888-4567 x35082) to be eligible for the available services.
- Community borrowers, who have a disability, are also eligible for many of the services described below and must also register with the OPD to take advantage of these services. For more information contact [Janet Wason](#).
- Please note that priority for the use of these services will be given to students registered with the Office for Persons with Disabilities.



Adaptive Technology Centre



Though physically located in the Dana Porter Library, the [Adaptive Technology Centre](#) is available to all eligible users.

- Situated on the Main floor, it offers quiet study space and computer workstations equipped with adaptive software and internet access.
- The Centre is at the back of the library--when you enter, follow the contrasting path to the right of the Information Desk all the way to the door.
- The Centre is a fragrance-free zone.
- The Adaptive Technology Centre is open during all Library [hours](#).

Study Rooms and Workstations

- Study rooms and workstations are available on a drop-in basis.
- If you wish to book a favourite spot in the Adaptive Technology Centre, you may [reserve a room or workstation](#) in advance.
- New! Need a group study room (two or more people)? DC 1517 can be booked two days (or more) in advance. Contact Janet Wason at (519) 888-4567 x33012 or through e-mail at jewason@library.uwaterloo.ca
- The Library has more group and single study rooms that can be [booked online](#).

Davis Centre Library

- A workstation with Internet access on an electronically adjustable table in the RBC Information Commons.
- A group-study room (two or more people), DC 1517, that can be booked two days in advance. Contact Janet Wason at (519) 888-4567 x33012 or through e-mail at jewason@library.uwaterloo.ca
- More group and single study rooms that can be [booked online](#).
- An Optelec Clearview+ Video Magnifier(CCTV) in room 1522; use your WatCard to sign out the key from the Circulation Desk.



Research Assistance

- Janet Wason will provide individual assistance on using the Library's catalogue, research databases and other electronic resources by appointment or on a drop-in basis.
- If you require in-depth subject assistance, arrangements will be made with the [subject-specialist librarian](#) for further help.
- The Library's [Ask A Librarian](#) service offers reference assistance by e-mail, chat or telephone.
- We offer term-loan borrowing privileges. Please contact Janet Wason for more information.

Retrieving Library Materials

- Eligible users may take advantage of the Library's [UW @ UW](#) retrieval service. For more information, please contact Janet Wason.
- Janet Wason or staff at the Circulation Desk will retrieve one or two urgently needed items as soon as possible.
- Circulation Staff can retrieve up to 10 items by the next workday. Please provide them with a list of the titles and call numbers.



Campus Book Delivery

- Circulation Services staff will send circulating library materials (up to 5 items) to users on campus via interoffice mail.

- Titles and call numbers must be given to Circulation Services.
- You can do this in person, by phone at (519) 888-4883, or by e-mail to our [Book Delivery Service](#)

Alternative Format Materials

- Janet Wason will search for and order textbooks available in alternative formats, whether [Braille](#), [audio](#), [large print](#) or electronic files.

Sources for Alternative Formats (Electronic Texts, etc.)

- The Library's collection of online books and other electronic sources is growing daily. Check out our [Research Databases](#) page for many of our listings.
- We have collections such as [Early English Books Online](#), [NetLibrary](#), [Safari Tech Books](#) and much, much more. Take a look at our [Books Available Online](#) page for a more complete listing.
- Many other websites provide access to [alternative format materials](#)



Photocopying

- Students registered with the Office for Persons with Disabilities may be eligible for photocopying or print-enlarging services at Express Copy in the Dana Porter Library or at Davis Copy in the Davis Centre.
- Please check with your OPD Advisor to see whether you qualify.

About Library Services for Persons with Disabilities

- "The University of Waterloo Library endeavours to provide equitable access to library facilities and materials to all members of its community. In acknowledging the need for alternatives by some individuals to standard library services, and in modifying both the physical structure and policies within the library system, the library is working towards providing independent access by everyone to the library's resources."
- To this end, and in compliance with the Ontarians with Disabilities Act, the Library has published its first [Accessibility Plan](#).
- As part of the plan, the Library surveyed the information and accessibility needs of students with disabilities. The [survey](#) was carried out in conjunction with the Office for Persons with Disabilities.
- In 2004, the Ross and Doris Dixon Charitable Foundation created an [Adaptive Technology Fund](#) to assist with purchasing equipment and furnishings that enhance the Library's services to persons with disabilities. The inaugural purchase by the Library was a colour video magnifier to be used by patrons with low vision. We are grateful to the Foundation for their continuing support.
- In 2005, the Ontario Government passed the [Accessibility for Ontarians with Disabilities Act](#) (or AODA).



Contact Information:



[Janet Wason](#), Library Assistant/Coordinator,
Library Services for Persons with Disabilities
Adaptive Technology Centre
Dana Porter Library
University of Waterloo Library
Waterloo, Ontario N2L 3G1
(519) 888-4567 x33012

Last Updated: November 26, 2009

University of Waterloo Library
200 University Avenue West
Waterloo, Ontario, Canada N2L 3G1
519 888 4883



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Yale University Library

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Library Assistance for Persons with Disabilities

The Yale University Library serves as an important research and educational resource for the students, faculty, and staff of the Yale community. In order to ensure all users equitable access to the library's collections, public services, and web resources, the library has developed a program of services that enable users with disabilities to take full advantage of its offerings.

The following services will be available to persons with disabilities upon request:

Finding and Using Library Materials

- Assistance to facilitate the use of finding aids (online and physical)
- Paging of books from stacks and shelf areas (may be on a delayed basis)
- Assistance in ascertaining the availability of books and periodicals housed in Yale libraries
- Extension of reserves or loan periods or modification of other lending rules on an individual basis when possible
- Telephone assistance with finding out the status of an item on Orbis, the online catalog. On an individual basis, library staff will check to see if an item is on the shelf (may be on a delayed basis)
- Ensuring of access to microform readers, computers, and other pieces of information technology
- Assistance with photocopying of a limited number of pages from books and journals (may be on a delayed basis)

Reference Assistance

- Advice about access to specialized online information sources
- Explanations and descriptions of sources of specialized information
- Help with numerous bibliographic citations
- Instruction on how to use available library technologies located at adaptive workstations

Proxy Cards

Users with disabilities are eligible to obtain a proxy borrower's card from the [Information Services](#) for a specified friend or attendant to borrow library materials on their behalf. Proxy cards for non-students/staff will be determined on a case-by-case basis depending on an applicant's particular circumstances.

Public services representatives from each of the Yale libraries should be contacted with any questions you may have regarding these services. For more information on university-level assistance for Yale students and staff with disabilities, contact the The Office for Equal Opportunity Programs.

Public Service Representatives [from each of the Yale libraries]

Access Services/Circulation [Sterling Memorial Library/Bass Library]

Cindy Greenspun, Access Services Supervisor, Access Services

Tel. 436-4672

Brian Kiss, Library Services Assistant

Tel. 432-1857

Area Studies [African, East Asian, Judaica, Latin American, Near East, Slavic & East European, and Southeast Asia collections]

Temporarily Vacant

Haas Family Arts Library [including Arts of the Book Collection, Classics Library, Drama Library, and Visual Resources Collection]

Holly Hatheway, Assistant Director for Access Services

Tel. 432-6219

Beinecke Rare Book & Manuscript Library

Doreen Powers, Manager of Administrative Services

Tel. 436-4946

Divinity Library

Susan Burdick, Circulation Manager

Tel. 432-5288

Law Library

Martha Clark - Information Access Manager

Tel. 432-1609 (Weekdays Contact)

Cesar Zapata - Collections & Access Coordinator

Tel. 432-7294 (Weekends Contact)

Library Administration Services/Human Resources

Amy Burlingame, HR Supervisor and Staffing Representative

Tel. 432-1810

Diane Turner, Associate University Librarian for Human Resources, Organizational Development and Community Relations

Tel. 432-1810

Library Building Operations

John Vincenti, Manager, Building Operations & Security

Tel. 432-1773

Manuscripts & Archives

Michael Frost, Library Service Assistant

Tel. 432-1764

Medical Library [including Epidemiology and Public Health Library]

Betty Whittemore, Senior Administrative Assistant, Medical Library

Tel. 785-5352

Music Library

Richard Boursy, Archivist

Tel. 432-7883

Research Services & Collections [Sterling Memorial Library/Bass Library]

Lucille Houde, Library Service Assistant

Tel. 432-1783

Science libraries [Kline Science, Engineering & Applied Science, Geology, Sterling Chemistry, Forestry, and Mathematics libraries]

Marybeth Bean, Manager, Kline Science Library
Tel. 432-3443

Social Science libraries [including Government Documents and Information Center and Seeley G. Mudd Library]

Judith Carnes, Social Sciences Librarian and Coordinator of Instruction/Training
Tel. 432-3306

Web, Workstation, and Digital Consulting Services

Meng Tang, Senior Programmer Analyst
Tel. 432-1847

Available Adaptive Technology

Haas Family Arts Library

Classrooms available for persons with reading assistants.

All individual study rooms are wheelchair-accessible with one smaller room equipped with a VHS/DVD

/Audio workstation

Wheelchair-accessible workstations.

Bass Library

Classrooms available on a scheduled basis for persons with reading assistants

All individual study rooms are wheelchair-accessible and sound-proof for persons requiring space to work with reading assistants, play audiotapes, take oral examinations, etc.

Two wheelchair-accessible public workstations (one with large screen)

Wheelchair-accessible carrel (may not suit all wheelchairs)

Wheelchair-accessible photocopy machine located on the men's room side of the upper level, past the display cases

Beinecke Rare Book & Manuscript Library

Currently testing screen reader software that will translate Beinecke's manuscript finding aids into voice output (software could be made available on demand)

Divinity Library

Adjustable table in the reference room

PC with large print keyboard, glare screen, and trackball

Engineering & Applied Science Library

PC with large screen, large letter keyboard, Zoom Text magnification, and headphones

Forestry and Environmental Studies Library

Hand-held print magnifier available from the circulation desk.

Kline Science Library

Adjustable table

Hand-held print magnifier

PC with large print keyboard, large screen, trackball, and headphones

Wheelchair-accessible photocopier

Zoom Text Magnification with text speech Instructions

Manuscripts & Archives

PC (NT 4.0; 21" Monitor; 32 MB Graphics Card)

Wheelchair-accessible workstation

Medical Library

Microsoft accessibility options (e.g., for increasing the font size display of web pages) available on PC workstations

Wheelchair-accessible photocopier in the photocopy room

Social Science Library

Adjustable table in the reference room
PC with large print keyboard, large screen monitor, and trackball

Sterling Memorial Library

PC with CCTV [magnifies printed text] in the Linonia & Brothers (L&B) Reading Room
Wheelchair-accessible photocopy machine located across from the Privileges Office

Physical Accessibility Information

Haas Family Arts Library

The newly remodeled library is wheelchair accessible.

Bass Library

The building is wheelchair-accessible. An outside elevator (located in the pavilion entrance to the Thain Family Cafe and the Bass Library) will take the reader directly to the Bass Library.

To get to the Sterling Memorial Library from the Bass Library, readers with wheelchairs should take the elevator one level up to the tunnel connecting Bass Library and Sterling Memorial Library. Once through the tunnel, in the Wright Reading Room, turn left to the elevator and proceed up to the main level and the Sterling Memorial Library nave.

Beinecke Rare Book & Manuscript Library

The building is wheelchair-accessible via the doorway on its south side. The guards, who are on duty during library hours at the desk on the street-floor level, will assist anyone needing to use the elevator to reach the exhibition floor or readers' services on the court level. The restrooms, on the court level, are wheelchair-accessible according to current codes.

Chemistry Library

The building and one floor of the library are wheelchair-accessible (through elevator in the BASS building and connection on 4th floor).

Classics Library

Persons with wheelchairs must call the desk (432-8054); the elevator goes to the fifth floor only with a key.

Engineering & Applied Science Library

The building and one floor of library are wheelchair-accessible. A wheelchair-accessible restroom is located on the lower level of the building.

Geology Library

The building and one floor of library are wheelchair-accessible. A wheelchair-accessible restroom is available on the 1st floor of the building.

Kline Science Library

The building and one floor of library are wheelchair-accessible. Wheelchair-accessible restrooms are available in the library.

Mathematics Library

One of the 3 rooms of the Mathematics Library (LOM 223) is wheelchair-accessible. Library readers can use an elevator in Dunham Lab and take it to the 4th floor, proceed down the corridor, and over the bridge to reach the Math Library.

Medical Library

The library is wheelchair-accessible via the entrance on 333 Cedar Street. Elevator access to the basement collections is available.

Social Science Library (service point for Government Documents)

The building is wheelchair-accessible. The building has no elevator nor wheelchair-accessible restrooms.

Sterling Memorial Library

The building is wheelchair-accessible via the High Street entrance. Readers who require assistance to

get into the Sterling Memorial Library should ring the doorbell (located to the right of the right-most door). A security book monitor will open the door and assist the reader into the library.

Other Resources Available on Campus

[Accessibility Maps of Yale University](#)

[The Advisory Committee on Resources for Students and Employees with Disabilities](#)

[Office for Equal Opportunity Programs](#)

[Resource Office on Disabilities](#)

[Wheelchair-Accessible Rooms at Yale University](#)

Library Policy

[Policy Statement, Library Services for Persons with Disabilities](#)

[Report of the Task Force on Services for Persons with Disabilities](#)

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