Facility Descriptions
Continuing dependence on developing and maintaining large print collections has compelled many large academic libraries in the United States to address chronic shelving overcrowding and the growing need for learning spaces. There are numerous examples of the diverse storage solutions applied by universities and large public libraries.

A thorough investigation of these possibilities in the last few years has shown that the University at Buffalo Libraries’ dire space needs are best served by leasing an off-campus, made-to-order, compact storage facility from a commercial building developer. A report by a SUNY-hired, library space planning expert has corroborated this position.

This new facility is now a reality. Following the general guidelines that Harvard and other institutions have used to build high-density storage facilities, the UB libraries Annex has been constructed and is located on Rensch Road across Home Road near UB’s North Campus.

To relieve overcrowding of book stacks in all of the UB Libraries, and to provide minimal space for continuing growing of collections, the new high-density center will house about 1.5 million volumes. The Annex also included a reading room, a document delivery center, staff work areas and parking.

Moving materials to the Libraries Annex will provide some opportunities to redesign existing library space to enhance study facilities, computer areas, and learning spaces. However, transferring 1.5 million volumes to the Libraries Annex provides about 10 years of essential growth space for print collections which will continue to require over 75 miles of shelving.

Hours
Monday-Friday, 8:30am to 5pm

Location
The Annex is located close to both UB campuses, on Rensch Road across Sweet Home Road from UB’s North Campus.

- FAQs
- Document Delivery Service Policy Statement
Collections used less frequently or requiring controlled-environment storage are housed outside the library and are retrieved weekdays, upon request.

**Retrospective Research Collections Center**

KSL's Retrospective Research Collections Center houses older materials and/or materials that are used infrequently enough to be stored outside of the library, thus making more space available in the library for new or heavily-used materials. Retrospective Research Collections Center currently houses approximately 150,000 volumes which appear on catalog as "UL Storage." Collections at the RRCC include:

- older bound periodicals
- brittle books
- government documents
- Case doctoral dissertations
- Case masters' theses 10+ years old (sciences, engineering, management)
- Case masters' theses 20+ years old (humanities, social sciences)
- less frequently-used monographs.

Materials are brought back by request from the Retrospective Research Collections Center to the Kelvin Smith and Kulas Music Libraries every weekday afternoon.

Additional information and an online request form is available for weekday retrievals from the RRCC to the Kelvin Smith Library.

**Visiting the Retrospective Research Collections Center**

Researchers also may make appointments to visit the Retrospective Research Collections Center to use materials and have staff assistance. Circulation services, photocopy equipment, and a study room are also available. Visitation is by appointment: 216-368-4319

Retrospective Research Collections are located at the Case Cedar Service Center, 10620 Cedar Avenue, one block west of the intersection of Stokes Blvd. and East 107th Street. Visitors are welcome, by appointment. (216-368-4319)

**Iron Mountain Collections**

Collections that require more controlled storage are housed in the Iron Mountain/National Underground Storage facility, and are retrieved weekdays if
requested by 2:00 p.m. Books retrieved from Iron Mountain may circulate unless the condition of the book warrants in-library use only. Copies of Iron Mountain journal articles may also be requested.

Case students, faculty, and staff may find additional information and complete an online request form for weekday retrieval of Iron Mountain materials to the Kelvin Smith Library.

Last updated on 8/19/2005
The Library Annex

The Library Annex is a high-density storage facility for low-use library materials. The transfer of such materials to the Library Annex increases the space available for users in the main campus library buildings and provides conservation-level environmental controls for books and journals, archives and manuscripts, and rare and fragile materials. All materials in the Library Annex are represented in the Library catalog and may be requested for use. The Library Annex is located on KU’s west campus and designed on the Harvard model. It will have an initial capacity of 1.6 million volumes.
STORAGE FACILITIES

Because the University of Kentucky Libraries' collections have outgrown the space available in its campus libraries, the Libraries utilizes space in two storage facilities, one located on the Lexington campus and the other located off campus. Lesser-used monographs, older journal runs, some materials managed by the University Archives & Records Program and some materials held by the Libraries' Special Collections are among the materials housed in storage.

Electronic Availability

Some of the materials in storage are also available electronically. Check the Libraries' E-Journals Database for information on electronic availability and connectivity.

On Campus Storage

Library materials stored on campus are located in closed stacks within the King Library Addition. Cataloged items that are stored at this location appear in the Libraries' online catalog, InfoKat, with the location designated as 'King Storage Retrieval'. Requests for items stored in the King Building may be made in person at the International Documents and Research Collections service desk, room 310E, King Building during regular library hours, or requests may be submitted electronically any time using the Storage Retrieval Form.

Off Campus Storage

Library materials stored off campus are housed in a commercial storage facility owned by Kentucky Underground Storage, Inc., located in Wilmore, Kentucky. Cataloged items that are stored in this location appear in the Libraries' online catalog, InfoKat, with the location designated as 'Off Campus Retrieval'. Requests for items stored in this location may be made in person to staff in the Young Library Interlibrary Loan Department during working hours, or may be submitted electronically any time using the Storage Retrieval Form.

Who May Borrow?

Material housed in either storage facility may be requested for retrieval by any library patron at no cost. Certain materials such as material in microform formats (microfiche, microfilm and microcards) and periodicals may be restricted to in-house use after retrieval. After retrieval, patrons will be notified of availability for pick-up at the library.

Request Form

Use this form to request retrievals from either storage facility.

When Will the Materials be Available for Use?

Items requested before 4:30 pm. Monday – Thursday are usually available at Young Library by 2:00 p.m. the following day. Items requested after 9:00 a.m. Friday and over the weekend are usually available at Young Library by 2:00 p.m. the following Monday.

For more information about storage materials, contact Young Library Document Delivery Services.

Last update: 2006-03-16 10:38:59
The Satellite Shelving Facility (SSF) is a closed-stack, 20,000 square-foot building on the main NC State campus that provides high-density, environmentally controlled shelving for books, audio-visual, microform, and Special Collections materials. Over 90 percent of the SSF collection is made up of bound journals that ceased publication or whose subscriptions were cancelled prior to 1995. Other materials housed there include archival and manuscript materials from the Libraries’ Special Collection Research Center, and low-use microforms.

**Contact / Staff**

(919) 513-7190  
(919) 513-7186  
satellite@ncsu.edu  
2731 Sullivan Drive  
Raleigh, NC 27695

Michael Wallace, Supervisor  
Johnnie Pippin
About High Density Storage

The Penn Library’s High Density Storage facility opened in July 1998 to house low-use research materials from the Penn Library collection. The facility, just a few blocks from the main campus, is located at 3001 Market Street, opposite 30th Street Station. This facility will hold up to 2 million volumes and is expected to accommodate the Library’s shelving needs for twenty years, allowing less-used materials to be removed from core collections in the 15 Penn Libraries, and ensuring space for new acquisitions.

Two full-time staff manage the extensive day-to-day operations at the facility, including retrieving requested material, photocopying articles, shelving newly processed materials, and assisting members of the public.

High density facilities emphasize shelving efficiency. Materials are sorted and shelved by size on specially designed units that stand 18 feet high. We use a special lift to retrieve volumes stored on the high shelves. Because of this, the storage portion of the facility is not open to the public. Instead, requested materials are delivered twice a day to Van Pelt, and once a day to the other Penn Libraries.
The Research Collections and Preservation Consortium (ReCAP) is located at 400 Forrestal Road, on Princeton University's Forrestal Campus in Princeton, New Jersey. ReCAP is a high-density, environmentally-controlled shelving facility jointly owned and operated by Columbia University, The New York Public Library and Princeton University. ReCAP was designed and constructed to provide high-density shelving for library items, an excellent environment for preserving items and an inventory and retrieval system for easy and sure access to items for library users. ReCAP's environment is ideally suited for the shelving of all low use items, paper based and sensitive media formats. Most individual items are sorted by size and placed in open-top trays which are stored on an appropriate-sized shelf, in order to store the maximum number of items in the minimum floor area. ReCAP's four modules can accommodate approximately seven million volumes using a high density shelving system. The sophisticated inventory control system keeps track of item locations and produces picking lists for requested items. Items housed at ReCAP will be identified in the local catalogs with a direct web link to a request form. After a request is received, items will be delivered next day to consortium members.

Size and Description
ReCAP planning began in February 1999. Ground was broken August 2000 for the state-of-the-art book depository style building with steel frame tilt-up concrete walls, floors of "very flat" construction, and steel roof. ReCAP's initial phase consisted of three separate modules for storing items, a processing area and office area. Module 4 came online in 2005. There are 5 receiving docks, two for van access, three for semi truck deliveries. The total building footprint is 84,296 square feet. Each high-density library shelving module is approximately 210 feet long, 70 feet wide and 38 feet high, 14,588 square feet. The modules have no windows. ReCAP's second phase consisted of an additional module of the same size as those in the first phase. The processing area is 151 feet long by 130 feet wide or 18,736 square feet. The office area is 4,181 square feet. The ReCAP facility is modular by design, so additional shelving modules can be added as needed. The site will allow for the eventual construction amounting to 218,820 square feet of storage space for 37.5 million items.

Shelving
The four modules consist of six aisles with 37 ladders (vertical shelving sections) on each side of the aisle. Each ladder incorporates 30-foot high adjustable shelving, the individual shelves measure 56 inches by 36 inches. Items are reached with a mechanical forklift or "order picker" typical of warehouse operations. Guide rails around shelving provide for automatic steering.
of the order picker. Custom magnets have been installed at the end of aisles to automatically slow down the order picker before entering the main thoroughfare of the facility. The shelving vendor is Morgan Marshall of Chicago Heights, Illinois. The Raymond order pickers were purchased from Arbor Material Handling, Inc. in Willow Grove, Pennsylvania.

**Capacity**

The four modules will collectively house approximately 7 million volumes or book volume equivalents. Items are sorted by size, both width and height and stored in trays made from acid-free cardboard to prevent deterioration of items. Trays are stored on appropriately-sized shelves to achieve the highest storage density. Trays are manufactured by Temple Inland Packaging Company, Binghamton, New York. ReCAP has 16 different size trays. Items at ReCAP are not arranged in call number order, but are shelved according to size. For book collections, this means each book's physical size dictates where it gets shelved, not its subject matter or author. All items must arrive at ReCAP barcoded, clean, and either in good condition or in an appropriate preservation container. Since access to items stored at ReCAP is exclusively through bar code identification, adequate records to identify items by other means must be created and maintained by and at the owning library.

**ReCAP Statistics**

**Occupancy**

January 2, 2002.

**Staff**

Staff consists of an Executive Director, Supervisors, an Administrative Assistant and 10 Processing Assistants. Staff are full time Princeton University employees.

**Hours and Directions**

ReCAP service hours are Monday to Friday, 7:45 am to 8:00 pm.

**Princeton University holiday schedule.**

**Directions to ReCAP**

**Virtual tour of ReCAP**

**Links to other shelving facilities**

For Additional Information:

Phone: 609-258-3388
Fax: 609-258-7633

or contact Eileen Henthorne, Executive Director, 609-258-1517 or Orla Mejia, Administrative Assistant, 609-258-7622.

rev. 081606
Library Materials in ARCC and RDL

Overview: In addition to its role as the home of the University Archives and the Regional and Special Collections, the Archives and Research Collections Centre (ARCC) and the Research Depository Library (RDL) hold a large number of low and medium use print journals and monographs in a high density environment. These items are stored in specially designed book trays and placed on a high density shelving system that is approximately 30 feet high. The items are retrieved by the ARCC resource support staff using an orderpicker (modified lift truck).

Access to Materials: Library materials, (materials with the catalogue location codes "ARCC Delivery Loan", ARCC Delivery Lib Use Only", "RDL Delivery Loan", RDL Delivery Lib Use Only") are requested by students, faculty and staff at Western through an online form in the Shared Library Catalogue. Read explanation of the location codes.

Items are pulled and sent to a pick-up location, selected by the requestor, within 2 business days.

Monday - Friday, all year: processed requests are delivered to the Weldon circulation desk once a day, by 10am. Shipments to other libraries leave the ARCC by truck by 9:30am

Saturday and Sunday, summer term: requests for material are not processed on the weekend. Requests received after mid-Friday are processed on Monday morning.

Saturday and Sunday, fall and winter terms: requests for material received after mid-Friday are processed on Sunday. There is one delivery to the Weldon circulation desk, by 11am for material where "Weldon Library Circulation Desk" is the selected pick-up location.

To learn more about requesting material, please click: How do I Get Materials from ARCC or RDL.

Please note that Library items may not be requested through the public reading room in the ARCC. They must be requested through the Shared Library Catalogue. If you are interested in requesting Regional or Special Collections items, please read Reading Room Requests (PDF).

Electronic Document Delivery: The ARCC and RDL also provide an Electronic Document Delivery service (EDD). EDD allows individuals to choose journals in the Shared Library Catalogue and request specific articles. The articles are scanned by ARCC resource support staff and placed on a server. Requestors are sent an email containing a link to the article as well as a password and PIN. To learn more about EDD please click on How Do I Request Electronic Document Delivery. Please note that a valid Western ID is required for this service. This service is not to be confused with document delivery through Interlibrary Loans.

Explanation of Location Codes

<table>
<thead>
<tr>
<th>Location Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ARCC Delivery LOAN</td>
<td>Location codes for low and medium use library materials stored in the high density module. These items are retrieved through the Shared Library Catalogue for delivery to pick up locations throughout Western Libraries. Materials with these descriptions may not be requested through the Reading Room. To access these items, press the &quot;Request Item&quot; button in the catalogue and enter name, University ID and pick up location. Get more information.</td>
</tr>
<tr>
<td>ARCC Delivery LIB USE ONLY</td>
<td>Location codes for material found in closed stacks. To access these items either telephone: 519 661-2111 ex. 81111, send an email to Western Archives, or come to the Reading Room in person and request that the item be retrieved. These items can be used only in the Reading Room during the hours of opening.</td>
</tr>
<tr>
<td>RDL Delivery LOAN</td>
<td>Location codes for material found in the ARCC Reading Room. These materials can be used only in the Reading Room during the hours of opening.</td>
</tr>
<tr>
<td>RDL Delivery LIB USE ONLY</td>
<td>Location codes for material found in closed stacks. To access these items either telephone: 519 661-2111 ex. 81111, send an email to Western Archives, or come to the Reading Room in person and request that the item be retrieved. These items can be used only in the Reading Room during the hours of opening.</td>
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</tr>
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<td>ARCC archives NO LOAN</td>
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</tr>
</tbody>
</table>
Service Policies
A. LIBRARY COLLECTIONS

A1. Requests for materials may be made via the Libraries’ Catalog [http://library.ua.edu/].

A2. Articles from periodicals will be provided in the manner preferred by the requestor. Options include email, PDF, fax, or the original in the bound volume.

A3. Items identified in the Libraries’ catalog as circulating may be borrowed from the Annex and checked out according to University Libraries’ Circulation Policies.

A4. Items identified in the Libraries’ catalog as non-circulating may not be checked out to patrons. However, they may be retrieved from the Annex and used in a library on campus.

A5. Items are retrieved from the Annex twice a day Monday through Friday. Items are not retrieved on weekends or University holidays.

A6. If an item request is received before 10 a.m. Monday through Friday, the item will be available at 1 p.m. the same day at the University Libraries location selected by the user. If an item request is received before 2 p.m. Monday through Friday, the item will be available at 4:45 p.m. the same day at the University Libraries location selected by the user. If an item request is received after 2 p.m. Monday through Thursday, the item will be available at 1 p.m. the next day at the University Libraries location selected by the user. If an item request is received after 2 p.m. Friday, the item will be available at 1 p.m. the following Monday at the University Libraries location selected by the user. Items not picked up within 10 days will be returned to the Annex.

A7. The Annex is not open to the public. In special circumstances, permission for researchers to use library collections in the Annex workroom may be requested by contacting the Head of the Circulation Department: Janice Simpson, 348-8169, jsimpson@bama.ua.edu.

A8. An item housed in the Annex may be sent to another institution's library for Interlibrary Loan if that item would normally be available for that purpose.

A9. The Gorgas Library Circulation Department is responsible for the maintenance and operation of the Annex, including retrieving and reshelving materials.

A10. For safety and security reasons, staff access to library collections in the Annex shelving area is limited to designated library employees as approved by the Head of Circulation Department.

B. UNIVERSITY RECORDS

B1. Materials placed in University Records remain the property of the originating department. Hence, the originating department may borrow only its own files from the Annex.

B2. University Records materials that are restricted for whatever reason or materials for which the requestor does not have authorized access may not be borrowed.

B3. University Records are generally retrieved on Tuesday morning and Thursday morning. Top priority requests are retrieved on demand.

B4. Requests for University Records are made to University Archives and Records Management personnel, via fax, phone, or email.

- Institutional Records Analyst, Tom Land, phone 348-0502, e-mail tland@bama.ua.edu, fax 348-1699.
- Institutional Records Assistant, Kevin Ray, phone 348-0503, e-mail kray@bama.ua.edu.
fax 348-1699.

B5. The Annex is not open to the public. Attorneys, state auditors, and originating department members may use University Records collections in the Annex workroom with the permission of the Institutional Records Analyst and by appointment only.

B6. Staff access to the University Records section of the Annex shelving area is limited to designated University Records and Special Collections staff authorized by the Institutional Records Analyst or the Curator of the W.S. Hoole Special Collections Library.

Approved by Dean's Council, 3/18/03

Annex home page
Document Delivery Service - Policy Statement

I. UB faculty, staff, students and guests may request materials from the Annex.

II. Requests will be submitted:
   a. Through ILLiad - UB Community
   b. By Web form - non-UB patrons

III. Circulating material will be delivered to the UB Library Circulation Desk of the requester's choice.

IV. Special Collections materials will be delivered to Special Collections room, 420 Capen Hall and must be used there.

V. Photocopies of journal articles, book chapters, conference reports and other print materials can be delivered:
   a. Electronically in .pdf format
   b. By Campus Mail to a department office
   c. By Library Mail to a Library Circulation Desk or Library office

VI. Requests will be processed within 1 business day. Delivery method determines turnaround time as follows:
   a. Electronic photocopy delivery: within 1 business day.
   b. Library mail photocopy delivery: within 1 business days.
   c. Campus mail photocopy delivery: within 2 to 3 business days.
   d. Book/microform delivery to circulation desk: within 1 business day.

VII. If request cannot be filled, requester will receive email notification.

VIII. Annex delivery operates Monday through Friday, 8:30 am - 5:00 pm

IX. For a status report of a request after 1 business day, call the Annex document delivery office: (not yet operational).
IU library materials that no longer fit into the stacks of the IUB Herman B Wells Library and the IUB Campus Libraries are housed in a collections vault at the Ruth Lilly Auxiliary Library Facility (ALF). Most materials from the ALF may be charged out for home or office use, with the exception of several restricted use collections (see Restricted Use Items below). Users must present an IU ID card or a Library Borrower’s card to charge these materials out. Faculty, students and staff of Indiana University and Indiana residents may request materials to be delivered to the IUB Herman B Wells Library circulation desk or to the circulation desk of an IUB Campus Library.

The materials housed in the ALF are listed in the library online catalog, IUCAT. The designated location listed in IUCAT for general ALF materials is B-ALF. To request an item from the ALF, just click the link next to the listing for the item.

**Delivery & Pick Up Of Requested Items**

**Requests for use on the BLOOMINGTON campus (non-restricted materials):**

Requested materials must be picked up in person from the IUB Herman B Wells Library circulation desk or the chosen IUB Campus Library circulation desk. Materials requested prior to 12:00 pm (noon), Monday through Saturday, will be available from your selected Bloomington library delivery destination by 5:00 pm the same evening. Materials requested after 12:00 pm (noon), Monday through Saturday, will be available from your selected Bloomington library delivery destination by 5:00 pm the following business day. During academic breaks and holidays, many libraries have reduced hours. Please consult Hours & Locations. Failure to supply an email address with your ALF request may result in delays receiving the item.

**Requests for use on a NON-BLOOMINGTON campus (non-restricted materials):**

Materials requested for use on other campuses are handled via Request Delivery policies, and should reach non-Bloomington campuses in 4 to 7 days. You must have an IU ID or IU Library Borrower’s Card to request ALF materials via the ALF Request Form.
you do not have an IU ID or IU Library Borrower's Card, you should request ALF materials via Interlibrary Loan through your local library.

**Duration of Loans**

With some exceptions, material from the ALF circulates according to normal loan periods. Loan policies may be found at: http://www.libraries.iub.edu/index.php?pageld=941#loan. Most ALF materials can be renewed unless needed by another borrower. Renew ALF materials just as you would other materials borrowed from the Libraries.

**Returning ALF Library Materials**

Circulating ALF materials may be returned to any IU Library, on or before the due date to avoid overdue fines. ALF materials are subject to the same fine policies as other IUB Herman B Wells or IUB Campus Library items, including recall fines. Fine policies may be found at: http://www.libraries.iub.edu/index.php?pageld=941#overdue

**Restricted Use Items**

Materials housed in the ALF from the Lilly Library, Law Library, University Archives, David S. Bradley Film Collection and some other special collections are available for restricted use only.

**Using Lilly Library Materials**

Lilly Library materials housed in the ALF are listed in the online catalog as "Lilly Library – ALF". When requested, these materials will be delivered to and must be used exclusively in the Lilly Library Reading Room. All requests for Lilly items received prior to 12:00 pm (noon) on Monday through Friday will be delivered to the Lilly Library by 5:00 pm on the same day. There is no Saturday delivery to the Lilly Library. Users must follow these Lilly Library policies: http://www.indiana.edu/~liblilly/visiting.shtml. Failure to supply an email address with your ALF request may result in delays receiving the item.

**Using Stacks, Restricted Materials**

Some special collection materials housed in the ALF are listed in the online catalog as "Auxiliary Library Facility - Stacks, Restricted ". When requested, these materials will be delivered to and must be used exclusively in the Lilly Library Reading Room. All requests for Stacks, Restricted items received prior to 12:00 pm (noon) on Monday through Friday will be delivered to the Lilly Library by 5:00 pm on the same day. There is no Saturday delivery to the Lilly Library. Users must follow these Lilly Library policies: http://www.indiana.edu/~liblilly/visiting.shtml. Failure
to supply an email address with your ALF request may result in delays receiving the item.

**Using Law Library Materials**

Law Library materials housed in the ALF are listed in the online catalog as "Law Library - ALF". When requested, these materials will be delivered to and must be used exclusively in the Law Library. All requests for Law items received prior to 12:00 pm (noon) on Monday through Saturday will be delivered to the Law Library by 5:00 pm on the same day. Failure to supply an email address with your ALF request may result in delays receiving the item.

**Using University Archives Materials**

University Archives materials housed in the ALF are listed in the online catalog as "University Archives--ALF." Patrons who wish to use University Archives materials must contact the Archives Staff by email at archives@indiana.edu or by phone at 855-1127. Once the request is received, Archives Staff will then contact the ALF. The materials will be delivered to and must be used exclusively in the University Archives Reading Room. For regulations governing the use of materials in the Indiana University Archives, see [http://www.indiana.edu/~libarch/req-use.html](http://www.indiana.edu/~libarch/req-use.html).

**Using the David S. Bradley Film Collection**

David S. Bradley filmic materials housed in the ALF are listed in the online catalog as "Auxiliary Library Facility - Bradley Film Collection." Requests submitted via IUCAT for Bradley materials are first reviewed by the IUB Media Librarian. If use is granted, the materials may only be used in the Wells Library Media Center (Kent Cooper Room). For more information on the Bradley Film Collection, please visit: [http://www.indiana.edu/~bradfilm/index.html](http://www.indiana.edu/~bradfilm/index.html)
Access Policies

The nature of a high density facility precludes the possibility of browsing through the collection to locate materials. Generally, users with specific needs are encouraged to request delivery of books and journals to the on-campus library of their choice. In cases where the user must consult a large number of volumes at once, however, it may instead be more convenient to ask for those materials to be retrieved and held in the reading room at the Facility. Both Penn and non-Penn users may contact the High Density Storage Facility staff at 215-573-5662 or at storage@pobox.upenn.edu to arrange a visit if it is appropriate.

Please note: Visits MUST be arranged in advance, to give the staff time to retrieve the needed materials.

Borrowing Policies and Procedures

Any library user, including visitors, may request that materials stored at the High Density Storage Facility be delivered to an on-campus library. Patrons may request materials for weekday on-campus delivery. Materials are delivered twice each weekday to Van Pelt Library, and once each weekday to other Penn Libraries, so turnaround time is 24 hours or less.

Any person who is authorized to borrow other Penn materials may also check out circulating Storage materials. Some materials, including those published before 1850, must be used in the library. Storage materials may be charged at any Library pickup point, including Van Pelt or any of the other Penn Libraries. Loan policies for Storage materials are the same as Van Pelt Library policies for other materials with the exception of bound journal volumes. Bound journals from Storage may circulate for one week. People who don't have borrowing privileges must use Storage materials at the designated library pickup point.

Requesting a Delivery from Storage

There are a number of ways to request storage materials. Penn faculty, staff, students, affiliates and medical staff should use the "Place Requests" feature in Franklin. Once you have displayed a record for available Storage material in Franklin, click on "Place Requests" and log in using your Patron Barcode and Last Name. Then select either "Deliver to Another Library" for monographs or entire journal volumes, or "Get from Storage" for specific articles. Fill out the required information, including your Barcode and the Comments box, and then submit your request.

Courtesy borrowers should use the "Get from Storage" form for all requests.
Non-borrowers may not use the "Place Requests" feature but instead need to use either the Storage - Request Article Retrieval form or the Storage - Request Book/Recording/Video Retrieval form on the Library Forms Web Page, or fill out a paper request form at any Library circulation desk. Paper requests will be faxed to High Density Storage, while electronic forms will be sent automatically.

**Article Delivery and Photocopy Services**

Users may request individual articles rather than delivery of journal volumes. If you provide complete citation information, you will receive, at no cost to you, electronic delivery of the articles up to 50 pages in length. If you prefer, a hard copy can be delivered to the library pickup location of your choice. Persons who are not authorized to borrow Penn materials will receive hard copies only.

**Reading Room**

Although the Storage Facility is not a browsable collection, it does accommodate users who need access to long runs of serials or a large number of books. The Facility has a reading room and photocopier available for onsite consultation of materials. The reading room is available Monday through Friday from 9:00 a.m. to 5:00 p.m. Due to staffing constraints we ask patrons to call in advance so that the Storage staff can retrieve materials and have them ready for use.

**Services to Patrons with Disabilities**

The Map/Reading Room is accessible to all users, including those with disabilities. Material can be delivered to the Van Pelt Library and used with available adaptive equipment and software.
Collection Maintenance

Library Annexes

The library annexes are buildings on and off-campus where lesser-used library materials are stored. These facilities serve to relieve congested shelf space in the subject libraries at University Park, and also provide a controlled environment to help preserve fragile materials.

Please Note: The procedure for requesting Annex materials has changed. Please read the following information as the Online Annex Request Form has been removed.

The Penn State Libraries Catalog, "The CAT", will indicate if materials are housed in the annexes.

Beginning on Monday, June 28, 2004 the Library Annex in the Academic Activities Building (at the intersection of Bigler and Hastings roads) will be changing the schedule that the facility is open for public visitation to the following:

Tuesday and Thursday - 8:00 am to 12:00 noon (Circulation and photocopy services will be available until 15 minutes before closing.)

Monday, Wednesday, Friday, Saturday and Sunday - CLOSED to the public

Requests for delivery of book materials and scanned articles will continue to be processed Monday - Friday, 8:00 am - 5:00 pm.

The Cato Park library annex is not open to the public at this time, but materials may be requested for scanning or delivery to a PSU Library.

Requesting Items

All Library users are expected to understand and comply with the Penn State Libraries Policies and Lending Code. Instructions for requesting annexed materials are provided below.

Penn State Students, Faculty, and Staff

Books: Individually catalogued book materials listed as having a shelf location of "Submit Request for Annexed Material" in the CAT, may be requested directly from the single item display screen by clicking on the "I WANT IT" button at the top of the screen. Instructions to users are included at the login screen. Materials marked "nocirc" under shelving location should be requested through ILLiad.

Articles and Bound Volumes: Copies of specific journal articles or individual bound volumes may be requested by using the Interlibrary Loan request tool,
ILLiad. Copied articles will be posted to the patron's ILLiad account.

Other Users

Books: Registered library patrons may request individually catalogued book materials listed as having a shelf location of "Submit Request for Annexed Material" in the CAT, by clicking on the "I WANT IT" button at the top of the single item display screen. Instructions to users are included at the login screen.

Unregistered patrons may download or print a copy of the Annex Request Form, and submit the completed form to a Circulation desk at any Library location. Requested materials may be used in-house or by arrangement with Lending Services staff.

Articles and Bound Volumes: Copies of specific journal articles or individual bound volumes may be requested by users without a Penn State Access Account by downloading or printing a copy of the Annex Request Form, and submitting the completed form to a Circulation desk at any Library location.

Delivery

University Park Libraries: Hardcopy materials will be delivered to the designated location within 24 to 48 hours during weekdays. Items requested during weekend hours should be delivered by 3:00pm Tuesday.

Campus Libraries: Deliveries will be dependent upon the timing of request, travel distance, and delivery services that are available. Materials usually take five to seven days to deliver between Penn State Campus College libraries, as long as the materials are readily available.

Please note: Items will be held at the designated location for 7 days from the date the materials are received. Patrons must pick up requested materials during that time.

Annex Request Form

The Annex Request Form is available for download by unregistered patrons or patrons without access to ILLiad. The form is in .PDF format. If you do not have the software or browser plug-in to read this format, go to Adobe Reader - Download. Patrons may also obtain print copies of the form from any library service desk that has printing capabilities.
Service Request Forms
How To Request An Item From the Annex

You may request an item from the Library Annex in person at the circulation desk or make this request electronically.

**MAKING REQUESTS ELECTRONICALLY**

- In the Libraries' catalog, find the record for the item you want.
- Make sure the location is "Annex".
- Click on the Holds/Recalls/Requests at the top of the page.
- Enter your Patron ID and last name. Click Login.
- From the drop down menu, select Request from Annex. The "number available phrase" tells you how many remaining items you may check out.
- If you want a book, choose Select an Item. If you want a journal, choose Select an Item, then select the appropriate volume from the pull down menu or you may enter it manually in the form.
- Select the pick-up location. This is where you will pick up the item.
- Enter your Patron ID.
- Choose Submit Request.
- If your request is successful, you will see a message that "Your Patron Initiated Request Was Successful." If the request was not successful, you will get a message that your request failed.

Need assistance in placing a request? Just ask. Staff at any of the circulation desks will help you.
Request an Item from the Annex using Pegasus

If you find an item in Pegasus which is located in the Annex, you can often request the item directly in Pegasus:

1. Find the item in Pegasus, then click on the item’s "Library and Call No."

In this example, you’re looking for an issue of *Biotropica*.

2. In the resulting holdings screen, you see that the volume you want is located in the Annex. Scroll down to the specific volume/issue you need. Click "request."

If the holdings screen for your item displays no details, nor any "request" buttons, go here.

You want an issue from 1985, volume 17. Find it and click "request."

3. You’ll be prompted to "identify yourself." Enter your library card number and password (which, unless you’ve changed it, is the same as your library card number).

4. Hit “Send.” Confirm your request by review and editing info as needed. Click “Send.”
Some items do not have a "request" option in Pegasus.

For example, you want an issue of the USSR Space Life Sciences Digest. Find it in Pegasus, then click on the item's "Library and Call No."

When looking at the "holdings" screen, there are no details nor anyplace to "request" an item. Write down the information, and use the manual Request an Item from the Annex form instead.

UCSB - Holdings

USSR space life sciences digest (1985)
USSR space life sciences digest.
Washington, D.C. : National Aeronautics and Space Administration, Scientific
1985-

Location: Main Library Annex QH327.U77
Indexes: no. 26/28 (1990/1991) Bound separately from main volumes

Please check shelf or ask at a service desk for assistance.
LIBRARY STORAGE RETRIEVAL REQUEST: JOURNAL ARTICLE OR JOURNAL VOLUME

- Retrieval Services: weekday afternoons Monday-Friday.
- Requests received by 3:00 p.m are usually retrieved by 5:00 p.m.
- Incomplete citation information will delay same-day retrieval.

Prioritize requests—large runs of journal volumes cannot be safely stored at Kelvin Smith Library and will not be retrieved. If you expect to use a large quantity of volumes, please plan your requests for manageable amounts for retrieval over a number of days.

- Photocopies, $0.10 per exposure:
- Delivery to your department is through Campus Mail and the total amount will be added to your library account balance. The Library is not responsible for non-receipt of copies through Campus Mail.
- Copies can be picked up at the Library and paid for at that time.
- Complete journal issues must be used at Kelvin Smith Library, where you may browse and photocopy what you need. Complete journal issues/volumes are not sent through Campus Mail.

Journals that indicate the location UL STORAGE PERIODICALS in EuclidPLUS are located approximately 1/2 mile away, in University Library Storage. Library users may also arrange to visit Library Storage (call 368-4319). This may be quicker and more useful when there is a need to use large amounts of Storage materials.

Before submitting a retrieval request, please verify holdings on EuclidPLUS, the online catalog. You can copy & paste the bibliographic data to this form.

Boxes with labels in bold type are required and must be completed in order for the transaction to be successful. If you need assistance, you may call 368-4319 or 368-3517.

Borrower Information
You must be currently affiliated with CWRU and be in good standing. Requests from persons not in good standing will be returned unprocessed.

Name: [required]

Campus Address:

Campus Phone#:
Fax:

Home Address:

City, State, Zip:

Home Phone#:

Email: [required]
Major (Students)/Dept. (Faculty & Staff): [required]

Status:
CASE Faculty

Delivery Information
Library Storage items are retrieved weekday afternoons, Monday through Friday. Requests received by 3:00 p.m. are generally retrieved by 5:00 p.m.

When material arrives, please: [required]

☐ Deliver to Department through Campus Mail (Photocopy fees added to library account.)
☐ Hold at Kelvin Smith Library (Photocopy fees may be paid when you pickup your item.)

Only photocopies may be delivered to departments.

Not needed after: __________ [mm/dd/yr]

Item/Material Information (Journal)
*NOTE: The Library reserves the right to LIMIT the number of items retrieved per person per day, based on time and staffing constraints. Library staff will help people prioritize multiple requests for efficient retrieval and use. Requests for large amounts of materials will be prioritized. If you anticipate needing large runs of items we can help coordinate retrieval(s) with your research needs. Smaller deliveries provide safe handling and storage for items retrieved to Kelvin Smith Library.

Verify title holdings and location in EuclidPLUS, the online catalog, before submitting a retrieval request. You can also use the bibliographic information in EuclidPLUS to copy & paste to this form.

**NOTE: Same-day retrieval is not guaranteed without article title or page numbers and author. A journal may have multiple articles by one author--title and/or pages expedite the retrieval.

Journal Title: [required]

Volume number: [required] Year:

**Article Title or Pages to be copied [optional, entire journal may be retrieved]:

Source of citation:

Additional comments

NOTE: A copy of this completed request will be e-mailed to you. This assures you that your request has been received in the office, and enables you to keep track of what you have ordered.
Using the UF Libraries’ Catalog

Requesting Items

UF faculty, students and staff and other registered library users with borrowing privileges may request any item that displays the term Request on its Holdings screen.

The Request service is provided for items that are not located on "open" shelves or not instantly obtainable by asking library staff. "Requestable" items include:

- books that are checked out by another person
- books, journals, and microfilm that are kept in an off-campus storage location

You place a Request for an item by clicking on the Location line to see the Holdings display in the UF Libraries’ Catalog:

In the example above, you will notice that Patience & Fortitude is checked out. If you wanted to request it, you would click on the Request link to the left of the item information. (This service requires that you sign-in with your 14-digit library number or UFID if you have not already done so.) You would then be presented with the screen below:
Carefully note the pickup library where the item will be available. Use the second Period of Interest field to indicate the date by which you need the material. (Leave the first date as today’s date.) Change the to date only if you must have the item before that date. Then click the Go button.

You will be taken to the Full Record display for the item. A note at the top of the display will indicate that your request has been registered.

You can check the status of requests that you have already submitted by connecting to the Your Account screen and clicking on the Hold requests link.

If you are not a UF faculty/student/staff or other registered user with borrowing privileges, you may request items when the location reads "request retrieval" or "storage". Instead of clicking the Request button on the Holdings screen, click the Retrieval Help button in the orange bar at the top of the screen. Choose the Alternative Form and follow the instructions.

See more details on the Request process for Retrieval and Storage items.
Remote Storage Request

Material with the Remote Storage location is housed in North Lansing. Requested material is picked up every weekday afternoon by library staff. Items requested before 11 AM Mon-Fri will typically be ready to pick up that same day by 5 pm. Items requested after 11 AM Mon-Fri will typically be ready to pick up by 5 pm the following weekday. Items requested on weekends or after 11 AM on Fridays will typically be ready for pick up by 5 pm Monday. It will be held for ten days and you will be notified that it is ready for pickup by e-mail.

Requesting a journal? It may be available ONLINE for you to print or download now! Check this list of journal titles - if yours is here, simply click on it, then click "browse this journal" to find the issue you need! (Avoid the wait for Remote Storage retrieval and a trip to the library to check it out!)

Your Name: (required)

Complete E-Mail Address: (required)

Please include host name, and proof-read before submitting Example: doejane@msu.edu

BARCODE from MSU ID Card: 2-1293- (required)

** If you do not have an MSU ID or Library card, please see the bold footnote below

Campus Phone: 

Home Phone: 

Book/Journal Title: (required)

Author:

MAGIC Call Number OR Government Document Call Number (required):

Volume/Year:

Other Information

Delivery Options (MSU Faculty/Staff, Medical and Gull Lake students ONLY)
Because much of the material in Remote Storage is fragile, delivery via campus mail is not available. We will hold the item for you at the Main Circulation Desk, or it can be delivered by library courier to one of our Branch Libraries (where it will be available according to the same schedule as above). NOTE: Journals available online are an exception — they will not be delivered to a branch library, but will be held only at Main Library Circulation. Please indicate your choice below:

- **Hold** at Main Library Circulation for pickup.
- **Deliver** to MSU Branch Library highlighted below.

** If you do not have an MSU ID or Library card, you are probably eligible for a "Community borrower's card" if you meet the following requirements: you are a Michigan resident, at least eighteen years of age, have picture ID and proof of Michigan residence. Please inquire at the Main Circulation Desk. If you wish to request US Government Documents from Remote Storage but are not eligible (or do not wish to obtain) an MSU Community Borrowers Card, please ask for the Supervisor at the Circulation Desk to place your request or e-mail: kriss@mail.lib.msu.edu

[Click here to submit: Submit] [Click here to reset: Reset]

Return to Circulation Services
Return to Services & Request Forms
Article Scanning Request from LSF Bound Journals

**NU Faculty** may request scans of articles from journals stored in the Library Storage Facility. Articles already available in electronic format will not be scanned. Email replies will include a secure internet link to a PDF file of the scanned article. It is the patron’s responsibility to save files or produce print copies of articles requested.

» Use the form below to request an article to be scanned from a bound journal housed in the Library Storage Facility.

**Please note:** All patrons, including Faculty, may still request retrieval of bound journal volumes from the Library Storage Facility, which will be brought to the Main Circulation desk.

**Research Assistants for NU Faculty** may make article scanning requests on behalf of a faculty member, but must be set up with the official link to the Faculty member’s borrowing account on the Research Assistant's WildCARD. You must state the name and email address of the Faculty member for whom you are requesting an article scan in the Comments section if you are a Research Assistant.
### Personal Information

<table>
<thead>
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<th>Required</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
</tr>
<tr>
<td>Faculty WildCARD Barcode Number</td>
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<td></td>
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<tr>
<td>Faculty Email</td>
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<tr>
<td>Department</td>
<td></td>
<td></td>
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<tr>
<td>Phone Number</td>
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</table>

### Article Scanning Request Information

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</thead>
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<td></td>
</tr>
<tr>
<td>Journal Title</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Journal Volume, Issue and/or Year</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Page Numbers</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Article Title</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Article Author(s)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Publisher</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Place of Publication</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Required fields

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The copyright law of the United States (Title 17, United States Code) governs the making of photocopies or other reproductions of copyrighted material. Under certain conditions specified in the law, libraries and archives are authorized to furnish a photocopy or other reproduction. One of these specified conditions is that the photocopy or reproduction is not to be "used for any purpose other than private study, scholarship, or research."

If a user makes a request for, or later uses, a photocopy or reproduction for purposes in excess of "fair use," that user may be liable for copyright infringement. This institution reserves the right to refuse to accept a copying order if, in its judgement, fulfillment of the order would involve violation of copyright law. No further reproduction and distribution of copies received from this service is permitted by transmission or any other means.

I acknowledge that I have read and understand the implications of the above copyright notice. *
LSC Retrieval Request

Have you checked to see if the desired journal article is online and available without delay?

Click here to see if the journal is available online for the year you need! Be sure to check the "Coverage" column - fulltext available off-campus only to those with Rice computing accounts; fulltext available to all library users at library computers.

Use this form to request items listed in WebCat (the Library’s online catalog) with the location of LSC or LSC-ANALYTIC. What do these locations mean? LSC retrieval is provided for all library users (Fondren Express clients, wishing to have the item delivered to their office, should request the item through ILLiad).

Requests:
- are processed Monday-Friday (excepting University holidays)
- will be available the next business day after 2pm - volumes in excess of 25 requested by the same individual will require 2 working days
- may be picked up at the Circulation Desk. Please call 713-348-4021 to confirm delivery
- will be held at the Circulation Desk for 2 weeks

Your name and contacts (in case of questions):

Name: 
Full E-mail address: Field must be entirely blank, contain a complete address or else webform will generate error message. Do not place a space before email address.
Rice Department: 
Rice Extension: 
Home phone: 
Rice Faculty
Rice Grad Student
Other
If other please specify: 

Describe the material you need retrieved:

Please help us help you! Contact Reference Desk (713-348-5113) for assistance verifying
citations when your designation does not match that in WebCat (e.g. you have only year and WebCat lists only volumes ... or vice versa) before placing a retrieval request. Lack of complete and/or inaccurate information may lead to incorrect or delayed retrieval.

Libris call number:  
(required)

Book/article author:  

Book/journal title:  
(required)

Volume #:  
(required)

Year/month:  
(required)

Pages:  

Page numbers will be used only to clarify needed part of multi-part volumes. The LSC does not have the facilities to copy/scan/fax pages.

Notes to librarian:

Select (Submit) to submit your request.

What do these locations mean?
Storage items are volumes housed in Fondren Library's 20+ year closed-stack storage enclosure, located under the east risers of the Rice Stadium. (As of October 2005, all items physically located in the Storage facility have been transferred to the newer LSC facility. Final cleanup of items listed in WebCat (clearly no longer in the Library's collection) is pending.

LSC stands for volumes housed in the new, state-of-the-art library high-density facility completed in 2004. The facility is located at the South Campus (click here for additional information).

LSC-WRC items are materials from the Woodson Research Center (which owns rare materials and University Archives) that are housed in the LSC. Items with this location designation can only be retrieved at the request of the WRC staff and used in the Woodson Research Center under staff supervision. Contact the Woodson at woodson@rice.edu or 713-348-2586 to arrange for use of these materials.

LSC-SPECL items are restricted-use materials that are housed in the LSC. Items with this location designation can be retrieved without special staff permission, but can only be delivered to, and used in the Woodson Research Center under staff supervision.

LSC-INPROCESS items cannot be retrieved. Please contact Interlibrary Loan (http://rice.illiad.oclc.org/illiad/logon.html) to borrow a copy or check back in 2-3 days (LSC-INPROCESS items change status to LSC daily, at which point they may be retrieved).

LSC-ANLYTC indicates the item is in the LSC (this designation is used when the bibliographic record is for an item that is part of a monographic series, and the barcode has been "linked" to the bibliographic record for that series instead of to the individual monograph's bibliographic record). When the automatic request function is activated in WebCat, records with LSC-ANLYTC will not offer a 'retrieve' option - the user will need to locate the series record and request retrieval from that record. Please contact the Reference Desk (713-348-5113) for assistance!

Select (Reset) to erase the form.
University’s Library Annex
Frequently Asked Questions

1. What is the Annex?
The annex is an off site facility that is currently used to house around 275,000 books and around 15,000 microfilm. The interior is climate controlled with temperature and humidity regulation in order to provide the best environment for these items.

2. Can I go to the Annex?
The Annex is a closed facility and is not open to the public. If there is a large number of items needed we are equipped to set up a book cart for you at Gorgas Library (note: these types of request often take longer than normal to fill—see Question #8) However, if there is a serious research need that warrants a visit and that we cannot accommodate at Gorgas then arrangements can be made for you to visit the Annex.

3. Is there a Staff Member at the Annex all day?
There is not a Staff Member at the Annex for the entire day. The Annex Supervisor’s office is located at Gorgas Library and the day is spent divided between the two locations.

4. What types of books are at the Annex?
There are several qualifications that can get a book sent to the Annex. Most items are books that have not circulated in some time, but there are a few items that are there for preservation purposes. Also, several Journal series that are now available electronically have been moved.

5. How can I get books from the Annex?
All items are available by request through the Libraries’ web site. It is on the menu used to select Holds or Recalls for the particular item.

6. How many books can I request from the Annex?
Undergraduates can have 5 (five) active requests. Graduates can have 10. Faculty can have 25 active requests. As soon as a request is filled more items can be requested.
7. Why is there a limit?
We do this for several reasons. The primary reason is the space constraints we have at the
circulation desk which is also home for Interlibrary Loan, holds, recalls, and reserve items. Also
we limit the requests because often there are several people in a class asking for the same
items. This limits someone from claiming all items that others might need. It is, however still
on a first come first serve basis.

8. How soon will I get my requests?
All items requested before 10:00 am will be received by 1:00 pm that same day. All items
requested before 1:00 pm will be received by 4:00 pm the same day. Any items requested
after 1:00 pm will be available by 1:00 pm the following business day. The annex does not
operate on the weekend or on official university holidays. All items request during these times
will be filled the following business day. Note: These are the general rules we try to live by,
however there are rare occasions when items will be delayed.

9. Will someone contact me when my request is available?
An email (for Graduates and Undergraduates) is automatically generated when the item is
placed on Hold. A printed letter is generated for Faculty and mailed the next business day.

10. What happens if there is a problem with my request?
Generally, due to amount of requests we receive, you will be notified through your Bamamail
email account if there is a problem. If there is no valid email address, we will make every
effort to contact you via the telephone. If we are unable to at least leave a message and you
have other requests that we were able to fill we will attach a notice to those items detailing
the problems with your other request.

11. What type of problems am I likely to run into with my requests?
This is no easy question to pin point. However, there are several categories in which most
unfilled requests fall. Many requests are for items that are too current to be housed at the
Annex. A general rule of thumb to be aware of is that most periodicals that are at the Annex
are from 1960 and prior (with the exception of the Science and Engineering series which are up
to 1980). We also have several items that are currently in storage at either Gorgas Library or
Farrah Hall. These items will eventually be moved to the Annex, but for now you will need to
go to the Gorgas Library Circulation desk and the Science and Engineering Library respectively
in order to retrieve these items. Also, be certain you are aware that for every individual
request you make you will need to specify the pick up location. For now the system defaults to
Gorgas Library. Be careful that you change it if that is not where you wish the item to go. We
have no way of knowing what you intended and will have to deliver it as stated.

12. How can I tell what is available from the Annex?
The best way to identify items that are in the annex is through the Libraries’ catalog. There is
a portion under each location labeled ‘Library Has:’” This will tell you what is currently available
from either the Annex or the original library the items were moved from. An Example:

<table>
<thead>
<tr>
<th>Database:</th>
<th>University of Alabama Libraries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location:</td>
<td>Annex (use Holds/Recalls/Requests button for retrieval)</td>
</tr>
<tr>
<td>Call Number:</td>
<td>AP2 .N2</td>
</tr>
<tr>
<td>Copy number:</td>
<td>2</td>
</tr>
<tr>
<td>Number of Items:</td>
<td>1</td>
</tr>
<tr>
<td>Status:</td>
<td>Not Checked out</td>
</tr>
<tr>
<td>Library Has:</td>
<td>v.123</td>
</tr>
</tbody>
</table>

13. I’m not sure what I need. Can you help?
The best places to find information about any given subject are the Information Desks, which
are located in each of the branch libraries. The extremely helpful individuals in these
departments can help you to find suitable items for your research and can also help you in making the requests. If you are still unsure or the Information Desk is unavailable for you (i.e. after the library is closed, or if you are off campus), but at least know the series the item you need is in you can still place a request. There is an option when placing a request that allows you to enter your own information, and there is also a comment section for you to add any additional information you might have (note: these spaces have a limited number of characters (79 for the comment section) that can be entered and anything past that will not be printed on the request). If we cannot fill the request or need more information we will attempt to contact you.

14. How can I talk to someone at the Annex?
The best way to talk to some one at the annex is via email. This method gives us something with concrete information to go by as well a record of the conversation. Email: Ryan McIver. If you do not have access to the internet then the Annex can be reached by phone at 348-3910 (Gorgas Library: with voice mail) and at 348-3669 (Annex)
Q. What is the Libraries Annex?

- The Libraries Annex, approximately 16,000 square feet in size, is specially constructed to house up to 1.5 million volumes of low-use materials.

Q. Where is the Libraries Annex located?

- The Annex is located close to both UB campuses, on Rensch Road across Sweet Home Road from UB's North Campus. Savarino Construction Service oversaw the construction.

Q. Why does UB need the Libraries Annex?

- The UB Libraries have exceeded shelving and space capacity on the academic spine. Our on-campus Libraries have room for 72 miles of shelving, but we own 75 miles of materials, over 3.5 million volumes.
- Our ongoing book and journal purchases require an additional 1.5-2.0 miles of new shelving each year.
- Print materials must continue to be preserved since experts estimate that only 1% of presently published materials will ever be converted to digital format.

Q. Are off-site library annexes cost effective?

- Yale University calculates off-site storage costs as less than 10% of the expense of traditional, on-campus library buildings.
- Traditional library shelving has a capacity of 75,000 volumes in 10,000 square feet of space. Up to 1.5 million volumes can be placed in the same space using high-density storage methods.

Q. What is the timetable for the Libraries Annex?

- Construction was completed in late Spring 2006. Materials began to be transferred in early summer 2006. A grand opening will be held in November 2006.

Q. What materials will be moved to the Annex, and how are they selected?

- Older books and journals that are used infrequently are under consideration for transfer.
- The selection criteria used in deciding which materials to move out of the campus libraries varies depending upon the needs of the academic disciplines.
- Decisions to transfer materials include consultation with faculty. The Libraries Annex is considered a dynamic collection, which means that volumes may be returned to campus libraries if increased use is evident.

Q. How are materials in the Libraries Annex requested and delivered?
Requests for materials located in the Annex may be submitted at any time using an online request form available via the UB Libraries’ website.

- Books are retrieved by Annex staff, and charged out on the same basis as other circulating library materials.
- In most cases, individual journal articles are transmitted electronically to the requestor’s workstation, often within 1 business day. Books are delivered to a campus library or department office within 1 business day.

Q. Is there on-site access for researchers?

- The Libraries Annex has a reading room for on-site use of library materials. This space accommodates users who need access to long runs of journals or large numbers of books.
- Virtual browsing is possible via the Libraries online catalog.

Q. Are there examples of successful library off-site facilities?

- Many large university libraries, faced with the challenge of maintaining strong print collections, while providing access to an expanding array of electronic resources, utilize off-site facilities to help solve their storage problems.
- 85%-90% of institutions in the Association of Research Libraries have ongoing off-site annex initiatives.
- The websites listed below provide additional information on library annex facilities:

  Harvard University
  [http://hul.harvard.edu/hd/](http://hul.harvard.edu/hd/)

  Cornell University
  [http://www.library.cornell.edu/newannex/](http://www.library.cornell.edu/newannex/)

  University of California Northern Regional Library Facility
  [http://www.lib.berkeley.edu/NRLF/](http://www.lib.berkeley.edu/NRLF/)

  University of Colorado
  [http://ucblibraries.colorado.edu/about/pascal.htm](http://ucblibraries.colorado.edu/about/pascal.htm)
Western Archives - Frequently asked questions

General Information about Western Archives

The ARCC Facility

Where is the ARCC facility located?
Where can I park?
How do I arrange a tour of the ARCC facility?
Do I need an appointment to use archival materials stored in the ARCC facility?
Can I borrow materials from the ARCC facility?

Access and Services

What should I expect during my visit to the Reading Room?
Why does Western Archives have so many rules?
How does provincial legislation affect research?

What do the location loan codes in the Shared Library Catalogue mean?

How do I cite the material that I use?
What do I need to know about copyright?
Can I photocopy materials?
Is microform copying available?
Can I make copies of photographs, maps etc?

What is included with records management?
What is included with archives services?

Donations and Transfers

Donation of Personal Papers of Individual Faculty Members

University Records

Archival Material

Where is the ARCC facility located?

Western Archives is located in the Archives and Research Collections Centre (ARCC) which is adjacent to The D. B. Weldon Library. Although much of the facility is accessible only to staff, Western Archives has a public Reading Room that is accessible from the reference hall of The D. B Weldon Library.

The public reading room is used to consult material from the Talman Regional Collection, The Benson Special Collection and Western Archives. Low and medium use library materials are requested through the Shared Library Catalogue and sent to a pick up location specified by the requestor. In addition to its extensive collection resources, the Reading Room includes wireless capability, a microform reader printer, a photocopier and access to the Shared Library Catalogue via a PC and a SunRay.

Where can I park?

Visitor parking is available nearby. Click here for more information.

How do I arrange a tour of the ARCC facility?

Individual or group tours can be arranged by telephoning 519 661-2111 ex.81111 or emailing Western Archives.

Do I need an appointment to use the archival materials stored in the ARCC facility?

An appointment is not required however the majority of items will need to be retrieved from the high density module (closed stacks). Click here to read about our Reading Room retrieval schedule. You may either call ahead 519 661-2111 x 81111, or email Western Archives to request items in advance of your visit.
Can I borrow materials from the ARCC facility?

The ARCC facility holds many types of materials including regional historical material, archival material and low and medium use books transferred from the 6 Western Libraries. The low and medium use material is composed of serials and monographs which circulate out of the ARCC on request. All other material is used within the ARCC facility. For more detail, please read on.

- **Archival material** is non-circulating and therefore may not be borrowed but may be used in the Reading Room. Click for more information.
- **Low and medium use books** stored in the ARCC and the RDL are requested through the Shared Library Catalogue and delivered to pick up locations in Western Libraries. To make a request from the catalogue, you must have a valid University ID. Click for more information.

Articles from serials, stored in the ARCC and RDL facilities, may be requested via Electronic Document Delivery. A PDF version of the article is delivered to your computer desktop. The service is accessed from the serial record in the Shared Library Catalogue. Click for more information.

**Access to low and medium use materials for non-Western visitors** - ARCC or RDL materials, which have the catalogue locations codes listed below, can be requested by any non-Western person for use within the library, through the assistance of staff at the circulation desks of the 6 Western Libraries.

- ARCC Delivery LOAN
- ARCC Delivery LIB USE ONLY
- RDL Delivery LOAN
- RDL Delivery LIB USE ONLY

What should I expect during my visit to the Reading Room?

- Upon entry, you will be given instruction in the use and handling of collection material.
- No food or drink is allowed in the Reading Room.
- You will be expected to sign in the guest book.
- You will have to put any bags/knapsacks in a locker at the front of the room.
- Archival and manuscript holdings are held in closed stacks and are retrieved by staff three times daily. Material is non-circulating and cannot leave the room.
- Selected materials are available via inter-library loan.
- Book and Periodical holdings are available in the Shared Library Catalogue.
- Research by staff for family history and genealogy is not available.
- Self-serve materials can be found in the Reading Room and include books and periodicals, atlases, and London City Directories.
- Notify staff when finished using materials and leave materials on the desks for staff to re-shelve. If returning to use the materials, inform the reference desk staff to ensure that it is left out for you.
- You cannot use pens, markers or highlighters while working in the room - pencils only.
- No marks of any kinds may be added to or erased from research materials. Do not rest on, write over or trace any materials. Careless patrons may have materials withdrawn or withheld.
- For books, turn the pages with care - try to touch only in the margins. If you wish to have photocopies made of materials, please consult staff.
- The exact order and arrangement of materials must be maintained. If any mistake is discovered, report it to a staff member. Do not re-arrange materials yourself.

Why does Western Archives have so many rules?

Materials in Western Archives are available for persons doing serious research. Many of the materials are unique and valuable. If lost or damaged, they could not be easily replaced. The rules are designed to ensure the preservation of the materials.

What do the location/loan period codes in the Shared Library Catalogue mean?

10 location codes are associated with the ARCC and RDL in the Shared Library Catalogue.

<table>
<thead>
<tr>
<th>Location Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ARCC Delivery LOAN</td>
<td>Location codes for low and medium use library materials stored in the high density module. These items are retrieved through the Shared Library Catalogue for delivery to pick up locations throughout Western Libraries. Materials with these descriptions may not be requested through the Reading Room. To access these items, press the &quot;Request Item&quot; button in the catalogue and enter name, University ID and pick up location. Get more information.</td>
</tr>
<tr>
<td>ARCC Delivery LIB USE ONLY</td>
<td></td>
</tr>
<tr>
<td>RDL Delivery LOAN</td>
<td></td>
</tr>
<tr>
<td>RDL Delivery LIB USE ONLY</td>
<td></td>
</tr>
<tr>
<td>ARCC specol NO Loan</td>
<td>Location codes for material found in closed stacks. To access these items either telephone: 519</td>
</tr>
</tbody>
</table>
How do I cite the material that I use?

In citing archival and photographic material, credit the name of the department and the collection to which the materials belong.

The name of the department or repository is: The University of Western Ontario Archives.

The name of the collection may be (if applicable): The J. J. Talman Regional Collection or the James Alexander and Ellen Rea Benson Special Collections.

What do I need to know about copyright?

All manuscript/ archival records and photographs are subject to copyright. Patrons are advised that it is their responsibility to secure permission from the copyright owner to publish from unpublished manuscripts in which literary property rights are retained or to publish from a work subject to copyright.

Can I photocopy the materials?

Photocopying is allowed only upon review and approval by the staff. Photocopying may be refused if

- material is fragile
- conservation is required
- material is available in another format (eg. microform) Staff assisted photocopying may be available for some fragile items.

Cost:

(note: photocopier is not coin operated. Charge is paid at the desk)

- self-serve $0.10 per page.
- staff assisted $1.00 per page.

Is microform copying available?

There is one microfilm/fiche reader-printer available in the ARCC reading room. There are additional machines in the Microform Centre in The D. B. Weldon Library.

Cost:

(note: photocopier is not coin operated. Charge is paid at the desk)

- $0.10 per copy.

Note: 1 new machine in The D. B. Weldon Library only accepts a copy/ debit card.

Can I make copies of photographs, maps etc.?

For information please see the Reproduction Services Policy.

What is included with records management?

Records Management Services
Classification system design
Filing supply and equipment planning
Secure on-campus semi-active records storage and retrieval
Vital records identification and protection
Media conservation and storage
Electronic records management planning
Records retention and disposal schedules
Confidential records destruction

What is included with archives services?
Identifying and acquiring permanently valuable records and personal papers
Preserving and protecting archival materials
Supporting teaching and research using archival collections
Providing reference services to the University and broader communities
Records management and Archives Services are available free of charge to academic and administrative units on campus.

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View the Western Libraries Privacy Statement
Operating Principles and Policies
PASCAL Policies

Materials Eligible for Deposit

Materials in any physical form normally considered appropriate for library collections may be stored at PASCAL, if the conditions of this policy are met. Owning libraries agree to be guided by decisions of the PASCAL Oversight Committee. Libraries that wish to store materials outside of these guidelines will be charged accordingly.

General Guidelines

1. Materials in an advanced state of deterioration, infested with mold, insects, or other vermin, and potentially flammable or destructive items will not be accepted.
2. Archival materials and artifacts that meet other criteria in this policy will be accepted for storage.
3. The PASCAL staff is responsible for making a preliminary determination of duplication and for notifying the depositing library. The library will be given the opportunity to recall the items or to instruct PASCAL staff to discard the items.
4. In the case of duplicate items targeted for discard, PASCAL staff will determine which copies are in the "best" physical condition for storage.
5. A study and review of the duplication policy should be conducted in two years or when the decision is made to proceed with the next building phase, whichever happens first.

Monographs

1. Except in extraordinary cases, each depositing library may store only one copy of a monographic title. Extraordinary cases include items of physical value, such as signed or specially bound items.
2. The depositing library is responsible for identifying items of physical value to alert PASCAL staff. PASCAL staff may not discard flagged items without consent from the depositing library.

Serials

1. Except in extraordinary cases determined by the PASCAL Oversight Committee, only one copy of a serial title may be stored at PASCAL, with the following exceptions:
2. One copy of a serial title in an alternate format, for example, microfiche, may be accepted for storage.
3. Serial holdings from depositing libraries may be combined to form one complete run of a print serial title.
Ownership

1. The depositing library will retain ownership of materials it stores at PASCAL.
2. If a library attempts to store materials that duplicate items already stored and the duplicate items are then discarded, the depositing library may continue to count those items in its holdings statistics. In some cases, it may be possible to address recall requests by supplying electronic versions of the materials.

Permanent Recall of Materials to Library Collections

1. Depositing libraries may recall their own stored materials permanently. Permanent recall of materials should be kept to a minimum.
2. Requests to permanently recall combined serials or materials deposited by another library must be submitted in writing, along with justification, to the PASCAL Oversight Committee for decision.
3. There is a $5.00 charge for each item permanently recalled.

Cataloging

1. All materials to be sent to PASCAL must be represented by a machine-readable bibliographic record appearing both in the local library's OPAC and in Prospector. Cataloging will be the responsibility of the owning library and must be completed before materials are shipped to the storage facility. It is critical that materials be cataloged as fully and accurately as practical, since the cataloging record will be the only mechanism for identifying and retrieving the desired materials. Records may be suppressed in Prospector at the discretion of the owning library.
2. Full-level cataloging for each item is the ideal model. Full-level cataloging assumes that a bibliographic record has been created/used in OCLC or created locally. Information in the record includes author, title, other title information, imprint, physical description, series (if appropriate), any appropriate notes, and subject and other tracings as appropriate.
3. If the library cannot provide full-level cataloging, the minimum acceptable will be K-level cataloging. K-level cataloging includes author, title, other title information, imprint, physical description, and series (if applicable). It usually does not contain notes or tracings, although some subject access to these materials would be very desirable (at least one or more subject headings assigned).
4. Collection level records or other minimal level records for special or archival collections are acceptable.
5. Local policy will determine the assignment and form of classification numbers. The call number assigned by the owning library will continue to display in the record. Call numbers have no relevance within PASCAL, but they could still be used to locate all materials on a given subject whether housed locally or off site.
6. All physical volumes or units attached to the bibliographic record must be represented by an item record. The item record will include the owning library's barcode. A second "Inventory" barcode will be applied to existing item records by PASCAL staff.

Lending and Delivery of Materials

1. Lending
   a. Via home library
      Materials are requested by patron through the home library, retrieved by PASCAL staff, sent to requesting library. Requesting library checks out material to patron. Loan periods are those of the requesting library. Archival material will be for in-house use only, at the requesting library. Patrons may request no more than 15 items at a time.
   b. Via Prospector
      PASCAL will be treated as a location in the depositing library's catalog, in the Prospector system. Loan periods for materials requested through Prospector are
those of Prospector. Patrons may request no more than 15 items at a time.

c. **Onsite**

No material will be lent to individuals from the PASCAL site. This policy will be reviewed when UCHSC moves to the Fitzsimons campus.

2. **Copying/scanning**

a. Normally, the physical volume will be shipped. Only in extraordinary circumstances will copying be done.

b. Fair use guidelines will be followed.

c. Charges will be determined by the PASCAL Oversight group.

3. **Delivery**

a. All effort will be made to guarantee a 48 hour turnaround (weekdays) time from time of request to time of delivery to requesting library.

b. CCLS Courier will be used.

c. Special Handling. Any special handling including fax or rush requests will be considered a special request. This will be charged at rates determined by the PASCAL Oversight group.

4. **Special Requests**

Requests for special circulation such as term reserves should be sent, with justification, to the PASCAL Oversight Committee. Electronic version may be substituted for hard copy when appropriate.

**Archives**

1. At a minimum, archival collections should contain box-level inventories in order to establish basic intellectual control and facilitate ready retrieval of materials.

2. Archival materials should not be permitted to be viewed on-site at the PASCAL facility due to issues concerning copyright, access restrictions, theft, ownership, and other matters of potential legal importance.

3. Request for archival materials should be made through the archival institution that maintains the research materials. Upon specific request, authorized archival personnel will recall boxes from the PASCAL facility for researcher use.

4. Research materials will be returned to the PASCAL facility following their use.

5. All such transactions may be documented at the discretion of the owning library through call and transmittal slips in the event of loss or theft.

**Onsite Reading Room**

1. The PASCAL reading room is available only to use stored materials onsite.

2. The library user must possess a valid form of identification issued by a PASCAL library to use stored material at the PASCAL site. Other users must go through their ILL/Prospector procedures.

3. Materials are retrieved for users by PASCAL staff and brought to the reading room for use. The collection is not designed for direct access by users and is not browsable.

4. Because the staff at PASCAL is limited and the retrieval of material from high density stacks takes some time, it is recommended that users come prepared with the citations of each item they wish to use. Prior appointments are strongly encouraged.

5. Materials may not be checked out at PASCAL.

6. Basic photocopiers and microform reader-printers will be provided onsite. Self-service or staff photocopying will be the choice of the PASCAL staff.

7. No food, drink or smoking.

8. Public terminals with no Internet access will be provided.
Storage Collections Policy

The Smathers Libraries has maintained a separate storage collection since 1997. The primary purpose of this collection is to augment active shelving space in campus libraries. Materials located in storage are publications not frequently accessed by library users, including inactive serial titles, older portions of active serial titles, or monographs. Collection Managers develop the criteria for placing items in storage, but coordinate any transfers with the Chair or Assistant Chair of Access Services. Once items have been transferred, Access Services is responsible for the maintenance, retrieval, and transfer of the material.

1. Responsibility for Storage Management

   a. Collection Managers are responsible for determining which materials within their assigned collections are most appropriately located on the open shelves in the libraries and which should be placed in storage. These decisions must take into consideration the realities of available space and recognize the resources required to make the appropriate record changes.

   b. The Access Services Department is responsible for organizing, managing, and providing access to the storage collections, regardless of which library originally housed the item. It is also responsible for monitoring collection growth and use, alerting Collection Management staff when additional materials must be selected for storage, and requesting a decision on whether a frequently used serial title should be returned to the active collection.

2. Information about Items Housed in Storage

   a. When materials are placed in storage, the public catalog is altered to reflect the new location. If an item to be placed in storage does not have a catalog record, the item should be cataloged prior to being transferred to storage. Items of this nature will be a high priority for the Cataloging and Metadata Department.

3. Organization of Storage

   a. Currently, items located in storage are organized by call number. With few exceptions, items sent to storage indicate a collection code of "General", regardless of format. However, there do remain a limited number of collections within storage that are housed in separate areas within the facility with distinctive collection codes.

4. Access to Storage Materials
a. Requests for storage materials may be made through the online public catalog via the request link or through the alternative form. Click on the following links for detailed instructions for using the request link or to use the alternative form. Materials in storage are retrieved twice daily, Monday through Friday, and once each day on Saturday and Sunday. Items are delivered within 24 hours of the request, and may be picked up at the Information Desk in the Marston Science Library.

5. Circulation Policy

a. Most storage items may be checked out for a minimum of three weeks, even if their loan periods might have been shorter (e.g., bound periodicals) if they were in the active collection.

6. Returning Items to the Active Collection

a. Collection Managers may arrange for the return of storage materials to the active collection if proven or anticipated use warrants this action.

b. Occasionally, titles located in storage need to be readily available to users for a limited time period. In these cases, materials will typically be held at the Information Desk at the Marston Science Library. In these cases, the use of shelving should be negotiated through Access Services, and materials will be kept on the Retrieval Shelves.

7. Storage Selections Necessitated by Space Problems

a. Because the collection grows unevenly and unpredictably, all Collection Managers should anticipate being called upon to identify materials that can be moved to storage. In addition, projects to review the collections systematically in collaboration with primary users should be conducted in anticipation of impending space problems.

   i. As new materials are added to the collection, Access Services staff will inform the appropriate Collection Manager about space problems in specific shelving areas that require identification of materials for transfer to storage.

   ii. Collection Managers will select monographs and sets in the area using established criteria.

   iii. Access Services staff, informed of storage decisions, gather and process materials, alter the necessary records, deliver the materials to storage, and complete the necessary shifts in the active collection.
Oak Street Library Facility

Information for Library Staff

General Considerations

- Monographic transfers and new serial transfers to the OSLF from departmental libraries will be accepted at the OSLF beginning January 3, 2006. Beginning January 3, library units do not need prior approval to send material to the OSLF, and there is no limit on the amount of material you can send.
- The following types of serial transfers to the OSLF are currently being accepted:
  - Superceded volumes when older volumes are already at the OSLF.
  - Most recent bound volume of serials that are already at the OSLF.
- The following preparation activities must be done by or arranged for by the sending library PRIOR to the piece(s) arriving at the OSLF:
  - Voyager bib and/or holding record maintenance
  - Barcoding of physical piece(s)
  - Linking of physical barcode to correct item record in Voyager
  - Assignment of valid OSLF location code
  - Assignment of valid OSLF item type
  - Binding preparation for unbound issues
  - Stabilization treatment, if needed
  - Insertion of a valid OSLF transfer streamer produced from the Oak Street Transfers Program at http://www.library.uiuc.edu/voyager/oakstreetverify/index.html
  - Packing and shipping arrangements for large quantities of materials

Material Type Guidelines

- Print materials, including monographs, bound serials, and archival boxes, are all acceptable. At the present time, there is only a limited amount of shelving for folio-sized materials; please contact John Andrick about availability PRIOR to sending folios.
- Unbound issues should be sent first to the Binding Unit with a note on the binding streamer that states that the volume should be sent to the OSLF after binding. Absolutely no unbound issues of serials will be accepted at the OSLF.
- We are looking at options for map storage, but these have not yet been finalized; please contact Betsy Kruger PRIOR to sending any maps. Map storage definitely will be limited in the first module of the OSLF.
- Laserdiscs and CD-ROMS can be sent to the OSLF, however they must be in hard protective containers, such as jewel boxes. Please contact Betsy Kruger prior to sending.
- We are looking at options for photograph album storage, but these have not yet been finalized; please contact Betsy Kruger PRIOR to sending any phonograph albums.
- The stability of film and magnetic tape (microfilm, microfiche, photographic negatives, motion pictures, video tapes, audio tapes, etc.) differs depending on its composition. As some types of film deteriorate, they can cause materials around them to deteriorate faster as well. Other types of film are more stable and do not cause a problem. Please contact Tom Teper to evaluate any film material for its suitability for storage at the OSLF. No film material will be accepted without it first being approved by Tom Teper.

Updating Voyager Records

- You must use the PICK & SCAN functionality in Voyager to make these changes. Making location changes via the "Item - Item Edit" menu in the Voyager clients will only result in changing the item's permanent location code, but not its holding location code. PICK & SCAN will allow you to change both permanent location code AND holding location code. Both must be changed to valid OSLF codes prior to sending pieces. Your PICK & SCAN screen should look like the one below, except that your location codes and item types may vary.
### 1. Assign one of the following valid OSLF item types:
- **BOOK 16/4** (circulates 4 weeks to undergrads and most courtesy card borrowers; 16 weeks to faculty, staff, and graduate students.)
- **BOOK 16/4 LOCAL REQUEST** (to be used only for monographs assigned to one of the special Oak Street location codes that indicate the item can only be used on-site in the sending library, e.g. rbos. This item type prevents users from other CARLI schools from requesting the item; it also permits the sending library to charge the item out to the user for in-house use for as long as needed. Unlike the BOOK2 item type, it will not produce overdue notices/fines 16 hours after charging to the user.)
- **SER 4W/BUO LOCAL REQUEST** (to be used only for serial volumes assigned to one of the special Oak Street location codes that indicate the item can only be used on-site in the sending library, e.g., rbos. This item type prevents users from other CARLI schools from requesting the item; it also permits the sending library to charge the item out to the user for in-house use for as long as needed. Unlike the BOOK2 item type, it will not produce overdue notices/fines 16 hours after charging to the user.)
- **SER3** (circulates 4 weeks to undergrads and most courtesy card borrowers; 16 weeks to faculty, staff, and graduate assistants;)
- **BOOK2** (building use only; brittle monographs that can only be used onsite at the OSLF or at the sending unit); when charged to a user, this item type will produce an overdue notice and a late fee after 16 hours.
- **SER2** (building use only; brittle serial volumes that can only be used onsite at the OSLF or at the sending unit); when charged to a user, this item type will produce an overdue notice and a late fee after 16 hours.
- **ARCHIVE2** (used ONLY for CIC Dark Archive serials and other materials that can only be requested by IRRC).
- **SCORE 16/4W** (circulates 4 weeks to undergrads and most courtesy card borrowers; 16 weeks to faculty, staff, and graduate students.)

### 2. Assign a valid OSLF location code from the list below:
- **stos** (staff client name: Stacks HD Shelving) Should be used for all items being sent to the OSLF that do not require one of the special location codes listed below.
- **rbos** (staff client name: Rare Bk Oak St[req only]) Can be used only for items sent by the Rare Book and Manuscripts Library that must be used onsite in the Rare Book and Manuscripts Library. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
Stabilization Guidelines for Material Being Transferred to the OSLF

If you determine that the piece needs to receive stabilization treatment by the Conservation Unit prior to being sent to the OSLF, be sure to check the Conservation checkbox on the input screen of the Oak Street Transfers Program. This will result in the production of a routing streamer to the Conservation Unit rather than directly to the OSLF.

Use the following guidelines to determine if stabilization might be necessary. Contact Jennifer HainTepe if you have questions about these criteria.

- Candidates for stabilization include books with:
  - loose, detached, or missing covers
  - torn, loose or detached pages

If/when the item verifies correctly, the program will display a streamer. Click your browser’s “print” button to print out a ready-made streamer onto your attached printer (receipt or laser).

Program will perform the following verifications against the Voyager database:

- Barcode is an active 14-digit barcode in the Voyager database
- Item record has a valid OSLF holding location code
- Item has a valid OSLF permanent location code
- Item's holding location and permanent location are the same
- Item record has a valid OSLF item type
- Item status is “in process.”

If any of these validations fail, you will receive an error message telling you what is wrong with the Voyager record.

Correct the Voyager record.

Re-verify item the next day. This program runs against a one-day old copy of the Voyager database. Changes you made to the Voyager record will not be updated in this version of the database until the next day.

If/when the item verifies correctly, the program will display a streamer. Click your browser’s “print” button to send the streamer to your attached printer (receipt or laser). Insert streamer in book. Remember, items received at the OSLF without a valid streamer produced by the Oak Street Transfers Program will be returned to the sending library.

Stabilization Guidelines for Material Being Transferred to the OSLF

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  - loose, detached, or missing covers
  - torn, loose or detached pages

If you determine that the piece needs to receive stabilization treatment by the Conservation Unit prior to being sent to the OSLF, be sure to check the Conservation checkbox on the input screen of the Oak Street Transfers Program. This will result in the production of a routing streamer to the Conservation Unit rather than directly to the OSLF.

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Use the following guidelines to determine if stabilization might be necessary. Contact Jennifer HainTepe if you have questions about these criteria.

- Candidates for stabilization include books with:
  - loose, detached, or missing covers
  - torn, loose or detached pages
brittle, crumbling, or fracturing paper
- leather bindings that are powdery (this is known as "red rot," though it is actually more brown)
- soft cover bindings that offer little to no structural support
- volumes that create shelving problems such as odd size or warped covers.

- How brittle is brittle?
  - If the paper appears brittle and has shattered/broken already, it is brittle.
  - If the paper appears brittle but no damage has yet occurred and the pages can be safely turned without damage, it is NOT brittle.
  - If the paper appears brittle, but the paper is intact and damage by use (as described above) is questionable, send to Conservation for review.

- If any of the following are found, the volume should be sent to Conservation for review:
  - Mold
  - Insect damage
  - Water damage, especially when pages are stuck together
  - Unidentifiable stains on the paper or cover

- Remove the following loose materials:
  - Paperclips or Post-It Notes (click here for more information)
  - Patron's notes/letters
  - Binding slips that are loose (not adhered to the book)
  - Punch cards that are loose (not in pockets affixed to the book)
  - Other miscellaneous paper, such as clippings, coupons, bookmarks, etc.

- DO NOT remove the following:
  - Errata slips (corrections to the text) should be saved and sent to Conservation to be tipped in.
  - Maps or charts that relate to teh book should be saved and sent to Conservation to be tipped in or placed in a pocket, as necessary.
  - Other materials that look like they relate to the subject matter of the book should be saved and sent to Conservation to be tipped in or placed in a pocket, as necessary.

Shipping Your Materials to the OSLF

- To the OSLF: Each departmental library will receive two plastic totes in January 2006 to use for sending items to the OSLF. Library Shipping will take a maximum of 4 totes of material from your library to the OSLF each week. If you have a large quantity of material to send, you will need to pack it carefully and contact Library Facilities for pick-up and delivery to the OSLF or to the Conservation Unit.

- To the OSLF via the Conservation Unit: If you have less than 100 volumes at a time going to the Conservation Unit for stabilization, just put them onto your regular shipping shelves. Call Jen Hain Teper to arrange for pick-up of more than 100 volumes. DO NOT put items that must first go to the Conservation Unit into the OSLF plastic totes.

Binding and Cataloging for Oak Street

- You cannot send unbound issues of a journal directly to the OSLF, but you can send such issues to the Binding Unitto have them bound and then sent on to the OSLF. Indicate on the binding streamer that the volume should be sent to the OSLF after binding.
- To have approval plan materials cataloged and sent to the OSLF, simply write "Oak Street" at the top of the selection streamer.
- To have a gift piece cataloged and sent directly to the OSLF, send the piece to Acquisitions with a "Cat for OS" streamer in it.
- To order a new item that you want to have housed at the OSLF, make "Oak Street" your order location.

Special OSLF Locations and Processing Procedures for Building Use Only Materials

Materials housed at the OSLF that can only be used onsite in the original owning library require special procedures. Library units wishing to limit use of particular materials in this way should contact Betsy Kruger if they do not yet have one of the special OSLF location codes described below. OSLF does not have staff to monitor patron use of material onsite, so if the material you are sending requires such supervision, please follow these guidelines for insuring that the material is sent to your library to be used. The OSLF also does not have staff to rewrap wrapped newspapers, so all these must be used onsite at the original sending unit.

- Voyager records
  - Bibliographic record -- All items must have full bibliographic records in Voyager. Archival boxes must each have a brief bibliographic record in Voyager that contains collection name and whatever additional data/subject access you wish to give it.
  - Item record -- Each physical piece must have a corresponding item record in Voyager against which requests can be placed. For archival
Mediated request process

- Use the public note field available in the Voyager MFHD record to read something like "Please consult staff in the Illinois Historical Survey Library to request material." This should help dissuade users from placing OPAC requests themselves.
- Make sure you have assigned the appropriate special Voyager location code for your unit. These serve two purposes. Along with the public note field in the MFHD record, they help to direct the OPAC user to your unit for assistance in requesting the material (e.g., making sure the box being requested has the material they are looking for.) Secondly these special codes provide an additional prompt for OSLF staff as they are printing out their call slips that the material requires special handling/use procedures to be followed. Currently, the following special codes have already been created:
  - **rbos** (staff client name: Rare Bk Oak St [req only]) Can be used only for items sent by the Rare Book and Manuscripts Library that must be used onsite in the Rare Book and Manuscripts Library. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
  - **uaos** (staff client name: Archives Oak St [req only]) Can be used only for items sent by the University Archives that must be used onsite in the University Archives. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
  - **ihos** (staff client name: Il H Srvy Oak St [req only]) Can be used only for items sent by the Illinois Historical Survey that must be used onsite in the Illinois Historical Survey. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
  - **uos** (staff client name: ArchivesSouzaOakSt [req only]) Can be used only for items sent by the Sousa Archives that must be used onsite in the Sousa Archives. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
  - **neos** (staff client name: Newspaper Oak St [req only]) Can be used only for items sent by the History, Philosophy, and Newspaper Library that must be used onsite in that library. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
  - **spos** (staff client name: Slavic Oak St [req only]) Can be used only for items sent by the Slavic Library that must be used onsite in the Slavic Library. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
  - **maos** (staff client name: Map/Geo Oak St [req only]) Can be used only for items sent by the Map and Geography Library that must be used onsite in that library. See Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library below.
  - **muos** (staff client name: Music Oak St [req only]) Can be used only for items sent by the Music Library that must be used onsite in the Music Library. See "Guidelines for Sending to the OSLF Materials That Can Only Be Used Onsite in the Sending Library" below.

- **Item type** -- Always assign the BOOK 16/4 LOCAL REQUEST or SER 2WK/BUO LOCAL REQUEST item type. The LOCAL REQUEST item types prevent users from other CARLI schools from requesting these items. Do not assign BOOK2 or SER2 as these item types do not prevent requests from CARLI users and will also start producing overdue notices to the patron after 16 hours and fining them $5/day. More often than not, the user will be consulting the material in your unit over a period of days, perhaps even a week or two if they are using archival materials. The BOOK 16/4 LOCAL REQUEST and SER 2WK/BUO LOCAL REQUEST item types will not produce overdue notices until 36 days after the date on which you charge out the box to the user (recommended for your internal tracking purposes).
- Assign "in process" status to the item record in Voyager. This will prevent the item from being selected to fill a request until it has been accessioned at the OSLF (at which point this status will be cleared).

**Physical preparation**

- Each archival box should be barcoded on the outside. Wrapped newspapers should also be barcoded on the outside.
- Item should be stamped "Building Use Only at Illinois Historical Survey (Rare Book and Manuscripts Library, University Archives, etc.)." or have a label with that information written on it.
- **All items MUST be accompanied by a streamer produced from the Oak Street Transfers Program at [http://www.library.uiuc.edu/voyager/oakstreetverify/index.html](http://www.library.uiuc.edu/voyager/oakstreetverify/index.html)**. Any pieces received at the OSLF without this streamer will be returned to the sending library. See complete information under "Updating Voyager Records" section above.

**Unit's internal records (in-house or web inventories) for boxed archival materials** should associate individual items/folders with the appropriate box number or item barcode.

**Mediated request process**

- The OPAC record directs user to your unit for assistance; OPAC requesting for users cannot be disabled, but the location name and public note in the MFHD should dissuade most users from doing this. The LOCAL REQUEST item type prevents patrons from other CARLI schools from requesting these items. While Voyager cannot control the pick-up location selected by the user, Oak Street staff will ALWAYS ignore the requested pickup location and deliver these materials directly to your library for on-site use by the patron.
If the material being requested is boxed archival materials, use your internal inventory records to determine which box the desired material is in, and using the Voyager circulation client, place a request using the patron's borrower ID.

Voyager will direct this request to the OSLF call slip queue, and material will be retrieved.

You will need to notify us if any special handling procedures need to be followed during shipping so that we can convey these to Library Shipping.

Upon receipt of material in your unit, it will need to be browsed/discharged via the Voyager circulation client. This will produce a notice of availability that will be automatically emailed to the requesting patron.

Charge out the items to the patron's ID (or unit ID if that's what you are using). Even though the patron is not physically removing the material from your unit, charging it out on Voyager will both result in a circ transaction statistic and will provide a tracking mechanism should you need it.

When patron is finished with the material and prior to sending the material back to the OSLF, discharge the items. This will put the material into "In Transit to Oak Street" status in Voyager. This status will be cleared when the material is reshelved at the OSLF. It is also important to discharge the material so that it does not stay on the patron's account and create overdue fines when it reaches its due date.

Ongoing Selection for the OSLF

At any time, subject selectors are welcome to streamer monographs in the Bookstacks for eventual transfer to the OSLF. Simply insert an "Oak Street" streamer into the piece, and write your initials or your unit name on the streamer. Contact Gil Witte if you need a supply of these streamers.

Do not streamer serials or MSETS; instead, fill out the Oak Street Serial and Mset Selection Form and mail it to Gil witte, 203 Main Library.

Bookstacks staff will not transfer any serial title to the OSLF without first obtaining permission from Karen Schmidt or the appropriate selector.

To maintain the Bookstacks at a fill capacity of approximately 85%, incoming transfers and new receipts need to be balanced each year with transfers of other Bookstacks materials out to the OSLF. Betsy Kruger is working with the Collection Development Committee to develop a process for doing this. Stay tuned.

Procedures for Transferring Items Back from the OSLF to a Departmental Library or Bookstacks

A subject selector can request at any time to have an item at OSLF transferred back to their library or into the Bookstacks. Please email John Andrick to make these arrangements. Selectors wishing to transfer an entire serial run back from the OSLF into the Bookstacks will need to obtain prior approval from Betsy Kruger. Approval will depend on space availability in the Bookstacks; if space is problematic, the selector may be asked to transfer another serial in the nearby vicinity to the OSLF before the transfer can be made.

Beginning in 2008, an annual list of monographs that have circulated from the OSLF more than three times in three years will be produced and distributed in January. Selectors should review this list and notify John Andrick if there are any titles they would like to have transferred back to their unit or into the Bookstacks.

If volumes of the same serial title are requested repeatedly by users, we may suggest that the title be returned to the open shelves in a departmental library or Bookstacks, space permitting.

When to Refer Users to the OSLF

Most users should just request items they need from the OSLF via the online catalog, selecting a pickup location that is most convenient for them. The OSLF is not listed as a pickup location in the online catalog.

If a user needs to consult a long run of a serial, they should be referred to the OSLF for onsite use in our public reading room. Please tell users that retrieval may take up to an hour so they should call ahead of time to arrange for retrieval before going over to the OSLF.

- the OSLF is located at 809 S. Oak Street near the intersection of Oak and Daniel Streets. This location is approximately 8 blocks from the Main Library. (Map) Phone number is 265-9476.

If a user ever requests an entire run of a serial to be delivered to a pickup location or via campus mail, OS staff will contact the user and request that they use the material onsite at the OSLF. There is an OPAC workstation and a photocopy machine in the public reading room.

Rush Requests--CALL 265-9475 or 265-9475

Material is available for on-site pickup or use at OSLF within one (1) hour if we are retrieving a single volume; and within two (2) hours if we are retrieving multiple volumes and if the phone request is received by 3:30pm for a single volume OR by 2:30pm for multiple volumes. Phone requests received AFTER these times will be available for onsite pickup or use at OSLF after 9:30am on the next business day. The OSLF is NOT open on weekends.

Rush delivery to the Main Circulation Desk--On a limited basis, and to assist patrons who may not be able to easily get to the OSLF, Oak Street staff may be able to deliver the piece that same day to the Main Bookstacks Circulation Desk that same day, depending upon what time we receive the request. Please note that this is an exceptional service, requiring an OS staff member to walk or drive the piece over the the Main Library, and so can only be provided as time and staffing permit. Nonetheless, if you have a situation that warrants this, please inquire as to feasibility when you call to place your rush request.

There is no such thing as a RUSH request for OS material to be put into Library shipping or into campus mail since there is no way OS staff can
guarantee how fast Library Shipping or Campus Mail Delivery will actually get the material to the pick-up location or the patrons office. Just place the request as usual via the OPAC, as we process these requests twice a day. They will get into Library Shipping or Campus Mail later than day or early the next--it doesn't take any longer to get a requested Oak Street item to a specified pick-up location or into campus mail than it does an item from any other departmental library.

When calling in a RUSH request to OS, please be prepared to give us the following information:

- Patron name, patron barcode number, patron email or phone
- Item brief title
- Item volume number, if any
- Item barcode
- Your name and library phone number
- If a serial, did you check to see if there is online full-text access? (Many of the Library's JSTOR titles have been moved to the OSLF.

Before sending a patron over to OSLF to pick-up an item, please make sure they are aware of the 1-2 hour time requirement for retrieval (described above).
1. Minnesota Library Access Center

1.1 Introduction – The Minnesota Library Access Center (MLAC) is one of the units of the Elmer L. Andersen Library at the University of Minnesota, Twin Cities Campus. In addition to MLAC, Elmer L. Andersen Library houses eight special collections and archival units of the University of Minnesota and the central office of the MINITEX Library Information Network. The Library is designed to address both a campus need and a statewide library need:

a) It enables the University of Minnesota, Twin Cities Libraries to consolidate important archives and special collection into a designated climate-controlled facility.

b) Through MLAC, it provides high-density storage space for important, but less frequently used collections owned by the University of Minnesota and other libraries throughout Minnesota.

MLAC provides an ideal climate and environment for print-based media.

Completed in 2000, the Elmer L. Andersen Library was funded through bonds approved by the Minnesota Legislature in 1996.

1.2 Vision -- As a shared depository for infrequently used library materials of importance to the people of Minnesota, the Minnesota Library Access Center will provide a climate controlled environment and make the deposited items accessible for use.

1.3 Description -- Libraries may store important, but less frequently used collections in MLAC provided the materials:

   a) may be borrowed by other libraries for use by their patrons.
   b) are not so fragile as to be unsuitable for use.
   c) are compatible with high-density storage practices.
   d) are print based.

No other restrictions apply, and no fees will be assessed for collection storage by Minnesota libraries.

   Individual libraries decide which items will be transferred to MLAC using established guidelines and their own criteria.

As a working guideline to determine overall space allocation, materials of the University of Minnesota, Twin Cities Libraries will occupy approximately 60% of the MLAC facility, and material from other Minnesota libraries will occupy the remaining 40%. MLAC’s planned capacity is 1.2 million volumes.

1. Governance

   The University of Minnesota Librarian shall be responsible for administering MLAC. MINITEX is assigned the responsibility for managing the facility’s day-to-day operation. The MLAC Advisory Board is charged with developing guidelines and providing the vision for MLAC.
2. **Collections**

2.1 **Introduction** -- As a depository dedicated to resource sharing, MLAC provides rapid and efficient access to stored materials. Books, magazines, and other print-based library materials may be stored in MLAC. Deposited items must have been determined to have lasting value; permanent storage is not a substitute for responsible deacquisition decisions. The staff reserves the right to reject material, which, in its judgment, is too fragile for use, is in very poor condition, or is not suitable for high-density storage. Duplicates of the same title or same edition may be retained at the discretion of the MLAC staff. Material, which is not under bibliographic control, will not be accepted. Current plans call for libraries electing to deposit material in MLAC to retain ownership of their materials.

Depositing libraries shall designate a contact person with whom the MLAC manager can coordinate activities.

2.2 **Material Appropriate for Deposit** -- All print-based materials will be considered for deposit. While MLAC is designed primarily for print and paper-based materials, other formats will be accepted if they meet the standard for high-density storage.

An item is a candidate for high-density storage if it can be sorted by its physical factors to fully utilize shelf space. Examples of formats not suited for high-density storage are motion picture film, maps, and data tapes. No audio or video material, slides, realia, or archival collections will be accepted. (Exceptions to normal material acceptance criteria will be made at the discretion of MLAC staff.)

2.3 **Condition of Deposited Materials** -- MLAC does not provide preservation or cataloging services for deposited collections. The depositing library should properly prepare items before MLAC accessioning.

2.3.1. All volumes should be property stamped or otherwise labeled for ownership.

2.3.2. All volumes sent to MLAC should be clean.

2.3.3. Books in marginal condition or slightly damaged should be enclosed in archivally appropriate enclosures, acid-free boxes, archival quality polybags, or acid-free phase boxes to preserve the dust-free environment. MLAC staff shall have discretion to accept or return items lacking appropriate enclosures.

Examples of damaged and/or fragile materials that are not acceptable include:

a) Text block and covers have separated.
b) Soft covers are torn or coming off.
c) Individual pages are falling out of the item.
d) Leather binding is disintegrating.
e) Spines are broken.

2.3.4 Books with mold or insect infestation will not be accepted.

2.3.5 Volumes that are grossly unshelfworthy or in advanced state of deterioration maybe returned to the depositing library.

2.4 **Duplicates:** Duplicates of the same title may be accepted (up to two copies) at the discretion of MLAC staff. It shall be the responsibility of staffs of depositing libraries to check for possible duplication between materials they plan to transfer to MLAC and material already stored in MLAC; depositing library staff shall alert MLAC staff to apparent duplicates.

2.5 **Bibliographic Control** -- All deposited material must be under bibliographic control and should be represented by bibliographic records conforming to standards and guidelines developed by the
MINITEX/LDS Joint Standards Review Task Force. Systems staff for depositing libraries shall discuss the bibliographic records available for their materials with the MnLINK coordinator at the University of Minnesota Libraries, Twin Cities, before sending material for deposit. (A separate document, “Requirements for Contribution of Bibliographic Records,” provides guidelines concerning the format and submission of these bibliographic records.)

2.6 Ownership of Materials – Current plans call for each depositing institution to retain ownership of materials it sends to MLAC. To assure appropriate use of MLAC, it is expected that deposited materials are intended for permanent storage. Deposited materials may continue to be counted among the holdings of the depositing library.

2.7 Catalog or Inventory Control System -- MLAC will use the system designated by the University of Minnesota Libraries, Twin Cities, working cooperatively with MINITEX.

2.8 Scheduling – Immediacy of need for deposit in MLAC, availability of space in MLAC, and MLAC operating requirements will be considered when scheduling receipt of deposits.

2.9 Accession Process -- MLAC staff will:
   a) Process items for storage, which includes sizing, boxing and shelving.
   b) Keep all necessary accession records up-to-date.
   c) Implement a record-keeping process for stored materials to ensure quality and accuracy.
   d) Maintain statistics.

2.10 Maintenance of the Collection/Preservation -- MLAC staff will monitor for climate control, fire protection, and security safeguards. Deposited materials will be handled in a manner consistent with preservation of the items.

2.11 Permanent Return to Depositing Library – If needs change, staff of depositing institutions may request that an item be removed from MLAC and be returned by submitting a written request to the MLAC manager on their library’s stationary.
   a) If the item is in MLAC, it will be processed and returned to the depositing library.
   b) If the depositing library has already checked the item out from MLAC, only the written request is required to remove the record from MLAC inventory software.
   c) If another library has borrowed the item from MLAC, it will be recalled for the depositing library.

2.12 Return to Library Because of High Use -- If an item has been checked out twice in the same year by the depositing library, MLAC staff will alert depositing library staff about the repeated use. Depositing library staff will be asked to review the item’s status.

Access to Collections

3.1 Introduction – Primary access to materials deposited in MLAC is through lending and photocopy services to individual users through their local libraries. MLAC performance targets call for material requested through interlibrary loan by noon to be sent out the same day. Materials in MLAC may be used by any library user on-site in Andersen Library.

3.2 Operation for Access -- MLAC staff will:
   a) Retrieve requested items from the stacks.
   b) Scan or check out items.
   c) Prepare items for shipment via the appropriate delivery method.
   d) Process returned items.

3.3 On-Site Services
3.3.1 Reading Room Use: All library users may use the reading room for any materials.

3.3.2 Stack Access: There will be no stack access to the materials in storage. (During the interim caused by the Walter Library renovation, access to the Science/Engineering collection will be governed by different guidelines for University of Minnesota, Twin Cities Campus faculty, staff, and students.)

3.3.3 Lending: a) All University of Minnesota faculty, staff, and students may check items out with a valid borrowing card.
   b) Non-University of Minnesota patrons who visit the reading room in person may obtain materials stored in MLAC by requesting items through their local library’s procedures for seeking interlibrary loans through MINITEX, or they may charge materials out directly from MLAC by using their local library card and other identification.

3.3.4 Loan Periods: There are two circulation loan categories:
   a) “on-site use only” for periodicals and other designated items (for items to be used in Andersen Library)
   b) six weeks patron loan.

3.3.5 Photocopy: There will be a coin-operated photocopy machine available, which also will use a standard U of MN library copy card.

3.4 Off-Site Services

3.4.1 a) Written Requests: All University of Minnesota, Twin Cities Campus faculty, staff, and students shall be authorized to send written requests to MLAC via email or fax to have items sent to U of MN Twin Cities campus libraries.
   b) Users of other Minnesota libraries may request materials through their local library’s regular procedures for seeking interlibrary loans through MINITEX.

3.4.2 Loan Periods: There are two circulation loan categories:
   a) “in-library use only” for six weeks (for items to be used within the requesting library)
   b) six weeks patron loan.
   The depositing library will choose between these two loan categories.

Since periodical issues do not circulate, access to these items will be in the form of copies of requested articles.

3.4.3 Periodicals: Requested articles will be photocopied or scanned and will be distributed using the MINITEX Delivery System. This System includes using fax, Ariel, and ground transportation.
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Worksheet

December 2002
Minnesota Library Access Center
Elmer L. Andersen Library
222 21st Ave South
Minneapolis, MN 55455

For more information about MLAC contact:

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<tr>
<th>Timothy McCluske</th>
<th>Chad Gilman</th>
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An Introduction to MLAC:

Minnesota Library Access Center is operated by MINITEX Library Information Network that provides a secure, climate-controlled environment for high density storage of important but less frequently used collections owned by libraries throughout Minnesota. Materials in MLAC are available to all Minnesota residents and students.

MLAC provides:
- Storage for approximately 1.2 million volumes from around the state.
- A constant year round temperature of 62 degrees F and an average humidity of 50%.
- Collection security through a sophisticated key card system and no direct public access to the shelves.

How MLAC Works:
- Materials are sorted by both width and height to achieve the highest storage density possible.
- Items are then placed in acid free cardboard trays.
- Each tray is assigned a shelf location. Every item in the tray receives a label that identifies the tray in which it is stored.
- The record for each item in a tray is updated to indicate the assigned tray as the item call number.
- The tray is shelved in its designated location.
- MLAC staff can process up to 30,000 items a month.

MLAC Limitations:
- MLAC is designed for paper based storage. Its ability to handle other materials or even non-standard paper formats is limited. A decision to accept those materials is made on a case-by-case basis by MLAC staff.
- At the present time, MLAC does not provide preservation services for deposited materials. However, MLAC staff can advise libraries on best practices for evaluating condition, cleaning, and protecting the text block of items for deposit.
- Periodicals are limited to either use in Andersen Library or photoduplication of articles. Ready access to periodical articles is an important factor for all library users.
Item Selection Criteria

Books, magazines, and other library materials may be stored in MLAC. Deposited items must have been determined to have lasting value; permanent storage is not a substitute for responsible de-acquisition decisions. The staff reserves the right to reject material, which, in its judgment, is either too fragile for use, is in very poor condition, or is not suitable for high density storage. Retention of multiple copies is at the discretion of the MLAC staff. Libraries electing to deposit material in MLAC will retain ownership of their materials.

Types of material suitable for MLAC storage:
MLAC is only suitable for storing low use items.

All print-based materials will be considered for deposit. While MLAC is designed primarily for print and paper-based materials, other formats will be accepted if they meet the standard for high density storage.

An item is a candidate for high density storage if it can be sorted by its physical factors to fully utilize shelf space. Examples of formats not suited for high density storage are motion picture film, maps, and data tapes. Items can be rejected if the physical dimensions of the collection or the weight of the media make high density storage impractical. A few non-standard items from an otherwise acceptable collection may be included if approved by MLAC staff.

Material Types
- Books – yes
- Unbound periodicals – with limitations
- Bound periodicals – yes
- Bound newspapers – with limitations
- Unbound newspapers – no
- Archival collections – no
- Realia or artifacts – no
- Microfilm – with limitations
- Photographic film (all types) – no
- Microformats – with limitations
- Video or audio tape – no
- Data tape – no
- Maps – no

Condition of Material
All items must be free of loose dust and debris. No items with mold, mildew, or insect infestation will be accepted. Items must either have an intact text block or appropriate enclosure. Items with detached pages are allowed provided the pages remain in the text block.

Duplicate or Multiple Copies
MLAC staff reserves the right to reject an item if a duplicate item in better condition has been deposited.
Completing the Deposit Request Form:

Once a library identifies material to store in MLAC, staff should complete and submit the Collection Deposit Worksheet at the end of this packet. Please submit the form at least 30 days in advance of planned collection delivery. Depending upon workload, MLAC staff may limit the amount of material that can be delivered at one time.

Complete this form even if you are unsure whether the format or condition of materials meets storage criteria. MLAC staff will try to accept various formats if the material can conform to high-density storage requirements and meet other requirements for deposit.

Description of materials to be Deposited: Include the format and type of material, the collection of origin, and a general description of condition. For example:

Bound periodicals from local storage, brittle paper but intact text blocks.

~ or ~

Newspapers on 3.5 inch microfilm reels, each reel separately boxed from library’s periodical collection.

Estimate of Quantity: This is required so MLAC can estimate the amount of space the collection will require and estimate the time it will take to process. Any of the three measurements listed on the Deposit Request Form are acceptable. Please note: we cannot accept title counts.

Loan Period: Except for periodicals, which are limited to photocopy or Andersen Library use only, the depositing library can specify either a 6 week loan to all borrowers or a six week loan for “In Library Use Only” at the requesting library. Materials that have different lending policies should be packed separately and indicate which loan length applies.

Format Exceptions/Special Needs: If the items to be deposited are all or in part non-paper based or have at least one dimension greater than 32 cm., note that here even if it is mentioned under the description of materials. Also list any special requirements for handling or storage.

Requested Delivery Date: This is the approximate ideal date for the depositing library to deliver the materials to MLAC. The actual date will depend on MLAC workload.

Delivery Method: The depositing library is responsible for all costs associated with delivery of material to MLAC. MINITEX will assist in arranging delivery if requested.
Deposit Request Approval: After the Minnesota Library Access Center Collection Deposit Worksheet is received by MLAC staff, it will be reviewed to assure that the material is suitable for high density storage, that the records format is compatible, that the required shelf space is available, and that the delivery date does not conflict with other collection deliveries. Any questions or problems must be resolved before the request is approved. MLAC staff will make a concerted effort to fulfill a request, but it may be necessary to develop a creative solution or compromise. Once approved, a memorandum of agreement will be prepared for signing by MINITEX and the depositing library.

Collection Preparation: Before a collection is moved, it must be dusted and inspected for mold or infestation. Under no circumstance will items with obvious mold bloom or active insect infestation be added to MLAC. If possible, collections should be kept in shelf order during preparation and the move. MLAC will page materials from collections held for processing.

Local Records: The decision to maintain records for MLAC items in the depositing library’s catalog is at the discretion of library staff. Please remember that the depositing library retains ownership. If local records are maintained, MLAC advises but does not require that the records indicate both local ownership and off-site storage.

Delivery Arrangements: Shipping costs depend on weight and distance. At the present time MINITEX can assist in getting hundred-weight U.P.S. delivery at a competitive cost. Twin Cities area libraries may choose to arrange direct delivery of their materials to MLAC. In all circumstances, MLAC should be notified of the delivery arrangements and estimated time of arrival at MLAC. MLAC is a secure facility and deliveries could be held up if the transport cannot enter the facility.

Packing items for MLAC Delivery: Unless a professional moving company is hired to haul the collections, the job of packing is the depositing library’s responsibility. An inventory is not required by MLAC but may be done if considered useful by depositing library staff. There are three options for packing:

Gondolas: These resemble oversized book trucks made of plywood. Because of the high capacity and ease of loading, this method is ideal for moving a large number of volumes. MINITEX has access to a few gondolas for local use or they can be rented from moving companies (depending on the moving company, these are also known as carts, box trucks, or book trucks). Transporting gondolas requires a loading dock at the depositing library and a container truck. Remember that rented gondolas must also be returned to the rental company.

Boxing: This is a simple option that can get complicated and time consuming. Please use boxes that have uniform dimensions and are no larger than 1.75 cubic feet. Pack the boxes as full as possible. During transport the boxes will likely be stacked; boxes of different sizes or not completely filled increase the chance of boxes falling over and damaging the contents. Label the boxes sequentially. It is not necessary to indicate the total number of boxes on each box, instead include a separate total count.

MINITEX Bins: Small quantities of books for MLAC can be added to the MINITEX courier bins but must be clearly marked for MLAC accession.

Shipping Manifest: Please include a separate manifest indicating the total number of gondolas or boxes shipped, the library of origin and a contact person. Attached is a map and directions to the MLAC loading dock for delivery personal.
Other Issues

Imbedded Security Devices such as tattletape are not a concern for MLAC. MLAC staff accepts material with or without these security measures. However, since MLAC does not de-sensitize or de-program items, this may cause conflicts with a borrowing library’s security control system.

Preservation or Conservation is not provided by MLAC. This includes phase conservation measures such as portfolios or enclosures. MLAC staff may be able to assist depositing libraries in preparing items provided arrangements are made in advance.

Ownership is retained by the depositing library. This means that the depositing library can return to its on-site collections anything it has deposited in MLAC.

Items not Returned by Patron conforms to other MINITEX policies or arrangements.

Requesting Items for Use from MLAC

General Requests
All library users can request materials from MLAC via MINITEX. However, use of periodicals is restricted to Andersen Library or photocopying. Items that are limited to “In Library Use Only” can be delivered off site for use in another library. Patrons intending to use items at Andersen Library or a University of Minnesota, Twin Cities Campus library should request items at least one day in advance via the online MLAC request form available through the University Libraries’ web site. Please advise users that MLAC staff pages Monday through Friday only and is not able to offer on-demand paging at this time.

Direct Requests
Libraries may directly request items they have deposited into MLAC this includes items that would not normally circulate. Request should be submitted via email to mlacreq@umn.edu. The request should include the title, author, any volume number, and the local item barcode. The request should also list the name of the library. Email requests are paged mornings, Monday through Friday and delivered through the standard MINITEX delivery route.

Permanent Return of Items to Depositing Library

These are the main conditions under which items may be returned to the depositing library:

- The depositing library can reclaim any item it has placed into MLAC for any reason.
- MLAC staff may return to the depositing library items that are found to have high use by the depositing library’s patrons.
- The item is found to be unsuitable for MLAC storage.

Items to be returned to the depositing library will be de-accessioned from MLAC and delivered to the library through the most cost-effective means.
Bibliographic & Holdings Records

1. General Policy

Depositing Libraries normally do not need to supply bibliographic records. Electronic copies of bibliographic records are necessary for titles or collections not held by the University of Minnesota Twin Cities Libraries or listed in either OCLC or RLIN.

2. Records listed in the University of Minnesota Catalog

Records for all titles in MLAC will be included in the University Libraries – Twin Cities catalog, popularly known as MnCAT. Items from Greater Minnesota libraries in MLAC will be listed in MnCAT either by:

- Using existing bibliographic records but adding a unique holdings record indicating the library of origin.
- Importing from OCLC or RLIN the bibliographic record and adding a unique holdings record indicating the library of origin.

3. Record Selection

MLAC staff will attempt to choose the bibliographic record that matches the description in the online catalog of the depositing library. Some fields such as call number and local notes are not considered when selecting the bibliographic record.

4. Volume Holdings

MLAC staff will create MARC holdings records for sets and serials. Summary holdings data for these records will appear in the public OPAC. For large serial sets, MLAC may maintain individual volume information in a separate database not available to the public. In these instances, summary holdings will display in the OPAC but not individual items.

5. Call Numbers

Each item will be assigned a call number that designates its zone, row, division, shelf, and tray location in the MLAC cavern. E.g.: ZA R10 D30 S01 TC = zone A, row 10, division 30, shelf 1, tray C. This is also known as the tray number.

6. Circulation Barcodes

MLAC staff may attach Code 39 circulation barcodes to items for inventory control within MnCAT. Both tray labels and item barcodes will be labeled Minnesota Library Access Center to assist with return of materials to the correct location.

7. Availability of Recent Deposits

Items are unavailable for paging until fully accessioned into MLAC. Processing can take anywhere from three days to several months depending on the quantity deposited at one time. Large deposits at one time will be stored in MLAC as staff work through the backlog. The type of material also effects processing time. In general, serial sets can be processed faster than monographs.
1. Minnesota Library Access Center

1.1 Introduction—The Minnesota Library Access Center (MLAC) is one of the units of the Elmer L. Andersen Library at the University of Minnesota, Twin Cities Campus. In addition to MLAC, Elmer L. Andersen Library houses eight special collections and archival units of the University of Minnesota and the central office of the MINITEX Library Information Network. The Library is designed to address both a campus need and a statewide library need:

a) It enables the University of Minnesota, Twin Cities Libraries to consolidate important archives and special collection into a designated climate-controlled facility.

b) Through MLAC, it provides high-density storage space for important, but less frequently used collections owned by the University of Minnesota and other libraries throughout Minnesota.

MLAC provides an ideal climate and environment for print-based media.

Completed in 2000, the Elmer L. Andersen Library was funded through bonds approved by the Minnesota Legislature in 1996.

1.2 Vision -- As a shared depository for infrequently used library materials of importance to the people of Minnesota, the Minnesota Library Access Center will provide a climate controlled environment and make the deposited items accessible for use.

1.3 Description -- Libraries may store important, but less frequently used collections in MLAC provided the materials:

   a) may be borrowed by other libraries for use by their patrons.
   b) are not so fragile as to be unsuitable for use.
   c) are compatible with high-density storage practices.
   d) are print based.

No other restrictions apply, and no fees will be assessed for collection storage by Minnesota libraries.

Individual libraries decide which items will be transferred to MLAC using established guidelines and their own criteria.

As a working guideline to determine overall space allocation, materials of the University of Minnesota, Twin Cities Libraries will occupy approximately 60% of the MLAC facility, and material from other Minnesota libraries will occupy the remaining 40%. MLAC’s planned capacity is 1.2 million volumes.
1.4 Governance
The University of Minnesota Librarian shall be responsible for administering MLAC. MINITEX is assigned the responsibility for managing the facility’s day-to-day operation. The MLAC Advisory Board is charged with developing guidelines and providing the vision for MLAC.

Collections

2.1 Introduction -- As a depository dedicated to resource sharing, MLAC provides rapid and efficient access to stored materials. Books, magazines, and other print-based library materials may be stored in MLAC. Deposited items must have been determined to have lasting value; permanent storage is not a substitute for responsible deacquisition decisions. The staff reserves the right to reject material, which, in its judgment, is too fragile for use, is in very poor condition, or is not suitable for high-density storage. Duplicates of the same title or same edition may be retained at the discretion of the MLAC staff. Libraries electing to deposit material in MLAC retain ownership of their materials.

2.2 Liaison Depositing libraries shall designate a liaison with whom the MLAC manager or staff can coordinate activities and contact with questions to resolve record problems.

2.3 Material Appropriate for Deposit -- All print-based materials will be considered for deposit. While MLAC is designed primarily for print and paper-based materials, other formats will be accepted if they meet the standard for high-density storage. Volumes that are grossly unshelfworthy or in advanced state of deterioration may be returned to the depositing library. An item is a candidate for high-density storage if it can be sorted by its physical factors to fully utilize shelf space. Examples of formats not suited for high-density storage are film, maps, and data tapes. No audio or video material, slides, realia, or archival collections will be accepted. (Exceptions to normal material acceptance criteria will be made at the discretion of MLAC staff.)

2.4 Condition of Deposited Materials -- MLAC does not provide preservation or cataloging services for deposited collections. The depositing library should properly prepare items before MLAC accessioning.

2.4.1. All volumes sent to MLAC must be cleaned to MLAC standards. Books with mold, insect infestation, or loose debris will not be accepted. To assist in cleaning volumes for shipment, MLAC can, upon request, loan depositing libraries HEPA vacuums.

2.4.2. Books in marginal condition or slightly damaged should be enclosed in archivally appropriate enclosures, acid-free boxes, archival quality polybags, or acid-free phase boxes to preserve the dust-free environment. MLAC staff shall have discretion to accept or return items lacking appropriate enclosures.

Examples of damaged and/or fragile materials that may not be accepted include:

a) Text block and covers have separated.
b) Soft covers are torn or coming off.
c) Individual pages are falling out of the item.
d) Disintegrating text block due to brittle paper or other causes.
e) Spines are broken.
2.4.3 All volumes should be property stamped or otherwise labeled for ownership.

2.5 **Duplicates:** Duplicates of the same title may be accepted at the discretion of MLAC staff. However, MLAC staff reserve the right to de-accession duplicate titles with approval of depositing library.

2.6 **Bibliographic Records**—All deposited material must have bibliographic records conforming to standards and guidelines developed by the MINITEX/LDS Joint Standards Review Task Force. Systems staff for depositing libraries shall discuss the bibliographic records available for their materials with the MnLINK coordinator at the University of Minnesota Libraries, Twin Cities, before sending material for deposit. (A separate document, “Requirements for Contribution of Bibliographic Records,” provides guidelines concerning the format and submission of these bibliographic records.)

2.7 **Ownership of Materials**—Depositing institution retain ownership of materials it sends to MLAC. To assure appropriate use of MLAC, it is expected that deposited materials are intended for permanent storage. Deposited materials may continue to be counted among the holdings of the depositing library. MLAC will assume ownership of volumes accessioned from a non-library source.

2.8 **Catalog or Inventory Control System**—MLAC will use the system designated by the University of Minnesota Libraries, Twin Cities, working cooperatively with MINITEX.

2.9 **Scheduling**—Immediacy of need for deposit in MLAC, availability of space in MLAC, and MLAC operating requirements will be considered when scheduling receipt of deposits. MLAC staff will set the amount of material received per shipment.

2.10 **Accession Process**—MLAC staff will:
   a) Process items for storage, which includes inspecting, sizing, boxing and shelving.
   b) Prepare records as needed for on-line catalog.
   c) Implement a record-keeping process for stored materials to ensure timely and accurate retrieval.
   d) Maintain statistics and perform quality control reviews.

2.11 **Maintenance of the Collection/Preservation**—MLAC staff will monitor for climate control, fire protection, and security safeguards. Deposited materials will be handled in a manner consistent with preservation of the items.

2.12 **Permanent Return to Depositing Library**—If needs change, staff of depositing institutions may request that an item be removed from MLAC and be returned by submitting a written request to the MLAC manager on their library’s stationary.
   a) If the item is in MLAC, it will be processed and returned to the depositing library.
   b) If the depositing library has already checked the item out from MLAC, only the written request is required to remove the record from MLAC inventory software.
   c) If another library has borrowed the item from MLAC, it will be recalled for the depositing library.

2.13 **Setting Lending Policy**—Unless otherwise specified by the depositing library, monographs circulate for six weeks and periodicals are limited to Elmer L. Andersen Library use only. Second copies of periodicals may be given one-week loans if appropriate.
Access to Collections

3.1. Introduction – Primary access to materials deposited in MLAC is through lending and photocopy services to individual users through their local libraries. MLAC performance targets call for material requested through interlibrary loan by noon to be sent out the same day. Materials in MLAC may be used by any library user on-site in Andersen Library.

3.2 Operation for Access -- MLAC staff will:
   a) Retrieve requested items from the stacks.
   b) Check out items
   c) Prepare items for shipment via the appropriate delivery method.
   d) Process returned items.

3.3 Collection Access

3.3.1 Reading Room Use: All library users may use the reading room for any MLAC materials Monday through Friday.

3.3.2 Stack Access: There is no stack access to the materials in storage.

3.3.3 Paging & Retrieval: Anyone can request items from MLAC either through their local library’s procedures for intralibrary loans or interlibrary loans through MINITEX. On demand paging is not available at this time.

3.3.4 Lending:
   Direct lending at Andersen Library is not offered. Patrons may check out MLAC materials from their home library in accordance with that library’s policies.

3.3.5 Loan Periods: Lending is dependent on the type of item and the strength of MLAC holdings.
   Monographs: circulate as standard interlibrary loan items.
   Periodicals:
   • First copy is restricted to use in Andersen Library.
   • Second copy as identified by MLAC circulates for one week.
   Reference material and other selected material: circulation defined by depositing library.
   • Restricted to use in Andersen Library.
   • Restricted to use in another library in the state.

3.3.6 Photocopy: There will be a coin-operated photocopy machine available, which also will use a standard U of MN library copy card.
Elmer L. Andersen Library
222 21st Ave South
Minneapolis, MN 55455
612.625-6828 ~ 612.626-8695

From St. Paul:

Take **I-94 West** to the **Cedar Exit**. Turn right on Cedar and go to **Washington Avenue**. Turn right on Washington Avenue and then left onto **19th Avenue South**. Go one block to the intersection of 19th Avenue South and **2nd Street South** where 19th Avenue South splits into two roads. Follow the road north for one block and then take a right at **1st Street South**. Continue along 1st Street South as it gradually curves south until you reach the portal entry of the Cavern Level.

**From Minneapolis:**

Take **I-94 East** to the junction of **35W North**, take the 35W exit and remaining in the far right lane take the 3rd **Street/West Bank/East Bank Exit** following the West Bank Exit to Washington Avenue. Turn right on Washington Avenue to the 7 Corners junction and turn left onto **19th Avenue South**. Go one block to the intersection of 19th Avenue South and **2nd Street South** where 19th Avenue South splits into two roads. Follow the road north for one block and then take a right at **1st Street South**. Continue along 1st Street South as it gradually curves south until you reach the portal entry of the Cavern Level.

*If the service door is locked, call the posted numbers for access.*
MINNESOTA LIBRARY ACCESS CENTER AGREEMENT

The holding and storage of collections by the Minnesota Library Access Center is a service provided at no cost to the depositing library. The depositing library is responsible for all costs related to preparing and shipping of materials to MLAC.

Deposited collections will continue to be owned by the depositing library. The collections will be managed and circulated by MLAC staff according to the approved guidelines stated in the Minnesota Library Access Center Operating Principles and Guidelines.

The depositing library will accept the return of items determined by MLAC to be unsuitable for storage. These items will be returned using the MINITEX Delivery System.

The depositing library accepts liability for all lost or damaged materials.

The University of Minnesota, Twin Cities, online catalog will maintain a listing of all materials stored in MLAC.

This agreement represents only the items contained on the attached MLAC Collection Deposit form.

Any change in this agreement must be requested in writing.

Date that materials were delivered to MLAC:

DEPOSITING LIBRARY

Name______________________________

By_______________________________   Date____________________________________
   Library Director

MINNESOTA LIBRARY ACCESS CENTER

By_______________________________   Date____________________________________
   William DeJohn
   Director, MINITEX
Minnesota Library Access Center Collection Deposit Worksheet

Depositing Library: ____________________________ Date:____________________
Institution: ___________________________________
Address:_____________________________________  Contact Name:____________________________
Phone Number:______________________
Email address:_____________________________ Fax Number:_______________

1. Description of Materials to be Deposited (complete separate forms for each collection)

2. Are these items listed in a web-accessible catalog? yes □ no □
What is the URL for the catalog? http://____________________________

Once transferred to MLAC, how will these items be listed in your catalog?

3. Estimate of Quantity (volume count, piece count, or linear measurement)

4. Loan Period: □ Standard 6 Week □ In Library Use Only
   All periodicals are restricted to Andersen Library use only.

5. Format Exception/Special Needs:

6. Requested Delivery Date:____________________

7. Delivery Method: □ Arrange by MLAC/MINITEX (depositing library pays all costs) Payment Method:_______________________________
   □ Arrange by depositing library
   □ Other:___________________________________

To be Completed by MLAC Staff

Collection Description Approved □ Loan Period Approved □
Format Exception(s) Granted □ Loan Period Approved □
(Written agreement attached) Delivery Date:____________________
Quantity Approved □ Name:_________________________________
                                   Date:____________________
Virtual Tour
From Shelf to Shelf: A Tour of MLAC from the book's point of view
An informative photographic explanation of MLAC starring Bib the Book.

Hello! I'm Bib!

Let me introduce Bib the Book. Let's follow Bib and see how he came to be a resident in the Minnesota Library Access Center.

You look tired today, Tiki!

I was just checked out. Thirty times in three weeks.

In order for a book to come to the Minnesota Library Access Center, it must first be considered a low-use item. Generally, this means an item that has been checked out less than twice a year.