SELECTED RESOURCES
**Journal Articles**


**Books**


**Web Resources**


Notable Innovations

Communicating Public Computing Info to Users

**Blogs, Bulletin Board/Forums, RSS feeds**

Case Western Reserve. KSL Tech Blog
Blog and RSS approach.
   http://library.case.edu/ksl/techteam/mission.html
Also see “ITS News.”
   http://library.case.edu/ksl/techteam/

University of California, Los Angeles. College Library Instructional Computing Commons
Includes technical bulletins via RSS.
   http://www.clicc.ucla.edu/

North Carolina State University. Talk
Online bulletin board with RSS feed available.

**Communication of Policies**

University of Iowa. Library Public Computer and Print Management
A remarkably well-written explanation to users regarding why the library implemented desktop authentication.
   http://www.lib.uiowa.edu/help/faq/faq-computers.html

University of South Carolina. Authentication Requirement for the Library’s Public Computers
Another example of a well-written explanation to users as to why the library chose to implement the procedure.
   http://www.sc.edu/library/systems/authenticate.html

University of Virginia. “When I go to U.Va...”—The Responsible Computing Video
Unique campus-level policy communication that benefits the library and its users.
and the “Responsible Computing at U.Va.” Web site
   http://www.itc.virginia.edu/pubs/docs/RespComp/
Finding Hardware and Software

University of Kansas. Computer Labs
Interactive and searchable campus-wide directory (includes libraries) of hardware and software by location.
http://www2.ku.edu/cgiwrap/workshops/train/index.php?SCREEN=labs

University of Maryland. Where To Go To Find A Computer
Includes the library.
http://www.oit.umd.edu/wheretogo/seeTable.cfm

Michigan State University. Software Search
Includes the library.
http://attend.acns.msu.edu/computerLabs/searchSoftware.php

Yale University. Software Search
http://research.yale.edu/css/student/software.jsp
and Equipment Search
http://research.yale.edu/css/student/equipment.jsp

Public Workstation Availability

Boston College. Computer Availability
http://www.bc.edu/offices/infotech/depts/sls/availability/

University of California, Davis. Computer Rooms Available
http://clm.ucdavis.edu/rooms/available/

Cornell University. Laptop Access
Real-time laptop availability at Mann Library.
http://www.mannlib.cornell.edu/computing/laptops/index.cfm

Duke University. Are workstations available right now?
http://library.duke.edu/services/computing.html

Emory University. Current Learning Commons Usage
http://web.library.emory.edu/learningcommons/usage.php

North Carolina State University. Computers in D.H. Hill Library
http://www.lib.ncsu.edu/compavailability/web.php
and Computers in the Learning Commons
http://www.lib.ncsu.edu/compavailability/lc-web.php
Includes live video. They explain how they created these features here:
http://www.lib.ncsu.edu/dli/projects/compavailability/
University at Albany, SUNY. Computers Availability in University Libraries
http://library.albany.edu/infocommons/map.htm

University of Tennessee. Current Labs Usage
http://www.labs.utk.edu/usage/currentusage.asp

University of Utah. Lab Status of the Marriott Library Multimedia Center
http://labstatus.scl.utah.edu/mmc_login.php

Yale University. Cluster Support Services
Campus map with pop-ups of lab locations (including libraries) that includes workstation availability.
http://research.yale.edu/css/student/clustermap.jsp

**Reserving Public Workstations and/or Laptops**

Brigham Young University. Reservations
http://www.lib.byu.edu/index.php?tab=tab1&menu=rese_menu

New York Public Library. Make a PC Reservation
http://nypl.org/pcries/reserve.pl

University of Oregon. Booking A Laptop
http://libweb.uoregon.edu/commons/laptops/booking.html
Reservations of collaborative workstations can be done at
http://janus.uoregon.edu/record=b3615397
Note that text messaging to cell phones is also available.

**Scanning**

University of North Carolina at Chapel Hill. How Do I Scan?
Flash-based online tutorials.
http://www.lib.unc.edu/reference/eref/howdoiscan.html

**Software Installation**

Northwestern University. Software Installation
A form submission for software installation requests which includes library computing areas.
http://database.at.northwestern.edu/p/SoftwareRequest/SoftwareRequest1.cfm

**Foreign Languages**

University of North Carolina at Chapel Hill. Typing in non-Roman languages
http://www.lib.unc.edu/reference/eref/keyboardcovers.html
Also provides information on switching keyboard characters
   http://www.lib.unc.edu/house/how_do_i/technology/switch_the_keyboard_to_another_language's_characters.html

"Knowledge," "Information," or "Learning Commons"

Note: although some of the institutions below were respondents to SPEC Kit 281 “The Information Commons” (2004), these URLs were not included in the SPEC Kit on that topic. Because they are public computing “hubs” they are included here.

Brigham Young University. Information Commons
   http://net.lib.byu.edu/gen/ic/index.html

University of British Columbia. The Information Commons at the UBCO Library
   http://www.library.ubc.ca/ubco/InfoCommons.html

McMaster University. @ Mills Learning Commons
   http://library.lib.mcmaster.ca/mills/learningcommons/

North Carolina State University. NCSU Libraries Learning Commons
   http://www.lib.ncsu.edu/learningcommons/

Northwestern University. InfoCommons
   http://infocommons.northwestern.edu/
Includes an interactive, Flash-based floor plan with detailed information on computing workspaces at
   http://infocommons.northwestern.edu/features.html.

Ohio University. Learning Commons
   http://www.library.ohiou.edu/serv/lc/index.html

University of Saskatchewan. Learning Commons
   http://www.usask.ca/learningcommons/

University at Albany, SUNY. Information Commons
   http://library.albany.edu/infocommons/

University of Virginia. Scholars’ Lab
   http://www.lib.virginia.edu/scholarslab/

University of Washington. Computing Commons
   http://catalyst.washington.edu/learning_spaces/computing_commons.html
Washington University in St. Louis. ARC Library Technology Center
http://library.wustl.edu/units/arc/index.html

Wayne State University. Extended Study Center
Provides a mostly 24-hour study area with computers, printers, copiers, study tables, and helpdesk support.
http://www.lib.wayne.edu/services/computing/extended_study.php

University of Wisconsin-Madison. Steenbock Memorial Library Information Commons
http://steenbock.library.wisc.edu/infocommons/index.html
and Ebling Library InfoCommons
http://ebling.library.wisc.edu/infocommons/

Podcast Production
University of Southern California. Leavey Library Podcasting Studio
http://www.usc.edu/libraries/locations/leavey/podcast/

Printing and Scanning Services
Syracuse University. Digital Imaging Services Center
http://library.syr.edu/information/digital_services/disc/

Software & Media Vending
Kent State University. Computer Disk Vending Machine
http://www.library.kent.edu/page/10313

User Assistance
University of Kansas. Deskside Coaching
http://www.lib.ku.edu/instruction/it/deskside/

McMaster University. IT Chat help
http://library.lib.mcmaster.ca/ithelp.htm

New York Public Library. Computer Page Program
http://www.nypl.org/branch/services/pages/about.html
Purdue University. Customer Support Online
A twenty-four hours per day, seven days per week way to submit questions or requests for service to the
Information Technology Department of Purdue University Libraries.
   http://www.lib.purdue.edu/itd/customerservice/cso.html

Virtual Workstation
University of Texas at Austin. Software Installation Station
Virtual PC that gives software installation privileges to patrons.
   http://www.lib.utexas.edu/help/libstations/Virtual_PC/sis.html

Web Conferencing
University of Utah. Virtual Classroom
   https://marratech.scl.utah.edu:8001/

Institution Innovations (non-library)
Remote Access to Public Computers
University of California, Los Angeles. Social Sciences Computing After Hours
   http://access.labs.sscnet.ucla.edu/

North Carolina State University. Virtual Computing Lab
   http://vcl.ncsu.edu/

University of Wisconsin-Madison. Computer-Aided Engineering Center
   http://www.cae.wisc.edu/site/public/?title=fsrwinxp

Note: All URLs accessed November 12, 2007.